



Bus Transportation CAC Report December 2023

Ridership:

Average weekday ridership across all three modes increased by 17.3 % in December 2023 compared to December 2022. The total monthly ridership increased by 17.2 %.

Post-pandemic SamTrans bus ridership recovery in December 2023 reached 89.4 % compared to pre-pandemic total ridership in December 2019. SamTrans Adult fare usage recovery is 102.5 % compared to pre-pandemic adult fare usage.

Ride Plus: For December 2023, average weekday ridership was 126 trips. There was a total of 3,651 trips taken on Ride Plus. Of the total ridership, 75.1% trips were taken in East Palo Alto/Belle Haven and 24.9% trips taken in Half Moon Bay/El Granada.

Key Performance Indicators:

OTP: OTP systemwide for December 2023 was 82.0 %. This is below the goal of 85.0 %.

DNO: In December 2023, there were zero DNOs. SamTrans has had two consecutive months without any DNOs.

MBSC: SamTrans had 35 service calls in December 2023. The goal is to have one or fewer service calls per every 25,000 miles. SamTrans did not meet its goal with 1.2 service calls per 25,000 miles.

MBPA: The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did not meet its goal with 2.2 accidents per 100,000 miles this month.

Bus Transportation Safety Campaign

January and February's 2024 Safety Campaign focuses on avoiding fixed objects when entering and exiting bus stops. Bus Operators are reminded to watch for fixed objects like poles and tree branches when approaching a bus stop

Bus Operator Employee of the Month Recognitions

Harry Tupuola is the December 2023 Bus Operator of the Month at North Base **Elbert Marshall** is the December 2023 Bus Operator of the Month at South Base.