

**San Mateo County Transit District (District)
1250 San Carlos Avenue, San Carlos, California**

**Minutes of Community Relations Committee Meeting /
Committee of the Whole**

August 2, 2023

Committee Members Present: M. Chuang (Committee Chair), P. Ratto

Committee Members Absent: R. Mueller

Other Board Members Present Constituting Committee of the Whole: D. Canepa, M. Fraser, R. Medina, J. Powell

Other Board Members Absent: J. Gee

Staff Present: A. Chan, D. Olmeda, S. van Hoften, J. Cassman, J. Brook, D. Seamans

8.a.1. Call to Order

Committee Chair Marie Chuang called the meeting to order at 2:11 pm.

8.a.2. Approval of Minutes of the Community Relations Committee Meeting of July 12, 2023

Motion/Second: Medina/Powell

Ayes: Canepa, Chuang, Fraser, Medina, Powell, Ratto

Noes: None

Absent: Gee, Mueller

8.a.3. Accessible Services Update

Tina Dubost, Manager, Accessible Services, said she had attended the Caltrain electric train tour on Saturday, July 28 and noted there were a lot of features on the trains that makes them more accessible to people with disabilities and their advisory group had provide feedback that they were able to include.

8.a.4. Paratransit Coordinating Council Update

Ben McMullan, PCC Chair, said they were pleased that the Nelson\Nygaard contract for transportation services had been extended and noted they are going forward with planning for their PCC retreat on September 12.

8.a.5. Citizens Advisory Committee Update

There was no report.

8.a.6 Monthly Performance Report | June 2023

Ana Rivas, Director of Bus Transportation, summarized the report from the agenda packet. She noted on-time performance systemwide for the month was 78.7 percent, which is still below their goal of 85 percent. She said there were eight DNOs (Did Not Operate), which is down from 15 DNOs the previous month. She added that they are continuing to work to reduce the number of preventable accidents to one per month, and announced the employees of the month for North and South Base.

8.a.7. Adjourn

The meeting adjourned at 2:17 pm.

An audio/video recording of this meeting is available online at <https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc>. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.