



Bus Transportation BOD Report October 2024

Ridership:

SamTrans: Average weekday ridership across all four modes (Bus, Paratransit, Shuttles, and Ride Plus) increased by 10.1 percent in September 2024 compared to September 2023. The total monthly ridership increased by 9.1 percent in September 2024 compared to September 2023.

Post-pandemic SamTrans total fixed-route bus ridership recovery in September 2024 reached 93.9 percent of pre-pandemic total bus ridership in September 2019.

Ride Plus: Average weekday ridership was 118 trips, and total ridership was 3,055 trips. The average weekday ridership increased 17.2 percent compared to September 2023, and the total ridership increased 9.4 percent compared to September 2023. Of the total ridership, 70.8 percent of trips were taken in East Palo Alto/Belle Haven and 29.2 percent were taken in Half Moon Bay/El Granada.

Youth Unlimited Pass: For September 2024, Youth Unlimited Pass usage increased 22.1 percent compared to September 2023.

Regarding Key Performance Indicators (KPI):

- **OTP:** September 2024 systemwide OTP was 78.7 percent and is below the goal of 85.0 percent. This is an improvement compared to 77.8 percent in September 2023.
- **Did Not Operate (DNOs)** – In September 2024, there were 685 DNOs. This is a sizeable increase compared to 1 DNO in September 2023. The unusually high number is due to a high volume of operator sick calls in early September.
- **MBSC:** There were 36 service calls in September 2024 (18 from SamTrans and 18 from contracted services). The goal is to have one or fewer service calls per every 25,000 miles. Fixed-route service did not meet its goal with 1.1 service calls per 25,000 miles.
- **MBPA:** There were 11 preventable accidents in September 2024 (8 from SamTrans and 3 from contracted services). The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did not meet its goal with 1.4 accidents per 100,000 miles.

Safety Campaign

The new Safety Campaign in focuses on “Drowsy Driving” awareness and prevention. Fall is the season to “Fall Back”. The time change can disrupt internal clocks and increase drowsiness in drivers. Driving while drowsy decreases attention, increases the risk of an accident, and impact reaction time, judgement, and vision. To prevent drowsy driving, get 7-9 hours of sleep each night, stay hydrated to maintain energy levels, and recognize the warning signs of drowsy driving.

Bus Operator Employee of the Month (EOM) Recognitions

Trinidad Ramirez is the September 2024 Bus Operator of the Month at North Base. This is his second EOM award during his 36 years of service with the District. **Albert Oville** is the September 2024 Bus Operator of the Month at South Base. Operator Dong has been driving with the District for 24+ years, and this is his fourth EOM award.

Maintenance Employee of the Month (EOM) Recognitions

Tuvae Misa (Mechanic B) is the September 2024 Maintenance Employee of the Month at North Base. This is his seventh EOM award during his 24+ years of service with the District. **Edward Shum (Mechanic A)** is the Aug 2024 Maintenance employee of the Month at South Base. Mechanic Shum has been with the District for 27 years, and this is his 3rd EOM award.