San Mateo County Transit District (District) 1250 San Carlos Avenue, San Carlos, California

Minutes of Community Relations Committee Meeting / Committee of the Whole

June 5, 2024

Committee Members Present: B. Esser (Chair), P. Ratto

Committee Members Absent: R. Mueller

Other Board Members Present Constituting Committee of the Whole: M. Chuang, M. Fraser, J. Gee, R. Medina, J. Powell

Other Board Members Absent: D. Canepa

<u>Staff Present</u>: A. Chan, K. Jordan Steiner, D. Olmeda, J. Cassman, S. van Hoften, D. Santoro, J. Brook, D. Seamans

9.a.1. Call to Order

Committee Chair Brooks Esser called the meeting to order at 2:16 pm.

9.a.2. Approval of Minutes of the Community Relations Committee Meeting of May 1, 2024

Motion/Second: Ratto/Powell

Ayes: Esser, Fraser, Gee, Medina, Powell, Ratto

Noes: None

Absent: Canepa, Chuang, Mueller

9.a.3. Accessible Services Update

Tina Dubost, Manager, Accessible Services, thanked Jessica Epstein, Director, Government and Community Affairs, and Charlsie Chang, Government and Community Affairs Officer, for their work with the City of South San Francisco, the Town of Colma, and the County of San Mateo to extend the South San Francisco shuttle route to serve Veterans Village, which houses formerly homeless veterans.

9.a.4. Citizens Advisory Committee Update

John Baker provided a summary of the May 29 CAC meeting, which included an update on the District Strategic Plan.

9.a.5. Paratransit Coordinating Council Update

Ben McMullan, PCC Chair, said they are voting on appointing a new member at their next Tuesday meeting. He said they will be considering changing their name from the Paratransit Coordinating Council to the Paratransit Advocacy Committee.

9.a.6. Quarterly Report | Quarter 3 Fiscal Year 2024

Jonathan Steketee, Manager, Operations Planning, provided the presentation on performance for the months of January through March, 2024.

Committee Chair Esser asked what the driver was for the increase in ridership year over year in the third quarter. Mr. Steketee said the pattern has been that there are increases every month and that they have not seen a bad quarter recently.

9.a.7. Monthly Performance Report | April 2024

Mr. Steketee provided the latest performance statistics showing a 10 percent increase year over year for all four modes of ridership. He also announced the employees of the month. He said ridership recovery is currently at 98.7 percent of pre-pandemic levels. He said there was an increase in usage of the Youth Unlimited pass. He said Ride Plus is averaging 99 rides per day.

9.a.8. Adjourn

The meeting adjourned at 2:26 pm.

An audio/video recording of this meeting is available online at https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.