

**San Mateo County Transit District (District)
1250 San Carlos Avenue, San Carlos, California**

**Minutes of Community Relations Committee Meeting /
Committee of the Whole**

September 4, 2024

Committee Members Present: B. Esser (Chair), P. Ratto

Committee Members Absent: R. Mueller

Other Board Members Present Constituting Committee of the Whole: D. Canepa, M. Chuang, M. Fraser, J. Gee, R. Medina, J. Powell

Other Board Members Absent: None

Staff Present: A. Chan, K. Jordan Steiner, D. Olmeda, S. van Hoften, D. Santoro, J. Brook, M. Tseng

11.a.1. Call to Order

Committee Chair Brooks Esser called the meeting to order at 3:36 pm.

11.a.2. Approval of Minutes of the Community Relations Committee Meeting of August 7, 2024

Motion/Second: Ratto/Powell

Ayes: Canepa, Chuang, Esser, Fraser, Gee, Medina, Powell, Ratto

Noes: None

Absent: Mueller

11.a.3. Accessible Services Update

Tina Dubost, Manager, Accessible Services, said they planned to participate in upcoming Senior Showcase at the Burlingame Senior Center on September 17, where they will be promoting SamTrans services to seniors and veterans.

11.a.4. Paratransit Advisory Council Update

Ben McMullan, PAC Chair, said they were working to update all their materials with their new name and would have them available along with membership applications at the Senior Showcase on September 17.

11.a.5. Monthly State of the Service Report | July 2024

Ana Rivas, Director, Bus Transportation, provided the latest performance statistics for the month of July: average weekday ridership across all four modes increased by 9.7 percent over the past year; total monthly ridership increased by 12.3 percent post pandemic sanctions; total fixed route bus ridership recovery for the month reached 97.4 percent of pre-pandemic levels; Ride Plus average weekday ridership total was 2,707 trips, an 15.1 percent increase from the previous year; Youth Unlimited pass usage increased 40.3 percent; and they had no DNOs (Did Not Operate) for the month. She also mentioned that the new safety campaign focuses on critical thinking and recognized the employees of the month.

11.a.6. Adjourn

The meeting adjourned at 3:41 pm.

An audio/video recording of this meeting is available online at <https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc>. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.