

**SAMTRANS**  
**CORRESPONDENCE**  
**as of 5-17-2024**

**From:** [Madeline Zhu](#)  
**To:** [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))  
**Subject:** The Bay Area can't live without better transit-- support SB 1031, the Connect Bay Area Act.  
**Date:** Friday, May 17, 2024 9:07:22 AM

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**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

SamTrans Board of Directors Board of Directors,

The Bay Area doesn't, and cannot, live up to its incredible economic, social, and cultural potential without much more effective transit. It is at risk of becoming much worse due to funding shortfalls. We could be the region we dream and claim to be, and meet our climate, economic growth, affordability, air quality, public health, and justice goal, but only if we become more connected, not more gridlocked.

Each of our 27 transit agencies needs to provide significantly more service. That means more frequency, more routes, more hours of service, and better coordination between agencies. Failure to do so will simply continue us down the road of endless traffic, gridlock, and dangerous pollutants and emissions that will undercut our economic growth and health.

Bay Area voters must be given the opportunity to vote for additional funding for transit agencies to provide the high quality transit services our communities deserve. The State and Federal governments also need to step up and provide funding for transit service, but we can't wait for help from above.

I urge you to support SB1031 (Wiener/Wahab), the "Connect Bay Area Act." It would authorize putting a critically important regional public transportation measure on the 2026 ballot that would enable voters to provide the funding needed to stop service cuts to Caltrain, BART, and Muni, and fund service improvements in VTA's visionary network, SamTrans, as well as all 27 Bay Area transit agencies.

The measure would also strengthen service coordination among the agencies. As Bay Area residents and workers, our lives take us across city and county lines. But unlike the seamless driving experience that connects all local, county and state roads, our transit experience is far from smoothly coordinated.

The Bay Area is strong and special because it is just that - an area. The more we can move throughout it, the better we can capture the potential and power of the whole region for us to live, work, and thrive.

The bill can and should be strengthened-- for example, highway expansion is unnecessary, and it should prioritize progressive revenue sources. Please work with the bill authors, transit agencies and community stakeholders to make this essential bill the best it can be for our communities, climate, and economy.

But efforts to strengthen the bill should not threaten its viability. Without this bill, no Bay Area transit agency will be able to offer the coordinated service our communities need. Also, without this bill, many transit agencies will be forced to slash service: stranding riders, clogging our roads, fouling our air, and stalling our economy.

I urge you to support SB 1031, the Connect Bay Area Act.

Sincerely,  
Madeline

Madeline Zhu  
madzhu@gmail.com  
956 43rd St  
Oakland, California 94608

**From:** [Justmike650](#)  
**To:** [Jan Alexis Salandanan](#)  
**Cc:** [Board \(@samtrans.com\)](#)  
**Subject:** Re: Please remind corporate  
**Date:** Friday, May 17, 2024 6:41:44 AM

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Still happening on all ECR's

How can others sit up front when Sam Trans up and down the line promote this?

Yesterday morning on ECR southbound This man had more possessions on the bus than I have in my garage.

Justin

**From:** [Justmike650](#)  
**To:** [Jan Alexis Salandanan](#); [Board \(@samtrans.com\)](#)  
**Cc:** [Simon Oh](#); [WegenerC@samtrans.com](#); [Gay Buckland-Murray](#); [Gregg Patner](#)  
**Subject:** Why?  
**Date:** Thursday, May 16, 2024 9:59:23 AM

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Why are NO & DO NOT signs prevalent in several different places on every bus if Sam Trans isn't going to do something about it?

\* No Smoking is a no brainer yet kids still vape way in the back.

\* NO Beverages yet bus operators still allow kids to board with Slurpies and 20 ounce Starbuck drinks?

\* NO FOOD and drivers allow kids to board eating Pizza, Hot chili, Donuts and steaming hot Subway sandwiches which makes on board can air quality terrible.

Justin  
Thursday  
May 16, 2024  
Email sent  
@955 am

**From:** [Justmike650](#)  
**To:** [Jan Alexis Salandanan](#)  
**Cc:** [Board \(@samtrans.com\)](#)  
**Subject:** Please remind corporate  
**Date:** Wednesday, May 15, 2024 6:40:04 AM

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How can others sit up front when Sam Trans up and down the line promote this?

Yesterday morning on ECR southbound This man had more possessions on the bus than I have in my garage.

Justin



**From:** [Elizabeth McCarthy](#)  
**To:** [Board \(@samtrans.com\)](#)  
**Subject:** EPX route feedback  
**Date:** Tuesday, May 14, 2024 4:24:18 PM

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The EPX bus stop at the SFO airport car rental return area is quite poorly signposted / marked and I made make the mistake of waiting at the other bus stop for the ECR route — this is NOT the stop! I wish SamTrans will partner with the San Francisco airport to improve the signage. This would be a big help to people who are not familiar with the area.

**From:** [Justmike650](#)  
**To:** [Jan Alexis Salandanan](#)  
**Cc:** [Board \(@samtrans.com\)](#)  
**Subject:** ECR and Ralston  
**Date:** Tuesday, May 14, 2024 8:07:26 AM

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**ATTENTION:** This email came from an external source. Do not open attachments or click on links from external senders.

All buses were leaking the back ends of their 60/67 buses out onto ECR causing chaos for regular north and south commuters.

Why not send supervisors to that location so they can see what I witness daily.

Justin  
Tuesday  
May 14th 2024  
Time Email sent  
806 am



**From:** [Justmike650](mailto:Justmike650)  
**To:** [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))  
**Cc:** [Simon Oh](mailto:Simon Oh); [WegenerC@samtrans.com](mailto:WegenerC@samtrans.com); [Jan Alexis Salandanan](mailto:Jan Alexis Salandanan); [dubostt@samtrans.com](mailto:dubostt@samtrans.com); [Joan Catania SamTrans](mailto:Joan Catania SamTrans); [sam trans](mailto:sam trans); [Sabrina Adler](mailto:Sabrina Adler); [DAVE PRICE](mailto:DAVE PRICE); [Renee Schiavone](mailto:Renee Schiavone); [marksimon@smdailyjournal.com](mailto:marksimon@smdailyjournal.com); [jgee@samtrans.com](mailto:jgee@samtrans.com); [Gee, Jeff \[jgee@redwoodcity.org\]](mailto:Gee, Jeff [jgee@redwoodcity.org])  
**Subject:** Sam Trans Has a Huge Problem  
**Date:** Monday, May 13, 2024 4:49:25 PM

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**ATTENTION:** This email came from an external source. Do not open attachments or click on links from external senders.

I've been in contact with Cal OSHA. You have so many school kids riding the 60/67 routes that they are 40/60 bodies over the limit.

Kids are laying prone on the floors of the buses, triple SRO in the rear and other times hanging from the upper cross bar members.

Since Sam Trans screwed the residents of redwood shores in Aug of 2022 by aborting 85% of the 260 route, adults now must ride the 67/60 school buses in the afternoon.

I just got off bus 823 operator 1412 and it was deplorable. 6th grade boys with prepubescent voices screaming Fuck Fuck Fuck Fuck Fuck over and over again without even using it in a sentence.

Kids hanging in the mid and rear door area with the PA system blaring over and over again DO NOT STAND THERE.

Driver 1412 should be awarded the Purple Heart Award for how hard she worked trying to keep everything on point.

PLEASE DEAR GOD do some ride alongs with uncover secret riders.

I stood next to 13 year old girls who had to listen to a boy talk about getting fucked in the ass and who he'd like to do it to on the bus.

I had to tell 4 boys to \*pick another word than the F word\*.

There's a good reason why yellow school buses mandate one kid per one seat.

Fix this issue.

Zero school buses should ever be 40 footers.

Regards  
[justmike650@gmail.com](mailto:justmike650@gmail.com)  
6506785616

Regards  
Justin Michaels  
[justmike650@gmail.com](mailto:justmike650@gmail.com)  
6506785716

**From:** [Odin Palen](#)  
**To:** [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))  
**Subject:** The Bay Area Deserves better transit-- support SB 1031, the Connect Bay Area Act.  
**Date:** Monday, May 13, 2024 12:37:36 PM

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SamTrans Board of Directors Board of Directors,

Bay Area transit needs to be much better, but is at risk of becoming much worse due to funding shortfalls. For the region to meet its climate, economic growth, affordability, air quality, public health, and justice goals we need drastically improved transit service.

In order for all Bay Area residents to have affordable, abundant, accessible mobility, each of our 27 transit agencies needs to provide significantly more service. That means more frequency, more routes, more hours of service, and better coordination between agencies. Bay Area residents deserve to be able to depend on transit for all their various mobility needs in their neighborhood and throughout the wider community.

Bay Area voters must be given the opportunity to vote for additional funding for transit agencies to provide the high quality transit services our communities deserve. The State and Federal governments also need to step up and provide funding for transit service, but we can't wait for help from above.

I urge you to support SB1031 (Wiener/Wahab), the "Connect Bay Area Act." It would authorize putting a critically important regional public transportation measure on the 2026 ballot that would enable voters to provide the funding needed to stop service cuts to Caltrain, BART, and Muni, and fund service improvements in VTA's visionary network, SamTrans, as well as all 27 Bay Area transit agencies.

The measure would also strengthen service coordination among the agencies. As Bay Area residents and workers, our lives take us across city and county lines. But unlike the seamless driving experience that connects all local, county and state roads, our transit experience is far from smoothly coordinated. Lack of coordination makes transit unnecessarily difficult, holds back ridership, and puts a heavy toll on people who depend on transit and those with long commutes due to our region's housing affordability crisis.

The bill can and should be strengthened— for example, highway expansion is unnecessary, and it should prioritize progressive revenue sources. Please work with the bill authors, transit agencies and community stakeholders to make this essential bill the best it can be for our communities, climate, and economy.

But efforts to strengthen the bill should not threaten its viability. Without this bill, no Bay Area transit agency will be able to offer the coordinated service our communities need. Also, without this bill, many transit agencies will be forced to slash service: stranding riders, clogging our

roads, fouling our air, and stalling our economy.

I urge you to support SB 1031, the Connect Bay Area Act.

Sincerely,

Odin Palen

odinpalen@gmail.com

PO Box 481

Kentfield, California 94914

**From:** [Chang Sun](#)  
**To:** [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))  
**Subject:** The Bay Area Deserves better transit-- support SB 1031, the Connect Bay Area Act.  
**Date:** Monday, May 13, 2024 11:18:40 AM

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SamTrans Board of Directors Board of Directors,

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roads, fouling our air, and stalling our economy.

I urge you to support SB 1031, the Connect Bay Area Act.

Sincerely,

Chang Sun

chang.sun.cs@gmail.com

50 Lansing St, Unit 608

San Francisco, California 94105

**From:** [Justmike650](mailto:Justmike650)  
**To:** [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))  
**Cc:** [Simon Oh](mailto:Simon_Oh); [WegenerC@samtrans.com](mailto:WegenerC@samtrans.com); [Jan Alexis Salandanan](mailto:Jan_Alexis_Salandanan); [dubostt@samtrans.com](mailto:dubostt@samtrans.com); [Joan Catania SamTrans](mailto:Joan_Catania_SamTrans); [sam trans](mailto:sam_trans); [Just Mike](mailto:Just_Mike)  
**Subject:** Sam trans operator 1250  
**Date:** Monday, May 13, 2024 8:46:52 AM

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All

Number one thing for all of you to do is:

PULL THE TAPE on this operators Data.

12 cameras on board plus the computers Data System.

Between ECR Southbound at ECR/5th avenue and ECR and SC Avenue/ECR, the bus was OUT OF CONTROL.

Had a passenger pulled the CORD for off boarding at ECR and 5th Ave operator 1250 would not have been able to bring the bus to a stop.

I have used the contact web site about four times on this operator.

He is going to KILL passengers at the high rate of speed which he chooses to drive his bus.

Monday morning his bus peaked at 65 mph and he could hardly control coming to a stop when the Cord was pulled.

There was HORROR on the looks of passengers.

He needs to partake in REMEDIAL training, be demoted, be suspended or be relieved of his current duties.

I've written via the web site about 4-5 times but administration appears to not care.

Latest incident  
Monday  
May 13, 2024  
810 am  
ECR Southbound  
Operator 1250  
Bus 900

Regards  
Justin Michaels  
[justmike650@gmail.com](mailto:justmike650@gmail.com)  
6506785716