



## Bus Transportation CAC Report May 2024

### **Ridership:**

SamTrans: Average weekday ridership across all four modes (Bus, Paratransit, Shuttles, and Ride Plus) increased by 12.2 percent in May 2024 compared to May 2023. The total monthly ridership increased by 11.1 percent in May 2024 compared to May 2023.

Post-pandemic SamTrans total fixed-route bus ridership recovery in May 2024 reached 98.2 percent of pre-pandemic total bus ridership in May 2019. SamTrans Adult fare usage recovery is 114.0 percent compared to pre-pandemic adult fare usage.

Ride Plus: For May 2024, average weekday ridership for Ride Plus was 105 trips and total ridership was 2,897 trips. This is a 6.1 percent increase compared to the previous month's total ridership. Of the total ridership, 70.1 percent of trips were taken in East Palo Alto/Belle Haven and 29.9 percent were taken in Half Moon Bay/El Granada.

Youth Unlimited Pass: Monthly usage for SamTrans Youth Unlimited Pass continues to increase year over year. For the month of May 2024, Youth Unlimited Pass usage was the highest in Fiscal Year 2024 and increased 33.6 percent compared to May 2023. SamTrans will continue promotion and coordination with schools to encourage all eligible youth to participate in the program and ensure widespread distribution of passes to all eligible students by schools.

### **Regarding Key Performance Indicators (KPI):**

**OTP:** OTP systemwide May 2024 was 81.5 %. This is below the goal of 85.0 %. The OTP has increased compared to May 2023 by 3.2%.

**DNO:** In May 2024, there were 2 DNOs.

**MBSC:** There were 32 service calls in May 2024. The goal is to have one or fewer service calls per every 25,000 miles. Fixed-route service met its goal with one service call per 25,000 miles.

**MBPA:** There were 13 preventable accidents in May 2024. The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did not meet its goal with 1.6 accidents per 100,000 miles. This is an improvement in comparison to 1.9 accidents per 100,000 miles in April.

#### Bus Transportation Safety Campaign

The Safety Campaign focuses on driving safely while school is out and tips to ensure the safety of our communities. During the summer months, there is a rise in pedestrian activity around parks and residential areas. Children are at a higher risk of being involved in accidents. Operators are reminded to reduce their speed in residential areas, stay alert and watch for children at play, follow all traffic signs, and be cautious at crosswalks. Public safety and the safety of our children is a collective effort.

#### **Bus Operator Employee of the Month (EOM) Recognitions**

Deola Grimble is the May 2024 Bus Operator of the Month at North Base. This is his first EOM award during his first year of service with the District. Romeo Nitural is the May 2024 Bus Operator of the Month at South Base. Operator Nitural has been driving with the District for five years, and this is his first EOM award.