

**San Mateo County Transit District (District)  
1250 San Carlos Avenue, San Carlos, California**

**Minutes of Community Relations Committee Meeting /  
Committee of the Whole**

**January 10, 2024**

Committee Members Present: R. Mueller, P. Ratto

Committee Members Absent: M. Chuang (Committee Chair)

Other Board Members Present Constituting Committee of the Whole: D. Canepa, B. Esser, M. Fraser, J. Gee, R. Medina, J. Powell

Other Board Members Absent: None

Staff Present: A. Chan, K. Jordan Steiner, S. van Hoften, J. Cassman, J. Brook, D. Seamans

**8.b.1. Call to Order**

Committee Member Peter Ratto called the meeting to order at 2:41 pm.

**8.b.2. Approval of Minutes of the Community Relations Committee Meeting of December 6, 2023**

Motion/Second: Medina/Powell

Ayes: Canepa, Esser, Fraser, Gee, Medina, Mueller, Powell, Ratto

Noes: None

Absent: Chuang

**8.b.3. Accessible Services Update**

Tina Dubost, Manager, Accessible Services, provided an update on Same-Day Paratransit Service. She said they had increased the eligibility for paratransit services as required by MTC (Metropolitan Transportation Commission).

**8.b.4. Paratransit Coordinating Council Update**

Mike Levinson, Policy Advocacy Chair, PCC, said they were seeking new members and expressed hope that changes to the Brown Act teleconferencing laws to accommodate remote participation for people with disabilities would move forward. He also said that they had sent a letter to MTC in support of the one-seat ride pilot program slated to begin this year.

### **8.b.5. Monthly Performance Report | November 2023**

Ana Rivas, Director of Bus Transportation, provided the latest performance statistics. She said the Average Weekday Ridership increased by 16.3 percent. She said post-pandemic recovery increased 91.2 percent compared to the same month last year. She said they had zero DNOs (Did Not Operate) for the month.

Committee Member Ratto said he was pleased they recently had single-digit or zero DNOs.

### **8.b.6. Adjourn**

The meeting adjourned at 2:48 pm.

An audio/video recording of this meeting is available online at <https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc>. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to [board@samtrans.com](mailto:board@samtrans.com).