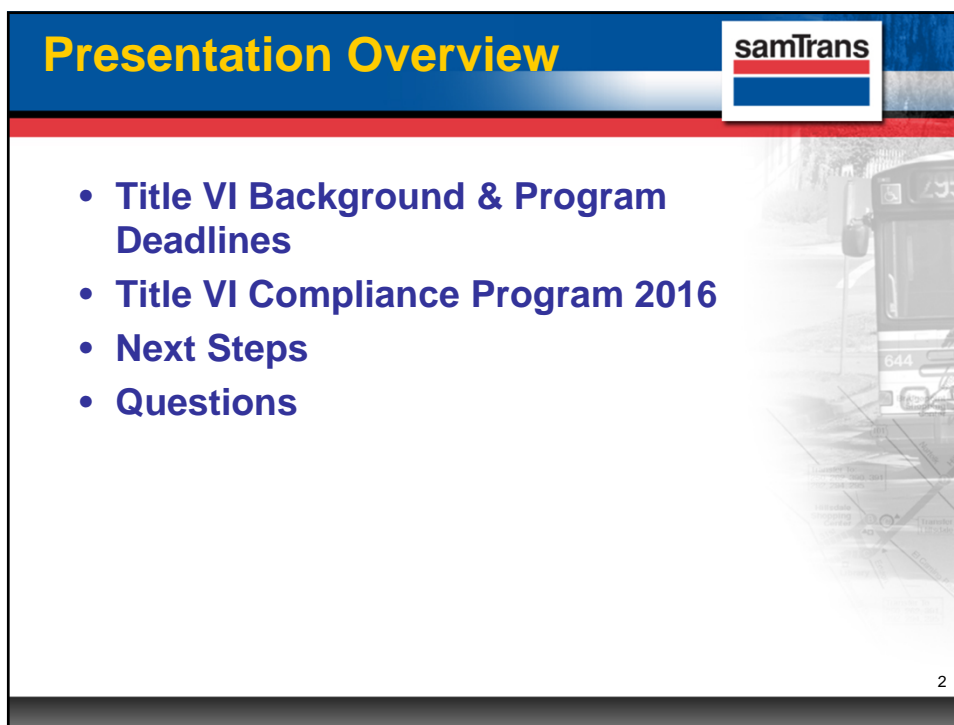


The slide features a background image of a blue and white samTrans bus with the number 644. The samTrans logo is in the top left corner. The main title is in large yellow font, and the date and item information are in smaller yellow font at the bottom right.

**samTrans**

# Title VI Compliance Program 2013-2016

Board of Directors  
October 5, 2016  
PD&S Item 2



The slide has a blue header with the title 'Presentation Overview' in yellow. The samTrans logo is in the top right. A bulleted list is on the left, and a faded image of a bus is on the right. A small number '2' is in the bottom right corner.

## Presentation Overview

**samTrans**

- Title VI Background & Program Deadlines
- Title VI Compliance Program 2016
- Next Steps
- Questions

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## FTA Title VI Background

The logo for samTrans, featuring the text "samTrans" in a sans-serif font above a stylized graphic of a red and blue horizontal bar.

### Title VI of the Civil Rights Act of 1964:

**“No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”**

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## Title VI Background

The logo for samTrans, featuring the text "samTrans" in a sans-serif font above a stylized graphic of a red and blue horizontal bar.

- FTA regulates and monitors transit agencies that receive federal funding in several areas, including Title VI
- SamTrans is required to submit program and receive FTA approval every 3 years
- FTA issued new requirements and guidelines Oct 1, 2012
- SamTrans Title VI program report due to FTA Oct 7, 2016

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## Title VI Submittal Requirements



- **General Requirements**
  - Title VI Notice to Public
  - Title VI Complaint Procedures
  - List of Investigations, Complaints, or Lawsuits
  - Public Participation Plan
  - Language Assistance Plan
  - Membership of Non-elected Committees
  - Subrecipient Monitoring
  - Board Resolution
  - Construction Projects
  - Additional Information upon Request


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## Title VI Submittal Requirements




- **Requirements of Transit Providers**
  - Service Standards and Policies
  - Demographic and Service Profile
  - Demographic Ridership and Travel Patterns
  - Monitoring Program Results
  - Public Engagement for Policy Development
  - Title VI Equity Analyses

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**Title VI Submittal Requirements** 

- **Title VI public notice posted**
  - Headquarters
  - On all buses
- **Complaint procedures followed**
  - No pending lawsuits or complaints
- **Non-elected committee membership diversity (Citizens Advisory Committee)**

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**Title VI Submittal Requirements** 

- **Subrecipient monitoring**
  - Peninsula Jewish Community Center
- **Construction Projects**
  - SamTrans has none

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## Public Participation Plan

The logo for samTrans, featuring the text "samTrans" in a sans-serif font above a stylized graphic of a bus or train with red and blue horizontal stripes.

- SamTran's second formal PPP submission
- Provides information about outreach methods to engage minority and LEP populations
- Outlines public participation process
- Provides summary of outreach efforts made since last program submission

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## Language Assistance Plan

The logo for samTrans, featuring the text "samTrans" in a sans-serif font above a stylized graphic of a bus or train with red and blue horizontal stripes.

- Outlines how language assistance will be provided to persons with LEP
- Identifies "Safe Harbor" languages in SamTrans service area
  - Determined through ACS census data
  - Speak English less than "very well" and constitute at least 1,000 persons in the county
- New training for frontline employees
  - I Speak card

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## Language Assistance Plan



- “Safe Harbor” languages
  - Spanish
  - Chinese
  - Tagalog
  - Japanese
  - Arabic
  - Vietnamese
  - Korean
  - Hindi

### Translations

**T** For translations, please call 1.800.660.4287

**Armenian**  
Փոքրամասնաթիվի համար զանգահարել 1-800-660-4287.

**Chinese**  
中文翻譯專線 1-800-660-4287.

**French**  
Pour traduction, appelez au 1-800-660-4287.

**German**  
Übersetzung unter +1-800-660-4287.

**Hindi**  
सुट्टि: 1-800-660-4287 से सहाई।

**Italian**  
Per traduzioni chiamare 1-800-660-4287.

**Japanese**  
翻訳の電話は、+1-800-660-4287 までお電話ください。

**Korean**  
번역을 원하시면, 1-800-660-4287번으로 전화하십시오.

**Russian**  
Для перевода позвоните по телефону 1-800-660-4287.

**Serbo-Croatian**  
Za prevodjenje nazovite 1-800-660-4287.

**Spanish**  
Para traducción llame al 1-800-660-4287.


**Tagalog**  
Para sa Paghubat-Ligtas, magpangay sa 1-800-660-4287.

**Vietnamese**  
Cần dịch thuật, xin gọi 1-800-660-4287.




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## Service Standard and Policies





- Major Service Change Policy
- Disparate Impact Policy
- Disporportionate Burden Policy
- System-wide Service Standards
- System-wide Service Policies
- Board adopted in March 2013 following extensive public participation process
- Monitoring analysis and findings reveal service is being delivered with no disparate impact



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## Title VI Equity Analyses



- **Fare Equity Analysis – SamTrans Codified Tariff Adjustments**
  - October 2015 completed
  - November 2015 adopted
- **Service Equity Analysis – Elimination of FLX San Carlos**
  - June 2016 completed & adopted

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## Next Steps



- **Requesting Board approval of SamTrans Title VI Program**
- **Approved Title VI Program will be submitted to FTA by Oct 7, 2016**
- **Staff will continue to monitor Title VI performance for compliance with the Title VI Program and for FTA reporting**
- **Any changes or modifications to any policies will be brought before the Board as necessary**

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**Questions?**

