



## Bus Transportation CAC Report October 2023

### **Ridership:**

**SamTrans:** Average weekday ridership (AWR) across all three modes (Bus, Paratransit, Shuttles) increased substantially by 15.8 percent in October 2023 compared to October 2022. The total monthly ridership increased by 18.4 percent.

Post-pandemic recovery is significant for the month of October 2023. Overall SamTrans bus ridership recovery in October 2023 reached 71.8 percent compared to pre-pandemic total ridership in October 2019. SamTrans Adult fare usage recovery is at 103.7 percent compared to pre-pandemic adult fare usage.

**Ride Plus:** For October 2023, average weekday ridership for Ride Plus was 122 passengers. There was a total of 3,455 passengers in October 2023. Of the total ridership, 2,567 passengers (74.3%) rode in East Palo Alto/Belle Haven and 888 passengers (25.7) rode in Half Moon Bay/El Granada.

### **Regarding Key Performance Indicators (KPI):**

**OTP:** OTP systemwide for October 2023 was below the OTP goal of 85.0 percent at 79.1 percent (1.3 percentage points better than September's OTP).

**DNO:** In October 2023, there was 1 DNO, which is the same as September 2023. In October 2022, there was 1 DNO as well.

**MBSC:** – SamTrans had 29 service calls in October 2023. The goal is to have one or fewer service calls per every 25,000 miles. SamTrans surpassed its goal with 0.9 service calls per 25,000 miles.

**MBPA:** In October 2023, there were 15 preventable accidents. The goal is to have one or fewer preventable accidents per 100,000 miles; this month, SamTrans did not meet its goal with 2.0 accidents per 100,000 miles.

### **Bus Transportation Safety Campaign**

This month's new Safety Campaign focuses on merging safely to avoid accidents. Operators are reminded to use their signals and check their mirrors for blind spots before merging into lanes. Operators should refrain from entering lanes unless it is completely clear and free of obstructions and vehicles. Remember the length of their bus and merge when it is safe.

### **Bus Operator Employee of the Month (EOM) Recognitions**

**Patricia Cruz** is the October 2023 Bus Operator of the Month at North Base. This is her first EOM award achieved during her first year of service with the District. **Jose Sanchez** is the October 2023 Bus Operator of the Month at South Base. Operator Sanchez has been driving with the District for two years, and this is his first EOM award.

### **Bus Maintenance Employee of the Month (EOM) Recognitions**

**Stanford Yan** is the October 2023 Mechanic of the Month at North Base. This is his 6th EOM during his 15 plus years of service. **Seth Thompson** is the October 2023 Mechanic of the Month at South Base. This is his 11th EOM during his 22 plus years of service.