

**SAMTRANS**  
**CORRESPONDENCE**  
**as of 7-12-2024**



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July 10, 2024

Metropolitan Transportation Commission  
Bay Area Metro Center  
375 Beale Street, Suite 800  
San Francisco, CA 94105-2066

RE: Support for Half Moon Bay's Active Transportation Program (ATP) Grant Application

To Whom it May Concern:

On behalf of the San Mateo County Transit District (SamTrans), I am writing to express my strong support for the City of Half Moon Bay's Active Transportation Program (ATP) Cycle 7 grant application for the Kelly Avenue Complete Streets Project from the Western End to the Eastern End.

SamTrans has four bus stops throughout the corridor, which connects Moonridge Apartments at the southern end of Half Moon Bay to the Linda Mar neighborhood in the City of Pacifica. The project will adhere to the SamTrans Bus Stop Design Guidelines and provide upgraded and new pedestrian and bicycle improvements (sidewalks, ADA curb ramps, bike lanes, and traffic calming measures), which will encourage nearby residents and individuals to utilize public transit.

We understand that construction of this project will affect operations of the three bus routes that run through the Kelly Avenue corridor. During the design and construction of this project, the City and SamTrans will work through obstacles that may arise and coordinate the timing of improvements to minimize impacts to bus service.

Thank you in advance for your consideration of the City of Half Moon Bay's application to fund the Kelly Avenue Complete Streets Project. Please contact Government and Community Affairs Director Jessica Epstein at [epsteinj@samtrans.com](mailto:epsteinj@samtrans.com) if you have any questions or need any additional information.

Sincerely,

A handwritten signature in blue ink, appearing to read "April Chan", is written over a blue circular stamp. Below the signature is the printed name and title of the signatory.

April Chan  
General Manager/CEO

Cc: San Mateo County Transit District Board of Directors

**SAN MATEO COUNTY TRANSIT DISTRICT**  
1250 San Carlos Ave.  
San Carlos, CA 94070 (650) 508-6200

**From:** [Dora Seamans](#)  
**To:** [Board \(@samtrans.com\)](#)  
**Subject:** Redi-Wheels  
**Date:** Thursday, July 11, 2024 1:15:36 PM

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**From:** Tina Dubost <[dubostc@samtrans.com](mailto:dubostc@samtrans.com)>  
**Sent:** Thursday, July 11, 2024 11:11 AM  
**To:** Joe Totah <[joetotah@gmail.com](mailto:joetotah@gmail.com)>; SamTrans BOD Public Support <[SamTransBODPublicSupport@samtrans.com](mailto:SamTransBODPublicSupport@samtrans.com)>  
**Subject:** RE: Redi-Wheels

Dear Mr. Totah:

Thanks for taking the time to contact us. I apologize for the delay in responding.

Redi-Wheels is an ADA paratransit program. We provide demand-response service to people who have a disability that prevents them from riding the SamTrans bus some or all of the time.

The service is comparable to SamTrans bus service and there are no restrictions on trip purpose.

The average paratransit trip costs approximately \$100 per trip. (This is the fully allocated cost that includes the staff who administer the programs, maintenance, fuel, and the cost of the service.)

We sub-contract some trips to taxi. We have explored using services like Uber, but they may not meet the needs of customers in terms of wheelchair accessibility, training and insurance, among other concerns.

We will continue to explore ways to meet the needs of customers in an efficient and cost-effective manner.

Thank you for taking the time to contact us.

Tina Dubost  
Manager, Accessible Transit Services  
Office: 650-508-6247

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**From:** Joe Totah <[joetotah@gmail.com](mailto:joetotah@gmail.com)>  
**Sent:** Tuesday, July 9, 2024 9:29 PM  
**To:** SamTrans BOD Public Support <[SamTransBODPublicSupport@SamTrans.com](mailto:SamTransBODPublicSupport@SamTrans.com)>  
**Cc:** Tina Dubost <[dubostc@samtrans.com](mailto:dubostc@samtrans.com)>  
**Subject:** RE: Redi-Wheels

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

\*\*\*THIRD REQUEST – PLEASE REPLY\*\*\*

Is the SamTrans board trying to hide how much it cost per ride? I have requested this information twice, and so far, I have not received a reply. Please reply. I am a taxpayer. Why are you not transparent, and why do you need to hide this information? See my initial inquiry below. I am not going away, it will get louder and louder if I do not get a reply.

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**From:** Joe Totah <[joetotah@gmail.com](mailto:joetotah@gmail.com)>

**Sent:** Sunday, July 7, 2024 6:00 PM

**To:** [SamTransBODPublicSupport@SamTrans.com](mailto:SamTransBODPublicSupport@SamTrans.com)

**Subject:** RE: Redi-Wheels

SamTrans Board,

See my request below. I have not received a response. I have been a San Mateo County Property Taxpayer since 1994. Kindly reply to my questions below. I will need to follow through until I get a reply, hopefully I won't have to go to the media.

Regards,

Joe Totah

2149 Vista Del Mar, SM

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**From:** Joe Totah <[joetotah@gmail.com](mailto:joetotah@gmail.com)>

**Sent:** Sunday, June 30, 2024 8:00 PM

**To:** [SamTransBODPublicSupport@SamTrans.com](mailto:SamTransBODPublicSupport@SamTrans.com)

**Subject:** Redi-Wheels

SamTrans Board,

I was at a local establishment in Belmont that had live music today and noticed a Redi-Wheel bus parked near the venue. It was parked in an industrial area, and no other businesses were open. So the question is, do the taxpayers provide transportation for leisure things like live music and on Sundays when regular bus service is very limited? Also, what does it cost per ride per passenger? I expect you to know this and expect a reply to that question.

With services like Uber, I believe they have a division that serves the disabled and I would not doubt that this cost would be a small fraction of what you are paying right now. Maybe it's not viable for every situation, but if we can have something like this serve 60% or more of rides, the saving can be significant. We are in an environment where it's hard to find employees and it's very costly, so I would only expect the SamTrans board to look after and have respect for the taxpayers. Government is out of control with spending, and enough is enough. Anyway, I will wait for your reply to

the one-way cost for each passenger.

Thank you.

Joe Totah

2149 Vista Del Mar

San Mateo