



Bus Transportation CAC Report February 2024

Ridership:

SamTrans: Average weekday ridership (AWR) across all four modes (Bus, Paratransit, Shuttles, and Ride Plus) increased by 19.1 percent in February 2024 compared to February 2023. The total monthly ridership increased by 24.4 percent. This year was a leap year adding 1 additional day of service in February 2024 compared to February 2023.

Post-pandemic SamTrans total fixed-route bus ridership recovery in February 2024 reached 88.9 percent of pre-pandemic total bus ridership in February 2020. SamTrans Adult fare usage recovery is 102.7 percent compared to pre-pandemic adult fare usage.

Ride Plus: For February 2024, average weekday ridership for Ride Plus was 103 trips and a total ridership of 2,792 trips. Of the total ridership, 71.5 percent of trips were taken in East Palo Alto/Belle Haven and 28.5.9 percent were taken in Half Moon Bay/El Granada. The free fare promotion ended on February 10.

Regarding Key Performance Indicators (KPI):

OTP: OTP systemwide for February 2024 was 81.2 percent. This is below the goal of 85.0 percent.

DNO: In February 2024, there were 58 DNOs. Most DNOs occurred on the day after the Super Bowl.

MBSC: There were 25 service calls in February 2024. The goal is to have one or fewer service calls per every 25,000 miles. SamTrans did meet its goal with 0.83 service call per 25,000 miles.

MBPA: There were 12 preventable accidents in February 2024. The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did not meet its goal with 1.6 accidents per 100,000 miles.

Bus Transportation Safety Campaign

The March 2024 Safety Campaign focuses on avoiding distractions. There are three types of distractions while driving: Optic, Manual and Mental distractions. Optic distractions include electronic devices. Put away and do not use electronic devices while driving. Wait until the bus has stopped before checking your route guide and scan ahead every 3-5 seconds.

Manual distraction occurs when you take your hands off the steering wheel while driving to eat, talk, text, or adjust the controls. And mental distractions occur when you're daydreaming, planning and problem solving while driving. To ensure the safe operation of the bus, keep your personal life separate from work. Focus on safety for yourself, for your passengers, and for other drivers on the road.

Bus Operator Employee of the Month (EOM) Recognitions

Henry Tang is the February 2024 Bus Operator of the Month at North Base. This is his first EOM award during his five years of service with the District. **Antonios Khalil** is the February 2024 Bus Operator of the Month at South Base. Operator Khalil has been driving with the District for almost two years, and this is his first EOM award.

Bus Maintenance Employee of the Month (EOM) Recognitions

Tevita Pepa is the February 2024 Mechanic of the Month at North Base. This is his ninth EOM Award during his 19 years of service with the District. **Olivier Salles** is the February 2024 Mechanic of the Month at South Base. This is his second EOM Award during his 13 years of service with the District.