

**San Mateo County Transit District
1250 San Carlos Avenue, San Carlos, California**

**Citizens Advisory Committee (CAC)
Meeting Minutes**

May 29, 2024

Members Present (In Person): M. Adler, S. Appenrodt, J. Baker (Vice Chair), S. Johnston, A. Madrid (Chair), B. Mangiafico, M. Mautner, D. Seibert

Members Present (Via Teleconference): D. Finch

Members Absent: None

Staff Present: A. Rivas, M. Tolleson, A. Patel, J. Brook

1. Call to Order/Pledge of Allegiance

Chair Alex Madrid called the meeting to order at 6:30 pm and led the Pledge of Allegiance.

2. Roll Call

The Committee voted to allow Dylan Finch to participate via teleconference per Assembly Bill 2449 due to emergency circumstances:

Motion/Second: Baker/Seibert

Ayes: Adler, Appenrodt, Baker, Finch, Johnston, Madrid, Mangiafico, Mautner, Seibert

Absent: None

CAC Secretary Jean Brook called the roll and noted that a quorum was present.

3. Public Comment for Items Not on the Agenda

Sonny Koya said a bus operator on Route 292 was very helpful on the trip to San Francisco from San Bruno on May 28. He said he would like more information about an SSP (SamTrans Service Plan) that would affect Route 292's service.

4. Approval of Meeting Minutes from April 24, 2024

Motion/Second: Adler/Appenrodt

Ayes: Adler, Appenrodt, Baker, Finch, Johnston, Madrid, Mangiafico, Mautner, Seibert

Absent: None

5. Presentation: SamTrans Strategic Plan Update

Millie Tolleson, Director of Planning, introduced Asiya Patel, Planning Analyst, who provided the presentation on the status of the SamTrans Strategic Plan. Ms. Tolleson said regarding

Mr. Koya's question about an SSP that no changes to individual routes would happen without community input.

Max Mautner said he would welcome website improvements. He suggested having on-time records for specific bus stops to show historical data for that route.

Mr. Finch said the Route ECR (El Camino Real) would be the priority for increasing service. He said real-time information is helpful and said he looked forward to increase the accuracy of Google Maps. He said he supported free youth rides to encourage lifetime transit riders. He asked if Ride Plus could be expanded sustainably.

Scott Johnston said he liked the marketing approach and that it should be in the interest of the rider; he suggested that Planning look at Los Angeles public transit.

Chair Madrid said the bus stop signage is confusing and said the signage could be simplified to be more easily understood. Ms. Patel said they are exploring a few different modes of real-time information as part of the Bus Stop Improvement Plan, noting new signage at the San Carlos Caltrain station. Chair Madrid asked about PCC (Paratransit Coordinating Council), and Ms. Patel said they would be coordinating their efforts to improve signage with the paratransit team.

Mr. Finch said a dedicated app would not be necessary in light of Google Maps and other transit apps that are currently available.

Ms. Patel summarized the next steps in the process.

6. Report of the Chair

Chair Madrid said he had no report.

7. SamTrans Staff Update

Ana Rivas, Director of Bus Transportation, noted the average weekday ridership across all modes increased by 10 percent and total monthly ridership increased by 14.1 percent. She said that bus ridership recovery for the month reached 98.7 percent of pre-pandemic total bus ridership. She noted that adult fare usage was 119.7 percent compared to pre-pandemic levels. She also said that usage of the Youth Unlimited passes continues to increase year over year and said that SamTrans will continue promoting and coordinating with schools to encourage all eligible youth to participate in the program.

Ms. Rivas said they are continuing with their operator safety campaign, and noted the operator and maintenance worker of the month.

Vice Chair Baker said he was pleased with the improvements in the average weekday ridership.

8. CAC Member Comments/Requests

Vice Chair Baker said he rode Route EPX (East Palo Alto express) and there should be better connectivity at the car rental center stop at SFO (San Francisco International Airport), but was otherwise a smooth ride.

Ben Mangiafico said he recently traveled with a group to Half Moon Bay on Route 294, where it was a half-hour walk from the bus stop to get to the beach. He asked if the route could be

extended down Poplar Avenue to be closer to the beach, which he felt would be a good marketing opportunity.

9. SamTrans Board Liaison Report

Vice Chair Baker provided a summary of the SamTrans May 1 Board meeting.

10. Date and Time of Next Meeting

Vice Chair Baker said that the next meeting will be held Wednesday, June 26, 2024 at 6:30 pm via Zoom teleconference and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.

11. Adjourn

The meeting adjourned at 7:14 pm.

An audio/video recording of this meeting is available online at <https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc>. Questions may be referred to the CAC Secretary's office by phone at 650-508-6223 or by email to cacsecretary@samtrans.com.