PeopleSoft Managed Services



samTrans

Board of Directors - September 4, 2024

Background

Existing Managed Services Contract

Period: Sept 2019 to Oct 2024

Total Cost: \$14,839,885 (Base Contract \$10,406,917 + Amendments \$4,432,968)

Services Provided by Existing Contract:

- Infrastructure Hosting (Oracle Cloud)
- Application Support
- Communication Channel, VPN, and other as-needed enhancements
- Module Enhancements and Upgrade
- Upgrade system from Version 9.1 to 9.2 (contract amended in March 2024)

Scope of Contract Extension

Extend Existing Managed Services Contract

Period: Sept 2024 to Oct 2028 (2 base years + 2 options years)

Total Cost: \$9,245,383 (Base Services \$8,907,836 + Optional Items \$337,546)

Services Provided:

- Infrastructure Hosting (Oracle Cloud)
- Application Support
- Communication Channel, VPN, and other as-needed enhancements
- Optional Training



Proposed Amount: \$9,698,345

Negotiated Cost: \$9,245,382 (Base Services \$8,907,836 + Optional Training \$337,546)

Savings: 5% or \$452,963

Key Benefits

✓ Minimize Operational Risk

The District's Finance, HR, and Payroll systems will no longer operate on outdated software

✓ Minimize Financial Risk

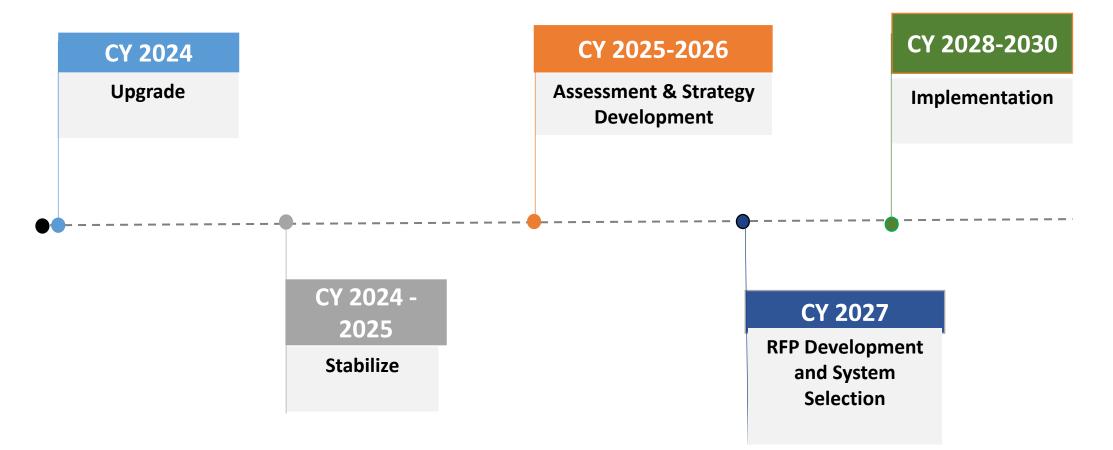
Vendor will provide regular patches and enhancements at standard costs

✓ Minimize Security Risk

Oracle Database will be updated, ensuring availability of security patches and other crucial fixes

 \checkmark Ease of Integration with other enterprise systems.

Roadmap for Next System Upgrade



Proposed Motion

- 1. Approve an amendment to the District's contract with Wipro, LLC (Wipro) to extend the contract term for four years, add optional training and related services and increase the contract capacity by \$9,245,383.
- 2. Authorize the General Manager/CEO or designee to execute an amendment to the contract with Wipro in a form approved by legal counsel.

Thank You



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Please email <u>kumarm@samTrans.com</u> with any questions.