

SAMTRANS
CORRESPONDENCE
as of 7-10-2024

From: Kate Christopherson <ChristophersonK@samtrans.com>

Sent: Tuesday, July 9, 2024 4:34 PM

To: eahlich@ci.millbrae.ca.us

Cc: Jonathan Steketee <SteketeeJ@samtrans.com>

Subject: RE: SamTrans Ride Plus Query

Hello Erin,

Thank you for reaching out. Operations Planning Manager Jonathan Steketee (copied) and I happy to meet and discuss Ride Plus and the potential to partner in Millbrae. *Please provide a few dates and times you and your team are available to meet after July 26 (Jonathan is on PTO between July 11-26).* In the meantime, below is some background information for your reference.

SamTrans' Ride Plus is an on-demand service intended to increase public transit access in areas where fixed-route bus service is difficult. The Reimagine SamTrans study initially explored on-demand service in four locations: Foster City, Millbrae, Half Moon Bay, and East Palo Alto.

In the final approved plan, Reimagine SamTrans recommended Half Moon Bay and East Palo Alto as the two on-demand service areas. Half Moon Bay's rural location and limited road access make the area difficult to serve with fixed-route service, while East Palo Alto is largely cut off from the rest of the Peninsula by US-101. On-demand service makes it possible to connect riders to fixed routes that allow them to travel out of the area. Additionally, both Half Moon Bay and East Palo Alto are designated Equity Priority Areas with a higher concentration of riders who are low-income, identify as people of color, and do not have household access to a private vehicle, standing to benefit the most from on-demand service.

Service started in the two service areas in June 2023. The service is provided by an external vendor, and the existing contract goes through June 2026.

Kate Christopherson, AICP (she/her)

Principal Planner, Operations Planning, SamTrans

(650) 622-7877 | christophersonk@samtrans.com

From: Erin Ahlich <eahlich@ci.millbrae.ca.us>

Sent: Wednesday, July 3, 2024 10:19 AM

To: Board (@samtrans.com) <board@samtrans.com>

Subject: SamTrans Ride Plus Query

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ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello,

My name is Erin and I am an intern with the City of Millbrae. We were looking into implementing senior/disability transportation as a public service and are interested in a program like SamTrans' Ride Plus. I was wondering if the expansion of this program is at the discretion of SamTrans or if city partnership plays a role. If so, how does a city become an eligible candidate for this program?

Best,



Erin Ahlich
Environmental Programs Intern

City of Millbrae

621 Magnolia Ave. | Millbrae CA 94030

Tel. (650) 652-2704 | eahlich@ci.millbrae.ca.us

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From: [SamTrans BOD Public Support](#)
To: [Young Song](#); [Jonathan Steketee](#)
Cc: [Nicholas Curry](#); [Board \(@samtrans.com\)](#)
Subject: Re: Proposed New Bus Stops near Daly City Fire Department Station 95
Date: Monday, July 8, 2024 5:44:20 PM

To Young Song,

Thank you for contacting SamTrans, though we regret it was due to concerns you have with our proposed changes to our Route 120. Know that your comments and concerns were forwarded to the proper parties for review. A copy of this correspondence will also be sent to our Board of Directors.

Please note that, while an Environmental Impact Report is not required for urban planning efforts at this scale, SamTrans had worked with both the City and the school district to address community concerns about this proposal. We also had not expected our bus service to cause excessive noise to the neighborhood as we presently serve many similar neighborhoods without issue. Nevertheless, we understood how important it was to consider public feedback for a change such as this, so we listened to community members, like yourself, who had reached out to us about service update.

To that end, know that SamTrans has reevaluated this proposal using data from our findings and public input, and we have decided not to move forward with this update. Thank you again for taking the time to share your concerns about this proposal with us. We hope we can continue to provide you and the rest of our community with a safe and reliable transit system, though, in this case, doing so by ensuring our service does not run through your neighborhood.

Your SamTrans BOD Public Support Team

From: Young Song <youngasong@gmail.com>
Sent: Monday, June 24, 2024 1:16 PM
To: SamTrans BOD Public Support <SamTransBODPublicSupport@samtrans.com>; Jonathan Steketee <steketej@samtrans.com>
Cc: Nicholas Curry <nicholas.curry@gmail.com>
Subject: Proposed New Bus Stops near Daly City Fire Department Station 95

Some people who received this message don't often get email from youngasong@gmail.com.

[Learn why this is important](#)

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Dear Mr. Steketee and SamTrans Board of Directors,

My home address is 164 Edgemont Drive and I am writing to protest the impending implementation of the above bus stop.

We recently moved to our new home from Church Street in Noe Valley, San Francisco where J-Muni ran in front of our house all day/evening 7 days a week. The noise and dust pollution from the Muni led us to move out of the city and to our new home in Daly City.

At our new home in Daly City, we have endured dust and noise pollution as well as congested traffic and lack of street parking from the new adult education center since our move last year with great anticipation that it will soon be completed.

Then to our surprise, we have received 6/10/2024 notification from SamTrans on the impending bus stop implementation and our protest is based on following three main areas:

- Lack of Environmental Impact Report
- What other locations were considered that the residents can provide input
- Safety of our neighborhood

Please provide us the above requested information as well as a forum for us to discuss other options.

Thank you,

Young A Song

youngasong@gmail.com

cell 415.806.7112

From: [Jean Brook](#)
To: [Board \(@samtrans.com\)](#)
Subject: FW: Public Comment for 7/10 board meeting
Date: Monday, July 8, 2024 10:02:16 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

From: Erin Ahlich <eahlich@ci.millbrae.ca.us>
Sent: Wednesday, July 3, 2024 10:24 AM
To: Public Comment <publiccomment@samtrans.com>
Subject: Public Comment for 7/10 board meeting

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Hello,

I would like to make a public comment inquiring about the Ride Plus program and how it expands into different cities in San Mateo County..

Best,



Erin Ahlich
Environmental Programs Intern

City of Millbrae

621 Magnolia Ave. | Millbrae CA 94030

Tel. (650) 652-2704 | eahlich@ci.millbrae.ca.us

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