

**SAMTRANS**  
**CORRESPONDENCE**  
**as of 6-7-2024**

**From:** [Just Mike](#)  
**To:** [Jan Alexis Salandanan](#)  
**Cc:** [Board \(@samtrans.com\)](#)  
**Subject:** Egregious Lack of Follow-up  
**Date:** Thursday, June 6, 2024 3:45:45 PM

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Alexis

Haven't you and I waited long enough for a resolution on the bus stop concrete platform on Shearwater around 363007, 008 or 009?

THIS is criminal behavior for ST bus ops + city of Redwood City to have not resolved a danger hot spot.

If you'd have driven out there you'd be mortified.

New topic

For 5-7 years now I've been asking you to tell Bus Ops that the 40 foot buses NEED 4 straps up front in the disabled/handicapped seats. There's 4 seats on each side, 8 total.

Today on 4 40 footers I noticed only two anywhere.

Besides that the straps they are now using are much NARROWER.

Justin  
Thursday  
June 6th 2024  
Email sent  
@ 337 pm