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## Report for CAC FEB 2021

### Ridership:

- The total bus ridership for the month of February 2021 increased with San Mateo County entering into the Orange tier and as more residents receive their COVID-19 vaccines.
- In line with less restrictions, we're seeing a slight increase in bus ridership – up 2 percent from last month.

### OTP:

We exceeded our On-Time Performance goal of 85% at 88.59% for the month of February.

### DNO:

There were 5 DNOs in the month of February.

### OOM

- Operators Devendra Chandra from North Base and Operator Cesar Gonzales are the EOMs for February 2021.
- Operator Jesus Madrid was selected as Bus Operator of the year for 2020

### SAFETY

- We have exceeded the Miles between Preventable Accident goal of 100,000 miles, at 105,994 miles between preventable accidents.
- We held the first revamped SamTrans Operations Safety (S.O.S) team meeting with all pertinent departments in attendance.

### FREE RIDES TO COVID VACCINATION APPOINTMENTS:

SamTrans and Redi-Wheels continue providing free rides to and from COVID vaccination appointments. Passengers are required to show their vaccination card or confirmation of their appointment.

### OTHER POINTS OF INTEREST:

- We are running daily shuttles from the bases for Bus Operators and other front line employees to get their vaccine. Approximately 41% of our bus operators have received at least one doses of the vaccine
- There were no reported cases of COVID-19 in February amongst the Operators and Contractors.
- We started providing school service to high need schools this week as school restart in person learning. We will continue working with the county's schools to plan for next school year and summer school.
- Operator Trainee Class 165 will graduate this coming Friday, April 2, 2021. We are hiring Bus Operators to account for natural attrition and to prepare for Reimagine SamTrans required staffing levels.