



# Business Optimization Program (BOP) Update

Board of Directors Presentation  
January 6, 2016



## Agenda:

- BOP Program Goals
- BOP Program Scope
- Contract Structure
- Program Status
- Hosting and Application Support Services
- Commercial Status
- Program Schedule and Budget
- Next Steps



## BOP Program Goals Support District Priorities

- **Increase Organizational Capacity and Improve Financial Controls**  
*by...*
- **Improving Business Process Efficiencies**  
*leveraging...*
- **Advancements in PeopleSoft Applications & Technology**



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## BOP Program Scope:

- **Implement an integrated suite of PeopleSoft Human Resources, Finance and Budgeting Systems**
- **Implement Optimized Business Processes**
- **Convert All SamTrans, JPB and TA Historical Data**
- **Train all District staff**
- **Organizational Change Management Program**
- **Hardware Support Services for BOP Program**
- **Hosting and Application Support Services (Five Year Contract Term)**

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## BOP Amended Contract Structure:

### Background

- Contract Amendment: #2 Executed March 19, 2012
- “All in One” Approach
- Contract structure:

Contract	Phase	Scope	Timeline
Base Contract	Phase 1	Plan, Design and Prototype Demonstration	Feb '11 – Dec '11
	Phase 2a	Design and Build	Dec '11 – Jun '12
	Amendment #1	Legacy Support and Data Conversion	Jan '12 – Jan '13
Option 1	Phase 2b	Test, Train and Deliver	Jun '12 – Mar '13

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## Program Status:

- Phase 1 – Complete**
  - Plan, design and prototype demonstration
- Phase 2a- Complete**
  - Design and Build
- Phase 2b- Complete**
  - Test, train and deliver all modules

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## Post Go-live Status:

- ❑ Human Resources and Finance Systems put into production on July 15, 2015.
- ❑ Budget System put into production on September 30, 2015.
- ❑ Accomplishments include:
  - Payrolls successfully produced since go-live
  - AP checks are being produced on a scheduled basis
  - Grant billing for large projects complete. Grant billing for balance of projects planned to be complete at January month end.

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## Hosting and Application Support Services:

- Contract services provided starting on go-live date of July 15, 2015
- Wipro managed primary and backup data centers in North Carolina and Arizona are hosting District PeopleSoft Applications
- Help Desk services are fully operational
- Resources to provide application support services are on-site and working
- Infrastructure enhancements being implemented

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## Commercial Status:

- ❑ **Prior Claim Settlement – May 2014**
  - Release of Claims
  - Claim Settlement of \$1.35 Million
  - Amendment #7 includes:
    - Revised Project timeline (10/5/2014 Go-Live Date)
    - Revised Payment schedule
    - Liquidated damages provisions

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## Project Schedule and Budget:

- **System Go-Live Date Delayed Nine Months**
- **Reasons for Delay:**
  - Contractor Staff Availability
  - Data Conversion and Testing
  - Infrastructure Readiness
- **Implications for Delay:**
  - Additional Project Expenses
  - Delay Claims

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## Next Steps:

- **Conclude Commercial Negotiations with Wipro to settle all claims**
  - February Board Action
- **Complete Project Close-Out Activities- March 2016**