

DISABILITY AWARENESS TRAINING



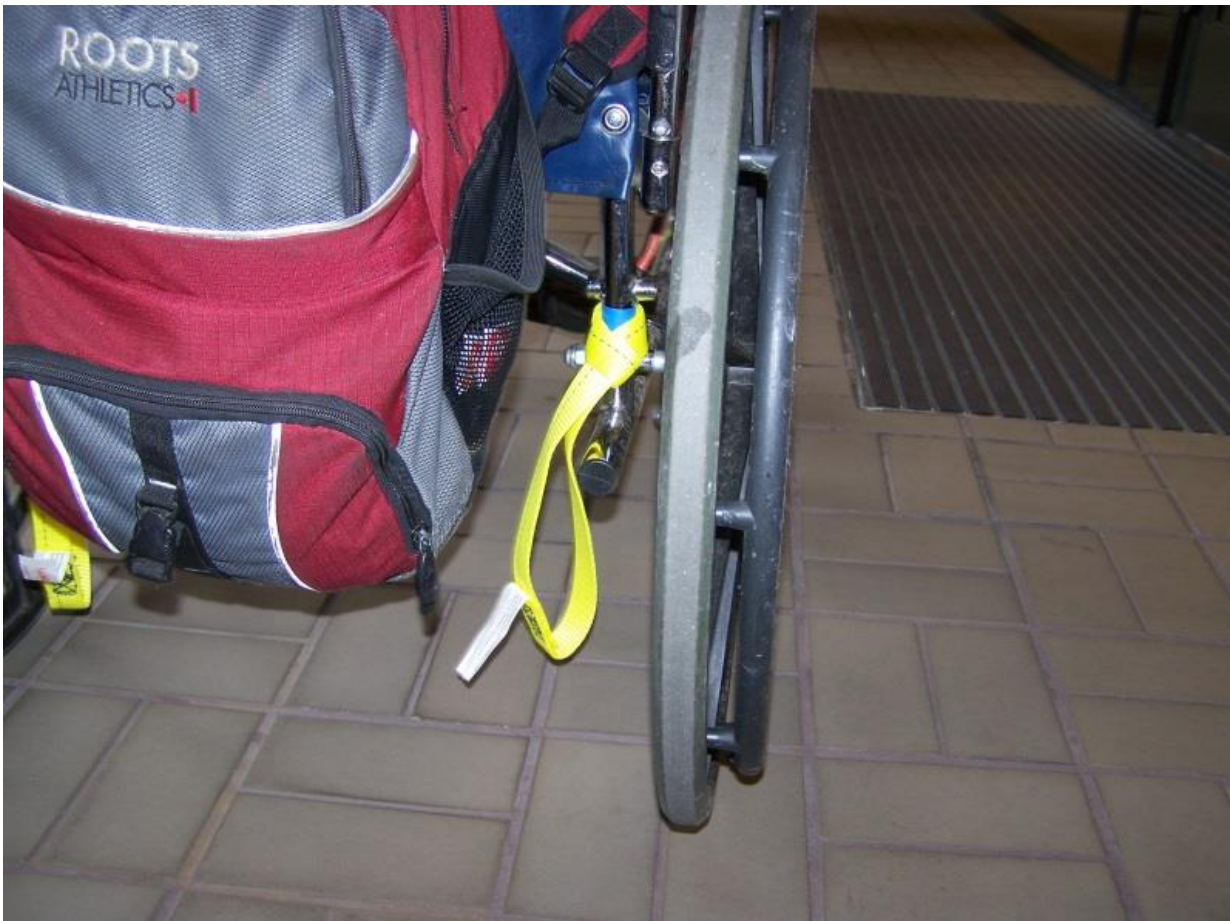
**THE AMERICANS WITH DISABILITIES
ACT OF 1990**



- We explain that the District must adhere to ADA Law and the Federal Transit Administration (FTA).
- Provide them a brief education of :
 - Equal Employment Opportunity
 - Reasonable Accommodations
 - Accessible Information & Technology Requirements
 - Accessible Facilities and Service

- We provide our operators with brief knowledge of ADA Law and the protections that it provides.
- We explain the 4 categories that classify an individual for protection under ADA law.





Operators are provided with knowledge of our free Tether Strap Program which assist with securement of the mobility devices on the vehicles.

We explain Pediatric Wheelchairs and the difference between them and strollers.

We inform the operators of the ADA requirement to secure the device as you would any other mobility device and to not require the parent or caregiver to remove the child from the chair.



PUBLIC TRANSIT ACCESSIBLE FEATURES

- Announcements on buses and trains
- Lifts and ramps on buses
- Priority Seating on buses and trains
- Redi-Wheels Service
- Service Animals



What is a Service Animal?

We teach the operators that there are many different types of service animal that can be trained to provide a variety of assistance to individuals with disabilities.



We go over the dos and don't when it pertains to service animals

- Operators can ask, "Is that a service animal"
- Operators can ask "What task or service has the animal been trained to provide?"
- Operators cannot ask for proof or documentation.
- Operators cannot ask for a demonstration.



Public Transportation is an invaluable resource that ensures individuals with disabilities full access to their community.

