# San Mateo County Transit District (District) 1250 San Carlos Avenue, San Carlos, California

## Minutes of Community Relations Committee Meeting / Committee of the Whole

### August 7, 2024

Committee Members Present: B. Esser (Chair), P. Ratto

Committee Members Absent: R. Mueller

Other Board Members Present Constituting Committee of the Whole: M. Fraser, J. Gee, R. Medina, J. Powell

Other Board Members Absent: D. Canepa, M. Chuang

<u>Staff Present</u>: A. Chan, K. Jordan Steiner, D. Olmeda, S. van Hoften, D. Santoro, J. Brook, D. Seamans

#### 9.a.1. Call to Order

Committee Chair Brooks Esser called the meeting to order at 2:43 pm.

#### 9.a.2. Approval of Minutes of the Community Relations Committee Meeting of July 10, 2024

Motion/Second: Medina/Ratto

Ayes: Esser, Fraser, Gee, Medina, Powell, Ratto

Noes: None

Absent: Canepa, Chuang, Mueller

#### 9.a.3. Accessible Services Update

Tina Dubost, Manager, Accessible Services, thanked Sammi Riley for her 17 years on the PAC (Paratransit Advisory Council) and helping riders to use Redi-Wheels.

#### 9.a.4. Citizens Advisory Committee Update

There was no report.

#### 9.a.5. Paratransit Advisory Council Update

Ben McMullan, PAC Chair, noted that Ms. Riley recently represented the PAC at the Inclusion Festival and wished her the best in the future.

#### 9.a.6. Monthly Performance Report | June 2024

Ana Rivas, Director, Bus Transportation, provided the latest performance statistics showing average weekday ridership across all modes increased 7.3 percent over the same month in 2023.

She said the average weekday ridership for Ride Plus was 98 trips and the total ridership 2,703 trips, and 70 percent of ridership continues to be in East Palo Alto and 30 percent in Half Moon Bay.

Ms. Rivas said that monthly usage of the Youth Unlimited pass continues to increase and that they had made their goal of one service call per 25,000 miles.

Director Josh Powell asked if there was a breakdown of preventable accidents by contractor. Ms. Rivas said she would provide him with that information.

Ms. Rivas recognized the employees of the month.

#### 9.a.7. Adjourn

The meeting adjourned at 2:49 pm.

An audio/video recording of this meeting is available online at <a href="https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc">https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc</a>. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.