# PeopleSoft 9.2 Upgrade

samTrans

Connecting the Peninsula

Board of Directors – March 6, 2024

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# Project Background & Justification

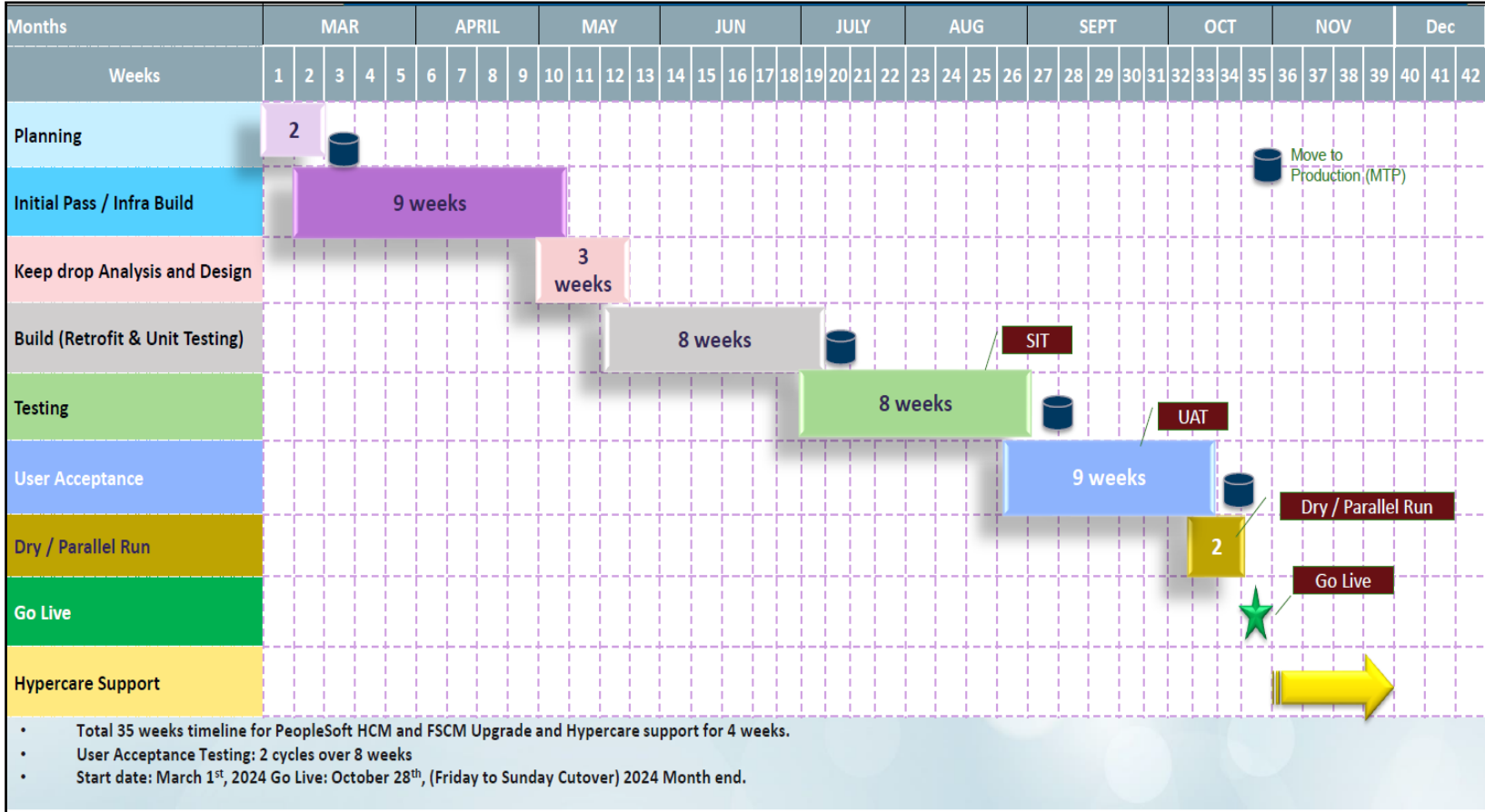| | |
|---|---|
| **1. Discontinuation of Support** | Vendor support discontinued |
| **2. Expired Version of Tools** | Unavailability of patches, additional costs |
| **3. Outdated Technology** | Extended delivery cycles, issues in bug fixes |
| **4. Limitations on Business Innovation** | Lack of industry leading practices |
| **5. Human Intervention** | Manual Tax Update |

# Scope

1. Complete System Upgrade

2. Retrofit all existing Customization

3. End to End cycles of testing

4. Project Management support

5. Post Production Support

# Schedule



| Months | MAR | | | | APRIL | | | | MAY | | | | JUN | | | | JULY | | | | AUG | | | | SEPT | | | | OCT | | | | NOV | | | | Dec | | |
|--------|-----|---|---|---|-------|---|---|---|-----|---|---|---|-----|---|---|---|------|---|---|---|-----|---|---|---|------|---|---|---|-----|---|---|---|-----|---|---|---|-----|---|---|
| Weeks | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 | 41 | 42 |

**Rows:**
- Planning — 2
- Initial Pass / Infra Build — 9 weeks
- Keep drop Analysis and Design — 3 weeks
- Build (Retrofit & Unit Testing) — 8 weeks
- Testing — 8 weeks — SIT
- User Acceptance — 9 weeks — UAT
- Dry / Parallel Run — 2 — Dry / Parallel Run
- Go Live — Go Live
- Hypercare Support

Move to Production (MTP)

- Total 35 weeks timeline for PeopleSoft HCM and FSCM Upgrade and Hypercare support for 4 weeks.
- User Acceptance Testing: 2 cycles over 8 weeks
- Start date: March 1st, 2024 Go Live: October 28th, (Friday to Sunday Cutover) 2024 Month end.

**Warranty Support Price :**
$2,409,776

**Total Timeline**
(HCM & FSCM Upgrade):
35 weeks

**Start:** March 1st, 2024
**Go Live:** Oct 28th, 2024

**Hypercare Support:**
4 weeks

**User Acceptance Testing:**
8 weeks

# Budget

| Total Firm Fixed Price : $2,409,776 |
|---|

- San Mateo County Transit District (SamTrans) - **$1.96M**

- Peninsula Corridor Joint Powers Board (Caltrain) - **$1.18M**

- San Mateo County Transportation Authority (SMCTA) - **$54.5K**

- Express Lane Joint Powers Authority (ELJPA) - **$67.9K**

| Impact |
|---|

- **Benefits all agencies** by capitalizing application software costs over 3 years
- Allocating based on expenditures for Financials and Supply Chain Management (FSMC) and Full-Time Equivalents (FTEs) for Human Capital Management (HCM)
- **Annual depreciation is distributed** to each agency over a 3-year period through the Internal Cost Allocation Plan (ICAP).

# Key Benefits

✓ **Minimize Operational Risk**
   The District's Finance, HR, and Payroll systems will no longer operate on outdated software
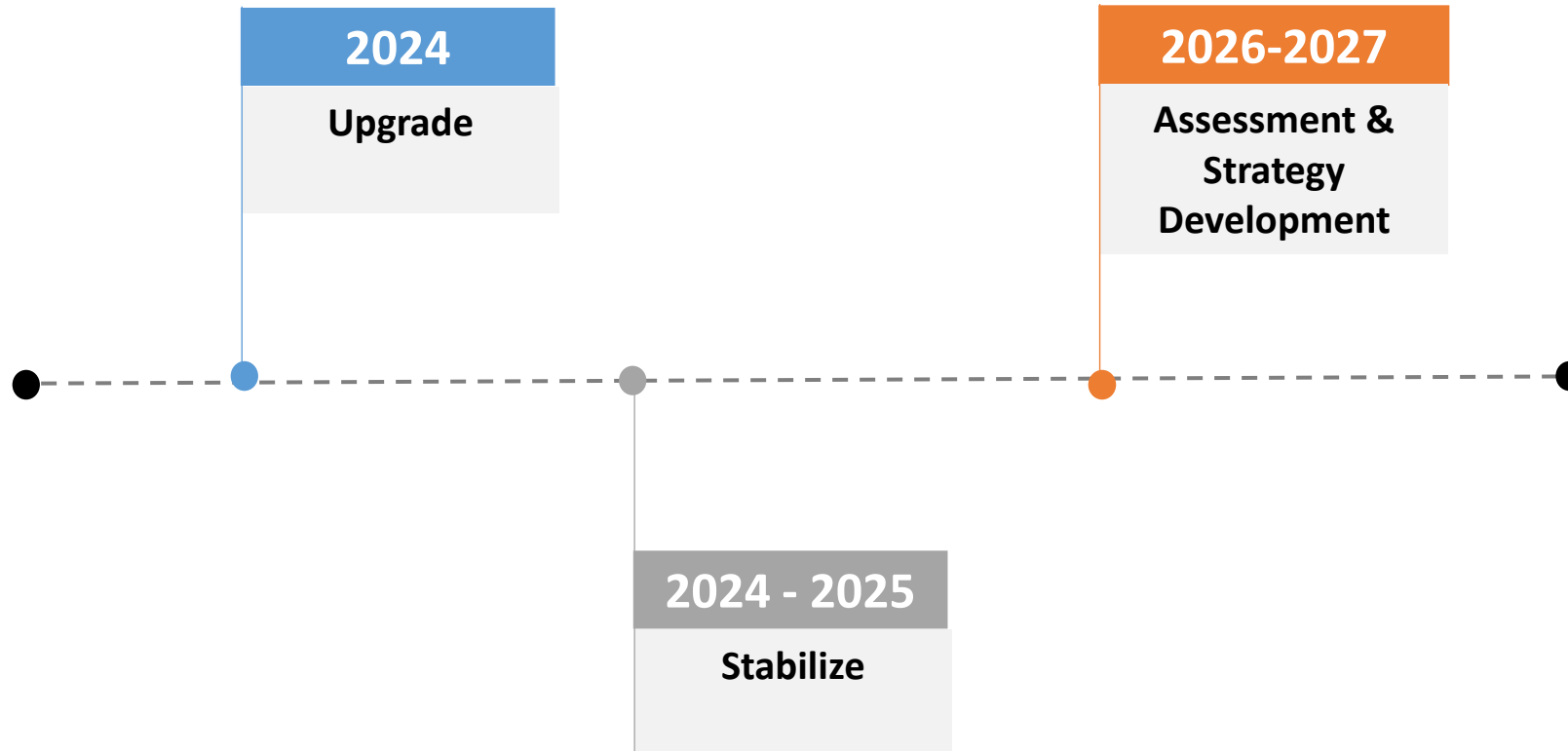
✓ **Minimize Financial Risk**
   Vendor will provide regular patches and enhancements at standard costs

✓ **Minimize Security Risk**
   Oracle Database will be updated, ensuring availability of security patches and other crucial fixes

✓ **Ease of Integration** with other enterprise systems.

# Thank You

Please email kumarm@samTrans.com with any questions.