



BOARD OF DIRECTORS 2011

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GENERAL MANAGER/CEO

SamTrans Citizens Advisory Committee (CAC)  
1250 San Carlos Avenue, San Carlos, CA 94070, Bacciocco Auditorium, 2nd Floor

## AGENDA

**September 7, 2011 - Wednesday**

**6:30 PM**

1. Pledge of Allegiance
2. Call to Order/Roll Call
3. Public Comment
4. Approval of Meeting Minutes for July 6, 2011
5. Presentation: SamTrans Service Plan – Summary of Public Outreach – Marisa Espinosa
6. Presentation: Proposed Day Pass and Other Codified Tariff Changes – Rita Haskin
7. Report of the Chair
8. SamTrans Staff Update
9. CAC Member Comments/Requests
10. Liaison Reports
  - a. SamTrans Board – Peter Ratto
  - b. SamTrans Accessibility Advisory Committee –Tom Collette
  - c. Caltrain Accessibility Advisory Committee – Peter Loranger
  - d. Peninsula Corridor Joint Powers Board – vacant
  - e. Peninsula Corridor Joint Powers Board Citizens Advisory Committee – Andy Chow
  - f. Senior Mobility Action Plan – David Wilcox
11. Next Meeting: Wednesday, October 6, 2011 at 6:30 p.m., 1250 San Carlos Avenue, Bacciocco Auditorium, 2nd floor, San Carlos, CA
12. Adjournment

*All items on this agenda are subject to action*

**CAC MEMBERS:** A. Chow (Vice-Chair), L. Chow, T. Collette, D. Cruz, S. Curry, M. Hall, S. Koya, P. Loranger, J. McKie, K. Nobles, S. Price, P. Ratto (Chair), D. Wilcox

## INFORMATION TO THE PUBLIC

If you have questions on the agenda, please contact the Assistant District Secretary at 650.508.6223. Assisted listening devices are available upon request. Agendas are available on the SamTrans Website at [www.samtrans.com](http://www.samtrans.com).

### Date and Time of Boards and Advisory Committee Meetings

San Mateo County Transit District (SamTrans) Committees and Board: Second Wednesday of the month, 2 PM. SamTrans Citizens Advisory Committee: First Wednesday of the month, 6:30 PM. Date, time and location of meetings may be changed as needed.

### Location of Meeting

The SamTrans Administrative Building is located at 1250 San Carlos Ave., San Carlos, which is one block west of the San Carlos Caltrain Station on El Camino Real, accessible by SamTrans bus Routes: 260, 295, 390, 391, KX.

### Public Comment

If you wish to address the Citizens Advisory Committee, please fill out a speaker's card located on the agenda table. If you have anything that you wish distributed to the Citizens Advisory Committee and included for the official record, please hand it to the Assistant District Secretary, who will distribute the information to the Committee members and staff.

Members of the public may address the Citizens Advisory Committee on non-agendized items under the Public Comment item on the agenda. Public testimony by each individual speaker shall be limited to three minutes and items raised that require a response will be deferred for staff reply.

### Accessibility for Individuals with Disabilities

Upon request, SamTrans will provide for written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and a preferred alternative format or auxiliary aid or service at least two days before the meeting. Requests should be mailed to Nancy McKenna at San Mateo County Transit District, 1250 San Carlos Avenue, San Carlos, CA 94070-1306; or email to [cacsecretary@samtrans.com](mailto:cacsecretary@samtrans.com); or by phone at 650.508.6279, or TDD 650.508.6448.

### Availability of Public Records

All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body will be available for public inspection at 1250 San Carlos Avenue, San Carlos, CA 94070-1306, at the same time that the public records are distributed or made available to the legislative body.

**SAN MATEO COUNTY TRANSIT DISTRICT  
1250 SAN CARLOS AVENUE, SAN CARLOS, CALIFORNIA**

**CITIZENS ADVISORY COMMITTEE  
MINUTES OF MEETING – JULY 6, 2011**

**COMMITTEE MEMBERS PRESENT:** A. Chow, L. Chow, T. Collette, D. Cruz, S. Curry, M. Hall, S. Koya, K. Nobles, S. Price, P. Ratto (Chair), D. Wilcox

**COMMITTEE MEMBERS ABSENT:** P. Loranger, J. McKie

**SAMTRANS STAFF PRESENT:** L. Dong, J. Johnson, P. Lee, N. McKenna, C. Patton

Chair Peter Ratto called the meeting to order at 6:30 p.m. and led the Pledge of Allegiance.

**PUBLIC COMMENT**

None

**APPROVAL OF THE MINUTES**

Chair Ratto said on page three, fifth paragraph, the bus stop location should be San Mateo Drive and Second Avenue and this change also applies to the second to last paragraph on the same page.

The Committee (Nobles/Hall) approved the minutes of June 1, 2011; (Nobles abstained).

**PRESENTATION: SAMTRANS SERVICE PLAN – PUBLIC PARTICIPATION PROCESS**

Capital Project and Environmental Planning Consultant Lauren Dong made the following points:

- The Board received this presentation at their June 8 meeting.
- The SamTrans Service Plan (SSP) is a key initiative identified in the SamTrans Strategic Plan and is an in-depth study of the fixed-route bus system.
- The SSP is a local process that will help with the Transit Sustainability Plan, which is being done at the regional level by the Metropolitan Transportation Commission.
- Beginning this month, staff will be holding open houses to gather input from the public.
- The guiding principles provide context for SSP data analysis, focuses public involvement and will become a set of criteria for decision making.
- There are five themes for the guiding principles.
- The service theme looks at how service is delivered to customers.
- The customer focus theme looks at what the customer is experiencing.
- The service market theme looks at whom and where services are delivered.
- The financial stability theme looks at how the service is funded.
- Integrated planning looks at how the service influences, coordinates and responds to land use decisions.
- Next steps include reviewing data analysis through the summer. The service alternatives will be developed in September and more stakeholder outreach will happen in September. The draft SSP will be presented to the Board and CAC in December with Board adoption in February.

Sonny Koya asked what staff will be doing in September. Ms. Dong said staff anticipates to have some service alternatives and what potential service will look like out on the street. She said staff will take these options to the public and take comments.

Mr. Koya asked if the SSP is looking at service cuts. Ms. Dong said no it is looking at the entire system and what the public wants.

Andy Chow asked when the data for the bus route performance will be available for public review. Ms Dong said staff won't have it completed until the end of summer. Mr. Chow asked if staff reached out to the individual cities. Ms. Dong said staff has met with city managers. Mr. Chow asked about outreach to schools. Ms. Dong said staff sent a survey to the schools, but most are on break and hope to get their comments in September. Mr. Chow said he likes integrated planning and SamTrans should have a transit design manual.

Saundra Curry asked if there is a website for the SSP. Ms. Dong said there is a project website, email address and a phone message line. Ms. Curry asked if this information is going to be on the buses. Ms. Dong said there is a Take One about the open houses on the buses, the scrolling message board on the buses advertises the open houses, and staff will be tweeting and posting on Facebook.

Sondra Price said there needs to be integration between the SSP and the Grand Boulevard Initiative. She asked if bus rapid transit will be included in this process and recommendation and will the open houses provide specific details. Ms. Dong said staff is just gathering information from the public in the first series of open houses, but will provide more specific information at the September open houses. Ms. Price asked if small businesses along El Camino Real are being targeted as well as the local chambers. Ms. Dong said staff is outreaching to the chambers of each city.

Lisa Chow suggested that an ad card be put on the buses so riders know about the project and open houses. Ms. Chow asked what kind of data staff is collecting and looking for. Ms. Dong said route-by-route data is being collected so staff can generate ridership information and cost per revenue hour. Ms. Dong said after staff looks at the data collected at the July open houses they will have a better understanding of what questions they will ask in September.

Mr. Koya said he hopes the project is publicized so people are prepared to give input at the open houses.

Kim Nobles said when questions are developed for the outreach she hopes staff considers the future increased demand for senior riders.

Tom Collette asked if there will be translators available at the open houses. Ms. Dong said there will be Spanish, Chinese and Tagalog translators.

Ms. Price asked if there was any thought on where the open houses are being held and how far they are from public transportation. Ms. Dong said the locations were chosen by available transit options.

## REPORT OF THE CHAIR

Chair Ratto reported:

- Distributed an article that appeared in the *New York Times* on a rapid transit line study being conducted in Los Angeles.
- Thursday, June 16 was “Dump the Pump Day” and SamTrans held an open house at the North Base Maintenance Facility in South San Francisco. He gave kudos to staff for a great event.
- A member of the public approached him after the Caltrain fatality in Burlingame and was very complimentary of the bus bridge that SamTrans set up for passengers.

## SAMTRANS STAFF UPDATE

Director of Bus Transportation Chester Patton introduced Manager of Bus Contracts Paul Lee, MV Transportation Vice President John Murphy and MV Transportation General Manager Tim Dumandan. Mr. Patton said they are here tonight to listen to comments on Routes KX and 292.

Mr. Patton reported:

- Changes have been made recently on the quality of the service for Routes 292 and KX from the comments received from the CAC. An announcement is now played at the airport that an extra fare is required to travel to San Francisco.
- May ridership is up 4.2 percent and on-time performance is over 85 percent.
- The old signs, with the phone number 1-800-660-4BUS, are no longer being used.
- The Route 292 bus snipe at Bayshore and Arleta has been replaced.
- Staff contacted the Woodlake Shopping Center regarding the sprinklers spraying passengers and they will correct the problem.
- Several Route KX and 390 trips are under review for better spacing in the December runbook.
- The marketing department is aware of the fading red ink on the system maps and will be looking at correcting this issue in the future.
- An “I Make a Difference” award was presented to MV bus operator Ford as a result of Mr. Koya’s recommendation.

## CAC MEMBER COMMENTS/REQUESTS

Ms. Chow congratulated staff on the on-time performance. She said buses used for Route KX show the fare is \$4 and this is a bit of false advertising because the fare for Route KX is \$5. She said notice of schedule changes should be posted at the stops affected by the change. Ms. Chow said she has noticed an improvement on Route KX at the airport.

Ms. Curry asked about training of the contractor drivers and their use of the brakes.

Mr. Chow said Route 342 was cut in Millbrae a few years ago and Millbrae was not happy. The city got some grant funding to implement a shuttle. The problem is there is no way to get a schedule for the shuttle. He said there should be more coordination between the cities and SamTrans on the various city shuttles that are operated and more marketing should be done.

Mr. Cruz said he takes Route 251 daily and the bus stop at Saratoga and Hillsdale on the north side by the carwash has no bench.

Mr. Koya said there has been improvement in service on Routes 292 and KX. The routes have been very timely lately. He would like the recording on aggressive cell phone usage played more often. Mr. Koya said there are still isolated cases of people eating food on the bus. He likes the new fareboxes, but the alarm that goes off when more than one bill is inserted is very loud.

Ms. Nobles said the new fareboxes and the noise they make when there is passenger error is a learning curve for both the passenger and the driver. She said the southbound bus stop at Veterans and Maple in Redwood City has a sign facing the wrong way. Ms. Nobles said she is riding less during peak hours because of crowding with the use of the smaller buses and will wait for the next bus to be more comfortable. She said the new bus seating is very cramped.

Ms. Curry said the individual seats on the new buses feel much smaller than the bench seats on other buses.

Mr. Wilcox said he was on a very full bus and a wheelchair passenger was unable to get on the bus. Mr. Patton said the Americans with Disabilities Act policy grants equal treatment to all passengers, but the operator can not displace people off the bus to accommodate a wheelchair.

Mr. Koya encourages SamTrans to look at the design of the existing buses and ask the riding public for their input the next time new buses are ordered.

Ms. Chow said the farebox buzzer is too loud.

## **LIAISON REPORTS**

### **a. SamTrans Board - Peter Ratto**

- A proclamation was passed for "Dump the Pump Day."
- A presentation was given on paratransit service.
- Ridership in April on all modes was up 5.2 percent.
- Fiscal Year 2012 Operating and Capital Budgets were approved.
- A public hearing was called for September 14 for the introduction of a Day Pass.

### **b. SamTrans Accessibility Advisory Committee - Tom Collette - meeting on July 21.**

### **c. Caltrain Accessibility Advisory Committee - Peter Loranger – absent.**

### **d. Peninsula Corridor Joint Powers Board – vacant.**

### **e. Peninsula Corridor Joint Powers Board Citizens Advisory Committee - Andy Chow - no report.**

### **f. Senior Mobility Action Plan - David Wilcox – no meeting.**

Ms. Curry and Ms. Nobles thanked the CAC for the get-well cards.

## **NEXT MEETING:**

The next meeting will be held September 7, 2011, at 6:30 p.m., 1250 San Carlos Avenue, Bacciocco Auditorium, 2<sup>nd</sup> Floor, San Carlos, California 94070.

Meeting adjourned at 7:58 p.m.

Adopted – May 26, 1976

Revised – ~~September 8, 2010~~ *October 12, 2011*

Effective – ~~July~~ *January* 1, 2012<sup>+</sup>

Exhibit A

*draft (7/27/11)*

**SAN MATEO COUNTY TRANSIT DISTRICT  
STATE OF CALIFORNIA**

\* \* \*

**CODIFIED TARIFF**

**I. CLASSIFICATION OF ROUTE SERVICE**

**A. Local Service**

Transit routes of an intra-community or inter-community nature that operate primarily on local and arterial streets shall be classified as Local service. Local routes provide service at each established bus stop.

**B. Express Service**

Express service includes specialized routes of an inter-community nature that operate for significant portions of the route length along freeways. Express service also includes those routes that operate on arterial streets and serve a limited number of bus stops.

**C. Special Fixed-route Service**

Special fixed-route service operates on a public timetable but only on special days and at special times.

**D. Paratransit Service**

Paratransit service operates for certified passengers with disabilities traveling in the San Mateo County Transit District service area. Advance reservations are required, and certain qualifying and service area restrictions, as published by the District, apply.

**E. 5311 Coastside On-demand Non-ADA Paratransit Service**

5311 Coastside on-demand non-ADA paratransit service operates for passengers living on the Coastside. Advanced reservations are required and service area restrictions, as published by the District, apply.

**F. Charter Service**

Charter services are provided only within the scope of the Federal Transit Administration rules and regulations as published in Title 49, Section 604 of the Code of Federal Regulations. Such trips shall be booked in advance and shall operate in accordance with the charter service policy resolution as adopted by the District and amended from time to time.

**II. FARE ZONES**

Zone A

1. San Mateo County
2. Service along Highway 1 to Waddell Creek in Santa Cruz County
3. Routes along Highway 82 and University Avenue serving Stanford and the City of Palo Alto
4. Routes along Bayshore Boulevard between Sunnydale Avenue in San Francisco

and San Mateo County line.

Zone B Service beginning or ending in San Francisco County with the exception of Routes 24, 120, 121, 122, 130 and 292 (southbound Sunnydale Avenue/Bayshore Boulevard bus stop) for which local service fares apply.

### III. RATES OF FARES

#### A. Local Service

##### 1. Adult Fare

Passengers who have attained their eighteenth birthday and not yet reached their sixty-fifth birthday shall pay the adult base fare of \$2.00 for all trips within Zone A.

##### Adult Fare Exceptions

Because of the mixed character of the service on Routes 292, 391 and 397, the following fares will apply:

	Zone A	Zone B	
	<u>Local Service</u>	Fares for patrons with service ending in San Francisco	Fares for patrons with service beginning in San Francisco
292, 391, 397 (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$2.00	\$2.00	\$4.00

##### 2. Eligible Discount Fare

Passengers who have attained their sixty-fifth birthday or who possess a Regional Transit Connection (RTC) Discount Card, a Medicare Card, a current Disabled Person Placard Identification Card issued by the Department of Motor Vehicles (DMV), or a valid transit discount card issued by another California transit agency, which is equivalent to the RTC Discount Card shall pay a fare of \$1.00 for all trips within Zone A. Passengers with disabilities carrying a Regional Transit Connection Discount Card marked with an attendant symbol may have an attendant travel with them at the Eligible Discount fare.

##### Eligible Discount Fare Exceptions

Because of the mixed character of the service on Routes 292, 391 and 397, the following fares will apply:

	Zone A	Zone B	
	<u>Local Service</u>	Fares for patrons with service ending in San Francisco	Fares for patrons with service beginning in San Francisco
292, 391, 397 (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$1.00	\$1.00	\$2.00

##### 3. Youth Fare



Passengers who have not yet attained their eighteenth birthday shall pay a fare of \$1.25 for all trips within Zone A.

Youth Fare Exceptions

Because of the mixed character of the service on Routes 292, 391 and 397, the following fares will apply:

	Zone A	Zone B	
	<u>Local Service</u>	Fares for patrons with service ending in San Francisco	Fares for patrons with service beginning in San Francisco
292, 391, 397 (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$1.25	\$1.25	\$2.50

4. Child Fare

One child age four years or younger may travel free with each Adult, Eligible Discount fare-paying passenger. Additional children are subject to the Youth fare.

5. Redi-Wheels and RediCoast ADA Certified and their Personal Care Attendants

who possess a valid Redi-Wheels or RediCoast ADA identification card are allowed to ride all regular fixed-route SamTrans trips without paying a fare. Personal care attendants accompanying Redi-Wheels or RediCoast ADA customers also are allowed to ride all regular fixed-route SamTrans trips without paying a fare.

**B. Express Service**

1. Adult Express Fare

Because of the mixed character of the service on Route KX, the following rates will apply:

	Zone A	Zone B	
	<u>Local Service</u>	Fares for patrons with service ending in San Francisco	Fares for patrons with service beginning in San Francisco
KX (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$2.00	\$5.00	\$5.00

2. Eligible Discount Express Fare

Because of the mixed character of the service on Route KX, the following Eligible Discount fares will apply:

	Zone A	Zone B	
	<u>Local Service</u>	Fares for patrons with service ending in San Francisco	Fares for patrons with service beginning in San Francisco
KX	\$1.00	\$2.50	\$2.50

(Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)

3. Youth Fare

Because of the mixed character of the service on Route KX the following fares will apply:

	Zone A	Zone B	
	<u>Local Service</u>	Fares for patrons with service ending	beginning
		<u>in San Francisco</u>	<u>in San Francisco</u>
KX	\$1.25	\$2.50	\$2.50
(Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)			

4. Child Fare

One child age four years or younger may travel free with each Adult, Eligible Discount fare-paying passenger within all zones. Additional children are subject to the Youth fare.

**C. Special Fixed-route Service**

1. Adult Fare

<u>DESCRIPTION</u>	<u>FARE</u>
Football Service	\$ 24.00 Round-trip
	\$ 83.00 Four-game Pass Book
	\$144.00 Season Pass

2. Eligible Discount Fare

The Adult fare for special fixed-route service will apply.

3. Youth Fare

The Adult fare for special fixed-route service will apply.

4. Child Fare

The Adult fare for special fixed-route service will apply.

5. Redi-Wheels and RediCoast ADA Certified and their Personal Care Attendants

The Adult fare for special fixed-route service will apply.

**D. Paratransit Service**

1. Individuals

Certified passengers with disabilities possessing a valid Redi-Wheels or RediCoast ADA card are eligible for paratransit service.

a. Regular Fare

The regular fare within the Redi-Wheels or RediCoast ADA service area is \$3.75 each per eligible passenger and passenger-designated companion. One personal care attendant per eligible passenger may ride free.

- b. Lifeline Fare  
Certified passengers with disabilities possessing a valid Redi-Wheels or RediCoast ADA card and receiving Supplemental Security Income, San Mateo County General Assistance, or Medi-Cal are eligible for the Lifeline fare. The Lifeline fare within the Redi-Wheels or RediCoast ADA service area is \$1.75 each per eligible passenger and passenger-designated companion. One personal care attendant per eligible passenger may ride free. Redi-Wheels and RediCoast ADA members must apply to qualify for the Lifeline fare.

2. Service Area

The Redi-Wheels service area includes the bayside of San Mateo County, portions of the City of Palo Alto north of Embarcadero Road, and the City of San Francisco in the Stonestown area and the Bayshore Corridor. Maps of the service area are attached.

The RediCoast service area includes Montara, Moss Beach, El Granada, Princeton, Half Moon Bay, San Gregorio, La Honda, and Pescadero, with limited service to the bayside, San Francisco and Palo Alto.

- a. The Redi-Wheels and RediCoast Regular Fare is \$3.75 per each eligible passenger and passenger-designated companion
- b. The Redi-Wheels and RediCoast Lifeline Fare is \$1.75 per each eligible passenger and passenger-designated companion.

One personal care attendant per eligible passenger may ride free.

Redi-Wheels and RediCoast customers are able to transfer to other paratransit providers in San Mateo County (Redi-Wheels), San Francisco, Santa Clara County, and the East Bay at specified locations.

3. Agency-sponsored Group Trips

Certified persons with disabilities possessing valid Redi-Wheels or RediCoast ADA cards are eligible to participate in group trips sponsored by eligible agencies at Group Trip ADA Paratransit Fares. Eligible agencies are: Poplar Recare, Rosener House, San Carlos Adult Day Care, Senior Focus, Senior Day Care, South San Francisco Adult Day Care and Coastside Adult Day Health Care.

- a. Regular Group Trip ADA Paratransit Fare  
The Regular Group Trip ADA Paratransit Fare for certified persons with disabilities as described above is \$4.50, one-way.
- b. Lifeline Group Trip ADA Paratransit Fare

The Lifeline Group Trip ADA Paratransit Fare, available only to passengers receiving Supplemental Security Income, San Mateo County General Assistance, Medi-Cal or San Mateo County “Core Services,” is \$2.25, one-way.

**E. 5311 Coastside On-demand Non-ADA Paratransit Service**

1. Individuals

Individuals living in the 5311 Coastside Service Area (defined below) are eligible for 5311 Coastside On-demand Non-ADA Paratransit Service.

a. Regular 5311 Coastside Non-ADA Paratransit Service

The Regular 5311 Coastside Non-ADA Paratransit Fare is \$3.75 per one-way trip.

b. Lifeline 5311 Coastside Non-ADA Paratransit Service

The Lifeline 5311 Coastside Non-ADA Paratransit Fare, available only to passengers receiving Supplemental Security Income, San Mateo County General Assistance, Medi-Cal or San Mateo County “Core Services,” is \$1.75 per one-way trip.

2. Service Area

The San Mateo County 5311 Coastside service area includes Montara, Moss Beach, El Granada, Princeton, Half Moon Bay, San Gregorio, La Honda, and Pescadero, with limited service to the bayside of San Mateo County, portions of San Francisco and Palo Alto.

3. Agency-sponsored Group Trips

All participants in group trips sponsored by Senior Coastsiders are eligible for 5311 Coastside Group Trip Non-ADA Paratransit Service.

a. Regular 5311 Coastside Group Trip Non-ADA Paratransit Fare

The Regular 5311 Coastside Group Trip Non-ADA Paratransit Fare is \$3.75 per one-way trip.

b. Lifeline 5311 Coastside Group Trip Non-ADA Paratransit Fare

The Lifeline 5311 Coastside Group Trip Non-ADA Paratransit Fare, available only to passengers receiving Supplemental Security Income, San Mateo County General Assistance, Medi-Cal or San Mateo County “Core Services,” is \$1.75 per one-way trip.

**F. Charter Service**

When charter services are provided as described in Section I.F., Charter Service, charter rates established in the charter service policy resolution as adopted by the District and amended from time to time shall apply.

**G. Waived Fares**

1. Peace Officers  
Uniformed and non-uniformed, sworn peace officers are allowed to ride any District or Contractor Operated fixed-route and Special Service route at any time without paying a fare. Proper identification must be shown.
2. Military Personnel  
Active military personnel in uniform are allowed to ride any District or Contractor Operated fixed-route and Special Service route at any time without paying a fare. Proper identification must be shown.
3. Employees/Retirees  
Employees, and qualified retirees, spouse, domestic partner and dependent children under the age of eighteen can ride any District or Contractor Operated fixed-route and Special Service route at any time using their employee identification or family transportation pass for fare.
4. Citizens Advisory Committee Members  
Citizens Advisory Committee members ~~and spouses~~ ride any District or Contractor Operated fixed-route and Special Service route at any time using their identification pass ~~or family transportation pass~~ as fare.
5. Waived Fares do not apply to Redi-Wheels, RediCoast ADA Paratransit or 5311 Coastside On-demand Non-ADA Paratransit services.

**H. Special Promotional Fares**

From time to time, the General Manager/CEO may authorize the establishment of special and promotional fares.

**IV. PASSES, TICKETS, ~~AND~~ TOKENS AND CHANGE CARDS**

**A. Rules Governing Use of Passes, Local-ride ~~t~~Tickets, ~~and~~ Tokens and Change cards**

1. Monthly passes shall be valid from 12:01 a.m. on the first day of the month for which they are imprinted until 2:00 a.m. ~~or the end of the service day~~ on the first day of the following month. Local-ride tickets and tokens shall be valid at any time and shall not have an expiration date.
2. *Day passes shall be valid from the time of purchase from the farebox until 2:00 a.m. the next day*
23. Passes, tickets, ~~and~~ tokens *and Change cards* shall not be subject to refund or

replacement.

- 34. The individual ride value of ~~the~~ *a* pass shall be valid for any route that has a fare for the specified ride value or less.
- 45. A Local ride ticket carries an individual ride ~~value-credit~~ of \$2.00 *[do we need to state the price?]* and is valid on all routes. A Local ride ticket can only be used by one patron (i.e., two youths cannot ride on one Local ride ticket).
- 56. The Adult token carries an individual ride ~~value-credit~~ of \$2.00. The Youth token carries an individual ride ~~value-credit~~ of \$1.25 *and may be used only by youth.*
- 67. The individual ride ~~value-credit~~ of a pass, ticket or token may be applied to the fare for any route with a higher individual ride value by paying the difference in cash, ~~or~~ tokens, *Local ride tickets or Change cards.*
- 78. Passes, tickets, and tokens shall be subject to District regulations as may be adopted from time to time.
- 89. Misuse of a pass, ticket or token or violation of the laws governing behavior on transit vehicles makes the pass, ticket or token subject to revocation.
- 910. Passes must be kept in the possession of the rider at all times.
- 1011. Monthly passes are not valid on Special Service routes or Paratransit service.

12. *The balance on Change cards may be used toward the cost of future bus rides. Change cards expire one year from date of issue.*

**B. Local Service Day Passes**

*The Day Pass is available in three denominations: Adult Local, Eligible Discount and Youth. The Day Pass costs three times the one-way fare for each fare category.*

**B. Local Service Monthly Passes**

1. Adult Pass

The Adult base fare pass, valid for all Local route service, costs \$64.00 per month.

Adult Pass Exceptions:

Because of the mixed character of the service on Routes 292, 391 and 397, the following fares will apply:

<u>ROUTE</u>	<u>ZONE A PASS</u>	<u>ZONE B* PASS</u>
292, 391, 397 (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$64.00	\$96.00

\* Zone B pass may be used for travel in or out of San Francisco

2. Eligible Discount Pass

The Eligible Discount fare pass is valid for Local service and Express service at any time and costs \$25.00 per month.

3. Youth Pass

a. Regular Pass

The Youth fare pass is valid for Local service and Express service at any time and costs \$36.00 per month.

b. Needy Family Pass

A reduced Youth fare pass costs \$22.00 per month and is valid for Local and Express service at any time. The Needy Family Pass program is administered by the public school district and is offered to qualified low-income students as identified through the school lunch program.

c. Summer Youth Pass

A special Summer Youth Pass costs \$40.00 and is valid for Local and Express service during the months of June, July and August.

A Youth ~~pass~~-Pass is accepted as full fare on any route at any time, except Special Service routes or Paratransit service.

C. Express Service Monthly Passes

The Express fare pass is valid for Local and Express Service at any time and costs \$165.00.

D. Tokens

1. Adult Token

The Adult token is valid for all Local route service. Multiple tokens, ~~or~~ a token and the cash difference *or a token and Local ride ticket* may be used on an Express bus or on Routes 292, 391 and 397 out of San Francisco. Tokens are sold in packages of 10 priced at \$16.00.

2. Youth Token

The Youth token is valid for all Local route service. Multiple tokens or a token and the cash difference may be used on an Express bus or on Routes 292, 391 and 397 out of San Francisco. Tokens are sold in packages of 10 priced at \$10.00.

E. CLIPPER®

*Valid for use on SamTrans. The Clipper card is a transit fare payment card issued and administered by the Metropolitan Transportation Commission (MTC) that is valid for use on all major public transit services throughout the San Francisco Bay Area. There may be fees associated with the use of a Clipper card. Such fees, if any, will be set by the MTC.*

V. **PARKING**

A. **Fees**

The regular parking fees at the Colma Park and Ride lot are \$2 per day or \$42 per month per automobile or motorcycle. From time to time, the General Manager/CEO may authorize an adjustment to or suspension of the rates stated above, provided the fees do not exceed \$3 per day and \$63 per month. In addition, the General Manager/CEO may authorize the sale of “reserved” parking permits for a fee of up to \$105 per month.

B. **Restrictions**

The use of San Mateo County Transit District parking facilities shall be in accordance with District Vehicle Parking Regulations and other rules.

VI. **INTER-AGENCY AGREEMENTS**

San Mateo County Transit District, under SB602 revenue sharing agreements, will accept the following Bay Area public transit agencies’ valid fare documents on any SamTrans fixed-route service as indicated:

- BART Plus Tickets = Local Fare Credit
- Caltrain Monthly Pass, two or more zones = Local Fare Credit
- DB (Dumbarton Express) ~~Monthly Pass~~ 31-day Ticket = Local Fare Credit ~~at shared bus stops~~ *within two hours of tagging on home system*
- ~~Golden Gate Transit 20 Ride Ticket Book~~ = ~~Local Fare Credit~~  
~~with SamTrans Sticker [hasn't been in effect for years]~~
- Santa Clara Valley Transportation Authority = Local Fare Credit ~~at shared bus stops~~ *within two hours of tagging on home system*  
Monthly and Day Passes
- ~~SamTrans Pass with Muni Sticker~~ = ~~Combination provides rides on SamTrans in fare category described, and San Francisco Muni~~
- AC Transit ~~Monthly Pass~~ 31-day Ticket = Local Fare Credit ~~at shared bus stops~~ *within two hours of tagging on home system*



## Public Hearing: Proposed Day Pass & Codified Tariff Changes

The San Mateo County Transit District will consider changes to its Codified Tariff at a public hearing to be held **Sept. 14, 2011 at 3 p.m.** at the District Administrative Office, 1250 San Carlos Ave. in San Carlos. The proposed changes would go into effect Jan. 1, 2012.

The following proposals will be considered:

- Establish a local Day Pass priced at three times the one-way cash fare
- Revised language to reflect Clipper<sup>®</sup> card implementation (includes elimination of paper monthly passes, Muni sticker add on, fee for the card, interagency transfer agreements)
- Establish expiration date for Change cards
- Eliminate transit pass for spouses of members of the Citizens Advisory Committee
- Additional non-substantive clarifications

A redline version of the Codified Tariff may be viewed online at [www.samtrans.com/codifiedtariff](http://www.samtrans.com/codifiedtariff) or by visiting SamTrans Administrative Office weekdays between 8 a.m. and 5 p.m.

The public may offer comments on these proposals at the Sept. 14, 2011 Public Hearing or by:

- e-mail: [changes@samtrans.com](mailto:changes@samtrans.com)
- U.S. Postal Service: SamTrans, c/o District Secretary, P.O. Box 3006, San Carlos, CA 94070-1306
- Phone: 1-800-660-4287 - By TTY: 650-508-6448 (hearing impaired)

Hearing impaired and non-English speaking public hearing attendees may arrange for sign language or foreign language translation by calling 650-508-6242 at least three business days prior to the hearing.

## Audiencia Publica Propuso dia pasar y cambios a sus Tarifas Codificadas

SamTrans examinará cambios a sus Tarifas Codificadas en una audiencia pública que se celebrará en la oficina Administrativa del Distrito el **14 de Septiembre de 2011 a las 3 p.m.**, 1250 San Carlos Ave. in San Carlos. Los propuestos cambios entrarian en vigor Enero 1, 2012.

Las siguientes propuestas serán considerados:

- Establecer un pase de un día a un precio tres veces mayor que el de modo efectivo tarifa
- Revisar redacción a fin de reflejar Clipper<sup>®</sup> tarjeta aplicación (incluye eliminación de papel pases mensuales, Muni etiqueta add on, honorarios de la tarjeta, acuerdos de transferencia interinstitucional)
- Establecer fecha de expiración para Change cards
- Eliminar pase de tránsito para los cónyuges de los miembros de la Comisión Consultiva Ciudadanos
- Adicionales no sustantivas de aclaraciones

Una versión redline codificada de la tarifa puede ser visto en línea en

**[www.caltrain.com/Fares/samtrans-codifiedtariff](http://www.caltrain.com/Fares/samtrans-codifiedtariff)** o visitando la oficina SamTrans Lunes a Viernes entre 8 a.m. y 5 p.m.

El público puede ofrecer comentarios sobre estas propuestas el 14 de Septiembre de 2011 Audiencia Pública o por:

- Por correo electrónico: [changes@samtrans.com](mailto:changes@samtrans.com)
- EE.UU. Servicio Postal: SamTrans  
c/o Secretario del Distrito, P. O. Box 3006  
San Carlos, CA 94070-1306
- Teléfono: 1-800-660-4287 por TTY: 650-508-6448 (auditivos)

Los asistentes podrán disponer para el lenguaje de signos o traducción del idioma extranjero llame SamTrans at 650-508-6242 por lo menos tres días laborales antes de las reuniones.