

SAMTRANS
CORRESPONDENCE
as of 10-13-2023

From: [Jan Alexis Salandanan](#)
To: [Just Mike 650](#)
Cc: [Board \(@samtrans.com\)](#)
Subject: RE: Official complaint Osha or board of directors
Date: Thursday, October 12, 2023 5:19:26 PM

To Justin Michaels,

Thank you for contacting SamTrans. While we regret the poor impression you were left with of our service, we appreciate you taking the time to share your concern with us regarding the level of ridership onboard our afternoon Route 60 buses. As you requested, your comments on the matter were forwarded to the proper parties for further handling. Additionally, a copy of this correspondence will be sent to our Board of Directors.

Balancing the level of ridership on our school routes is a challenge, without question, but it is a challenge SamTrans is more than able and willing to meet. We are monitoring the performance of all our bus lines—our school routes being no exception—to ensure we are providing our customers with reliable and safe service. And please rest assured that SamTrans will of course take appropriate action to address any issues we find in our service. We have not forgotten our responsibility to our community; safety is still a top priority for us in our operations, and it is our hope and desire to provide our riders with the best service we can.

Kind regards,

Alexis Salandanan

San Mateo County Transit District
Customer Service Dept.
1250 San Carlos Avenue
San Carlos, CA 94070-1306
1-800-660-4287
www.smctd.com

From: Just Mike 650 <justmike650@gmail.com>
Sent: Wednesday, October 11, 2023 5:17 PM
To: Jan Alexis Salandanan <salandananj@samtrans.com>; chana@samtran.com; Jeff Gee <GeeJ@samtrans.com>; Simon Oh <ohs@samtrans.com>
Subject: Official complaint Osha or board of directors

Some people who received this message don't often get email from justmike650@gmail.com. [Learn why this is important](#)

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Alexis

Someone has to be willing to be a whistle blower. If you were a parent, wouldn't you be pissed Alexis?

Both 400 and 401 pm buses that leave Carlmont are 40 footers. Both have a 41 passenger limit. Both buses had 81+ kids.

Had there been an accident, MANY passengers would have perished.

This is top to bottom, organizationally, irresponsible and disenguous.

Even the 511 announcement is wrong as it says both buses originate from Ralston school.

Please forward this to the highest ranking Sam Trans official and the current board of directors.

Justin

From: [Vector EHS Management](#)
To: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: Vector EHS Management Notification - Customer Service #903436
Date: Wednesday, October 11, 2023 5:48:16 PM

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You are being notified of the following Customer Service #903436

System ID: 903436

Date Received: 10/11/2023

Time:

Group: SamTrans

Division: SamTrans

Facility / Department: Central

Section (City/Station): Bus Route

Detailed Location: Bus Route 060

Run Number or Train Number:

Bus #:

Categories: Service Request, Other - Complaint

Potential Safety Issue: No

Occurrence Description / Comments: Official complaint Osha or board of directors Alexis Someone has to be willing to be a whistle blower. If you were a parent, wouldn't you be pissed Alexis? Both 400 and 401 pm buses that leave Carlmont are 40 footers. Both have a 41 passenger limit. Both buses had 81+ kids. Had there been an accident, MANY passengers would have perished. This is top to bottom, organizationally, irresponsible and disenguous. Even the 511 announcement is wrong as it says both buses originate from Ralston school. Please forward this to the highest ranking Sam Trans official and the current board of directors. Justin

[Click here](#) to view this report.

You received this email because of matching rules in your Vector EHS Management site. Please contact your system administrator if you believe you received this email in error and to opt out of future communications. Vector EHS Management will not accept replies to this email. Do not click the reply button on your email toolbar.

From: [Mass Transit Board \(@samtrans.com\)](#)
To: [Mass Transit Board \(@samtrans.com\)](#)
Subject: Transit Bid Tracker - Thank you all for attending APTA TRANSform and Expo!
Date: Thursday, October 12, 2023 11:17:09 AM

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Transit Bid Tracker | [View online](#)



Culver City Quick-Build Mobility Lane Project

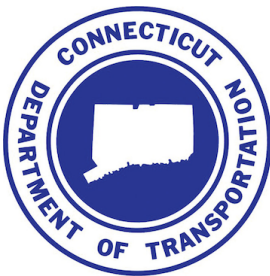
RFP # 2409 Move Culver City Quick-Build Mobility Lane Project PlanetBids Vendor Portal <https://pbsystem.planetbids.com/portal/39483/bo/bo-detail/109754#bidInformation> The City of Culver City is in search...



Comprehensive Operations Plan for Second Transfer Hub and Renewable Energy Source Options

From Sangamon Mass Transit District (SMTD)

LEGAL NOTICEREQUEST FOR PROPOSALS RFP 2023-06 Comprehensive Operations Plan for Second Transfer Hub and Renewable Energy Source Options The Springfield Mass Transit District (DISTRICT) dba as Sangamon ...



Request for Letters of Interest CSO #2389 SUPPORT SERVICES FOR A DISADVANTAGED BUSINESS ENTERPRISE (DBE) BUSINESS ASSISTANCE PROGRAM

From Connecticut Department of Transportation (CTDOT)

The Connecticut Department of Transportation is seeking to retain one consulting firm to provide administrative and technical assistance to the Disadvantaged Business Enterprises (DBEs) Business Assistance...



Professional consultant firms

From Connecticut Department of Transportation (CTDOT)

The Connecticut Department of Transportation will be conducting its annual prequalification of professional consultant firms who desire to provide services for the 2024 calendar year. Additional information...

DDOT Coolidge Operations and Maintenance Facility

From Brinker

DDOT Coolidge Operations and Maintenance Facility 1. Project Overview: Construction of a new bus maintenance, storage, and operations center on the existing Coolidge Terminal site at 14044 Schaefer Highway...

RFP# 2023-14 Zero-Emission Fleet Transition Rollout Plan

From MTA Flint

The MTA is seeking proposals from qualified Consultants to help prepare a Zero-Emission Fleet Transition Rollout Plan. MTA will receive sealed Proposals electronically through Bidnet Direct on or before...

Regionally Coordinated Transportation Planning

From Northern Kentucky Area Development District

Regionally Coordinated Transportation Planning Looking for a qualified consulting firm to complete a comprehensive regionally coordinated transportation Plan, must include public involvement, mobility ...

Automatic Fare Collection System

From Bloomington Public Transportation Corporation

Bloomington Public Transportation Corporation Automatic Fare Collection System Proposals will be received by Bloomington Public Transportation Corporation (BPTC) for the provision of a complete Automatic...

Public Transit 3rd Party Operator

From Douglas County Board of Commissioners

Public Transit 3rd Party Operator Douglas County's Connect Douglas is seeing solicitations from qualified vendors to provide transit services for the County's fixed route service. To access the RFP Documents...

Enterprise Resource Planning (ERP) Software Requirements Specification

From Mass Transportation Authority (MTA)

Request For Proposal: 2023-13 Enterprise Resource Planning (ERP) Software Requirements Specification The Mass Transportation Authority (MTA) is soliciting proposals from qualified supplier(s) to Enterprise...

MD 355 FLASH BRT

From Montgomery County, Maryland

Montgomery County (Maryland) DOT MD 355 FLASH BRT Montgomery County DOT seeks the services of a qualified Progressive Design-BUILDER for a Progressive Design-Build contract for MD 355 Flash BRT. MD DOT ...

To post a RFP, please contact Amy Stauffer

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If you have trouble with any of these methods, you can reach us toll-free at 800-547-7377.

Mass Transit
Endeavor Business Media
30 Burton Hills Blvd., Suite 185
Nashville, TN 37215