

The logo for samTrans, featuring the text "samTrans" in a bold, sans-serif font. The "a" and "o" are lowercase, while "m", "T", "r", "a", "n", and "s" are uppercase. Below the text are two horizontal bars: a red one on top and a blue one on the bottom.

# Mobility Management: Fixed-route Bus Service

Community Relations Committee  
January 6, 2016  
Agenda Item 6

## Fixed-route Bus Service

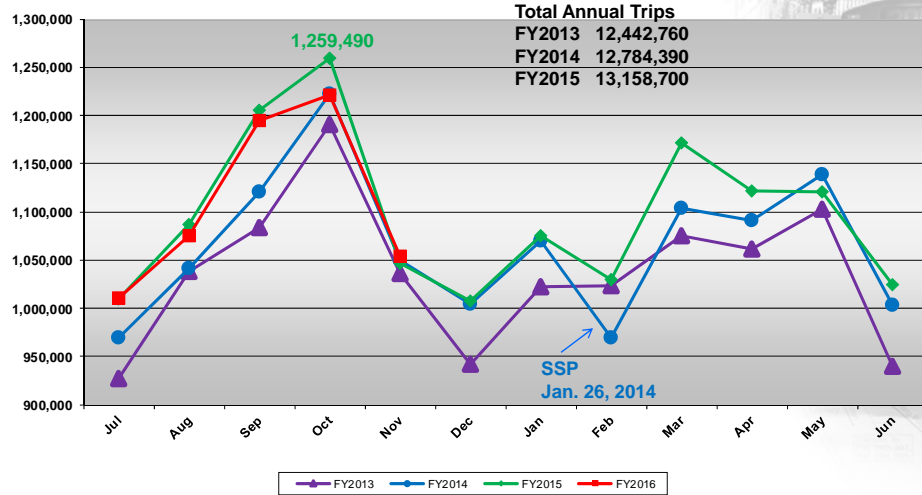
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- Performance Statistics
- Service Quality
- Fare Changes
- Coastside Service
- Summary

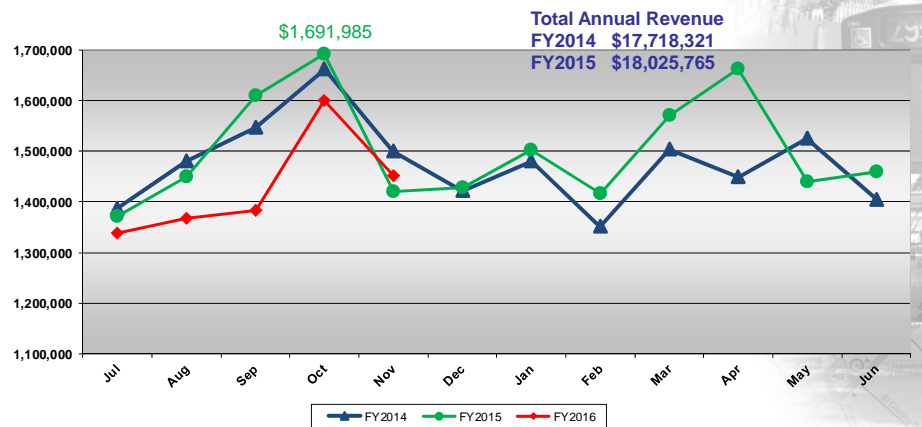


2

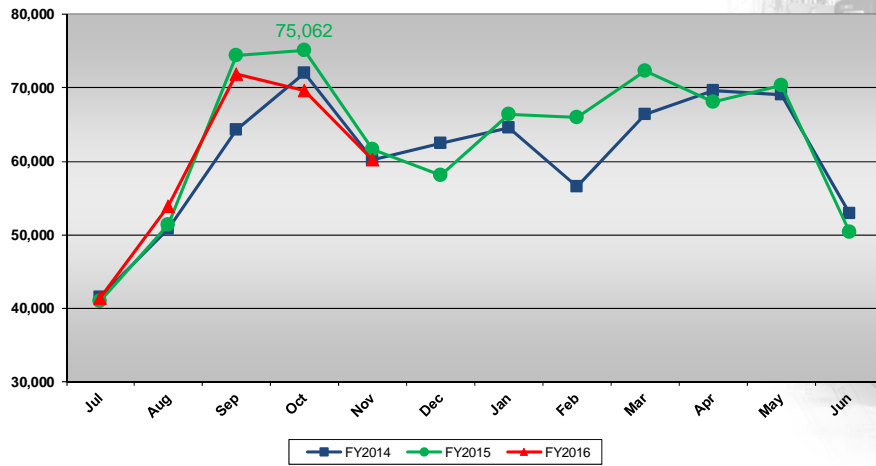
# Total Monthly Ridership



# Monthly Farebox Revenue

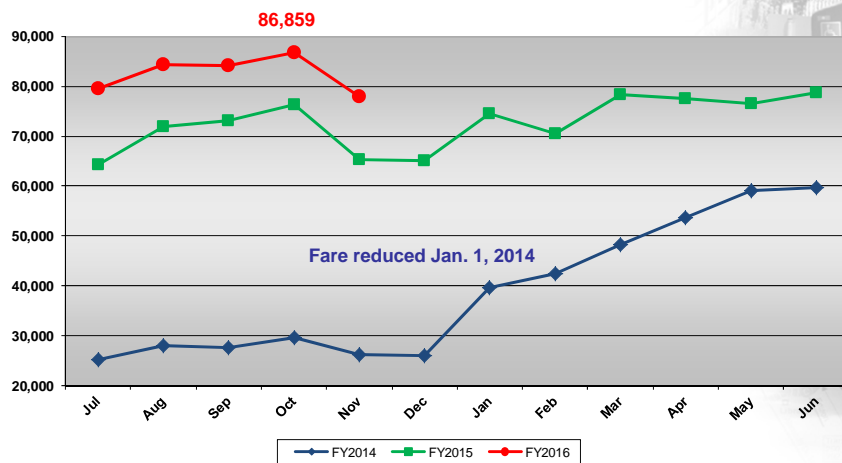


# Token Usage



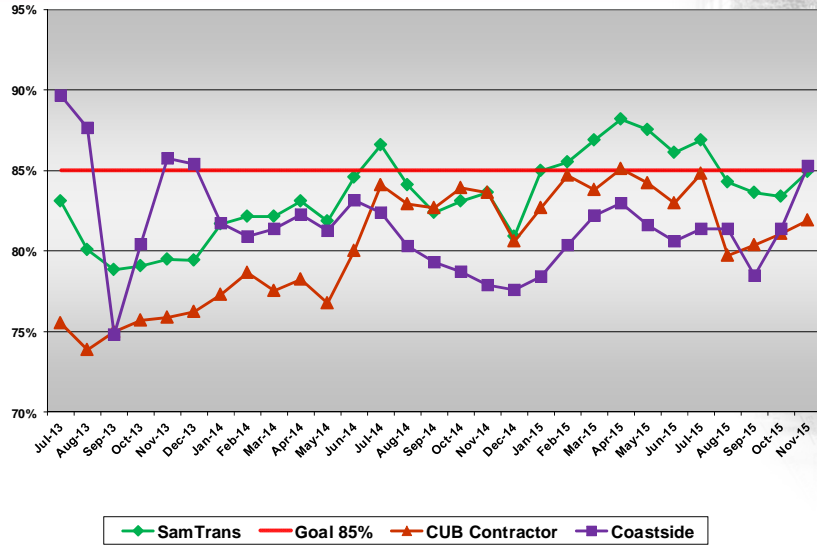
5

# Day Pass Usage



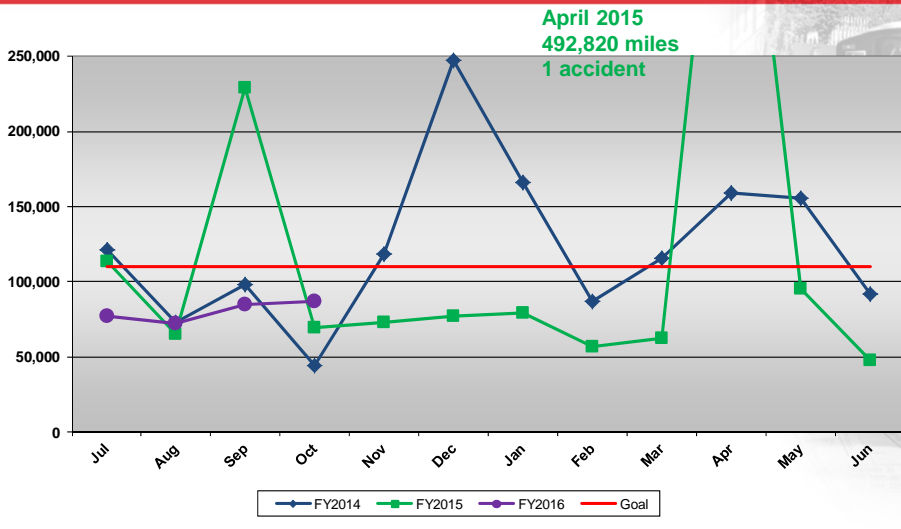
6

# On-time Performance



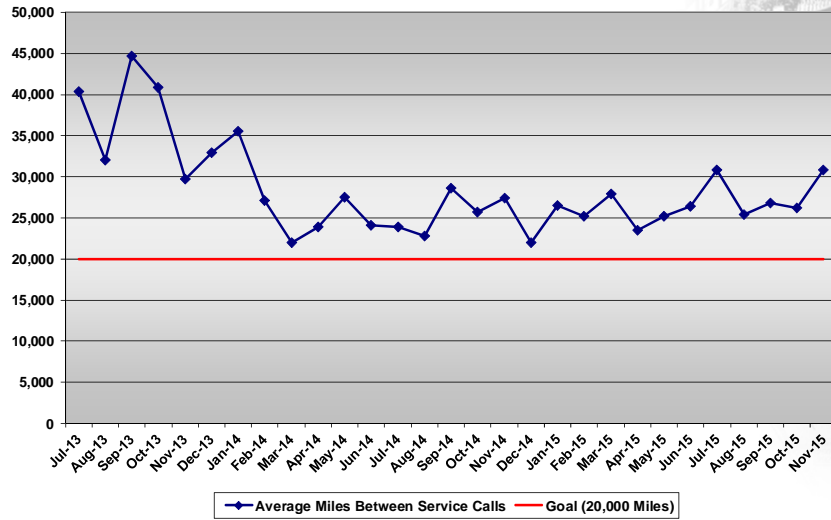
7

# Miles Between Accidents



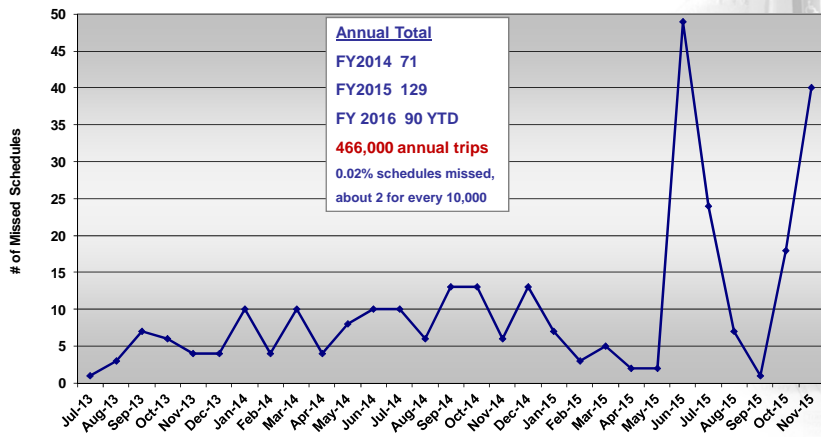
8

# Fixed-route Fleet Reliability



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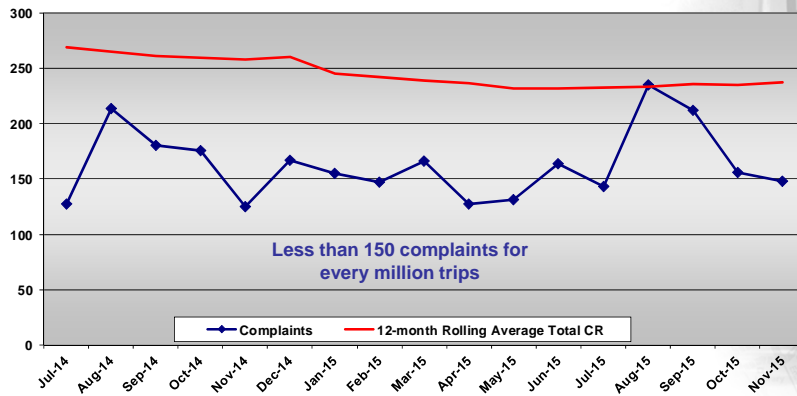
# Missed Schedules



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## Consumer Reports

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## Fare Changes

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Fare changes effective January 10, 2016

	<u>Current</u>	<u>Jan. 10</u>
Adult Local Cash	\$2.00	\$2.25
Adult Local Clipper	--	\$2.05
Youth	\$1.25	\$1.10
ED Local Cash	\$1.00	\$1.10

- Youth and Eligible Discount are now combined into one category, products are not interchangeable
- Two children 4 years and younger ride free with one fare-paying adult
- Other fare media, tokens and passes, also change

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## Coastside Service

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### Half Moon Bay Art & Pumpkin Festival Route 294:

- Headway reduced from 2 hours to 1 hour
- Trips increased to 504 from 181 prior year

### Route 294 weekend service Jan. 10, 2016

- Increase from 18 trips/day to 32 trips
- Approximate 1 hour headways

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## Summary

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- Ridership has leveled off
- Farebox revenue is declining slightly
- Service quality is high
- Fare changes effective January 10, 2016
- Increase Coastside service



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