



Bus Transportation CAC Report January 2024

Ridership:

SamTrans: Average weekday ridership (AWR) across all four modes (Bus, Paratransit, Shuttles, and Ride Plus) increased by 17.7 percent in January 2024 compared to January 2023. The total monthly ridership increased by 20.3 percent.

Post-pandemic SamTrans total fixed-route bus ridership recovery in January 2024 reached 86.3 percent of pre-pandemic total bus ridership in January 2020. SamTrans Adult fare usage recovery is 100.5 percent compared to pre-pandemic adult fare usage.

Ride Plus: For January 2024, average weekday ridership for Ride Plus was 118 trips and a total ridership of 3,462 trips. Of the total ridership, 74.6 percent of trips were taken in East Palo Alto/Belle Haven and 25.4 percent were taken in Half Moon Bay/El Granada.

Regarding Key Performance Indicators (KPI):

OTP: OTP systemwide for January 2024 was 82.3 percent. This is below the goal of 85.0 percent.

DNO: In January 2024, there were five DNOs.

MBSC: SamTrans had 31 service calls in January 2024. The goal is to have one or fewer service calls per every 25,000 miles. SamTrans did meet its goal with 1.0 service call per 25,000 miles.

MBPA: In January 2024, there were six preventable accidents. The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did meet its goal with 0.8 accidents per 100,000 miles this month.

Bus Transportation Safety Campaign

January and February's 2024 Safety Campaign continues to focus on avoiding fixed objects when entering and exiting bus stops. Bus Operators are reminded to watch for fixed objects like poles and tree branches when approaching a bus stop. Determine if it is safe to stop before the bus stop pole and before leaving the bus stop, take note of the pole, check their out-sweep, and turn the bus away from the pole before pulling away from the bus stop.

Bus Operator Employee of the Month (EOM) Recognitions

Theodore Kuhn is the January 2024 Bus Operator of the Month at North Base. This is his first EOM award during his two years of service with the District. **Josiah Burnett** is the January 2024 Bus Operator of the Month at South Base. Operator Brunett has been driving with the District for almost five years, and this is his first EOM award.

Bus Maintenance Employee of the Month (EOM) Recognitions

Ricardo Mercado is the January 2024 Mechanic of the Month at North Base. This is his 5th EOM during his 20 years of service with the District. **Mart Talley** is the January 2024 Mechanic of the Month at South Base. This is his 4th EOM during his 11 years of service with the District.