



Report for CAC July 2023

Ridership:

The average weekday ridership (AWR) across all three modes (Bus, Paratransit, Shuttles) increased by 17.6 percent in the month of July 2023 compared to July 2022. The total monthly ridership increased by 19.0 percent.

Post-pandemic recovery is significant for the month of July 2023. SamTrans Adult fare usage recovery is at 99.2 percent compared to pre-pandemic adult ridership. There continues to be a recovery gap among Youth, with a recovery rate of 63.3 percent compared to July 2019.

Regarding Key Performance Indicators (KPI):

OTP: OTP systemwide for July 2023 was below the OTP goal of 85.0 percent at 79.7 percent (a 1.3% increase compared to June).

DNO: In July 2023, there were 0 DNOs, which is 8 fewer than June. In July 2022, there were 19 DNOs, a decrease of 100% in DNOs from a year ago.

MBSC: SamTrans had 22 service calls in July 2023. The goal is to have one or fewer service calls per every 25,000 miles. SamTrans continues to surpass its goals with 0.80 service calls per 25,000 miles.

MBPA: The goal is to have one or fewer preventable accidents per 100,000 miles; this month, SamTrans did not meet its goal with 2.46 accidents per 100,000 miles.

Bus Transportation Safety Campaign

July's safety campaign theme was "Fixed Objects: Collisions with fixed objects are preventable"

The campaign reminds operators that careful evaluation is key to avoiding collisions with fixed objects, the importance of maintaining a safe cushion, and If in doubt, don't do it and call Radio Control for assistance.

Bus Operator Employee of the Month Recognitions:

Operator **Filomeno Valencia** is Bus Operator of the Month for July 2023 at North Base.

Operator **Linh Nguyen** is Bus Operator of the Month for July 2023 at South Base.

Bus Maintenance Employee of the Month Recognitions:

Bryant Lu is the Mechanic of the Month for July 2023 at North Base.

Sandro Moncada is Mechanic of the Month for July 2023 at South Base.