

SAMTRANS
CORRESPONDENCE
as of 7-28-2023

From: [Jean Brook](#)
To: [Board \(@samtrans.com\)](#)
Subject: FW: Comment for August 2, 2023 BoD Meeting / Clippercard Reader Noise Nuisance / Customer Service Complaint #893290
Date: Thursday, July 27, 2023 5:30:10 PM

From: Bruce Thompson <ThompsonB@samtrans.com>
Sent: Thursday, July 27, 2023 5:07 PM
To: Jean Brook <BrookJ@samtrans.com>; Harrison, James [JHarrison@olsonremcho.com] <JHarrison@olsonremcho.com>; Myles-Primakoff, Anna [amyles-primakoff@olsonremcho.com] <amyles-primakoff@olsonremcho.com>
Subject: RE: Comment for August 2, 2023 BoD Meeting / Clippercard Reader Noise Nuisance / Customer Service Complaint #893290

Legal and staff are aware and have been working towards a solution.

Thanks,
Bruce

From: Valerie Milligan <valerie.milligan5@gmail.com>
Sent: Thursday, July 27, 2023 4:10 PM
To: Board (@samtrans.com) <board@samtrans.com>
Subject: Comment for August 2, 2023 BoD Meeting / Clippercard Reader Noise Nuisance / Customer Service Complaint #893290

You don't often get email from valerie.milligan5@gmail.com. [Learn why this is important](#)

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Dear Board:

Many of my neighbors and I who live within earshot of the beeping Clipper card Readers at the California Avenue Caltrain Station have lodged the serious complaint that the readers are beeping almost constantly day and night. This noise is audible not only outside our units, but inside as well, even with double-paned windows closed.

Let me emphasize that these readers beep four times a minute, that is 240 times an hour, times 21 hours a day to equal 5,040 beeps per day. This is not a minor annoyance, but seriously affects the peaceful enjoyment of our homes during most waking and sleeping hours.

We have been assured that Caltrain and SamTrans are looking into a relief from this disturbance;

but, so far, no relief has come.

I have several questions for you. Among them:

1. Why can't the readers be silenced until a solution is found?
2. How close are you to finding a solution?
3. How can we either escalate an/or expedite this problem to the proper person to seek immediate relief?

Please contact me if you need any clarification or assistance in solving this problem.

Best regards,

Valerie Milligan

valerie.milligan5@gmail.com

From: [E Simone Ellison](#)
To: [Public Comment](#)
Subject: Please Reinstate the full FCX route
Date: Wednesday, July 26, 2023 6:59:07 PM

You don't often get email from esellison97@gmail.com. [Learn why this is important](#)

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Hello,

My name is Simone Ellison and I am virtually present at today's 26Jul23 meeting. Despite raising my hand, it seems I was not given an opportunity to speak so please accept this email. I would like to applaud SamTrans for highlighting the importance of having a route between Foster City and San Francisco. I rode the FCX every morning from San Francisco to Foster City, until the pandemic. My daily route was cancelled however, the FCX still ran from Foster City to San Francisco in the morning and the reverse at night. I am attending this meeting to speak on the importance of reinstating the full FCX route. Riders living in San Francisco commuting to work in Foster City no longer have a direct route despite the infrastructure existing. People are commuting to work daily again and we all know effective public transportation benefits everyone. The signs for the FCX are already posted, please go back to pre-pandemic scheduling.

Thank you,

Simone Ellison
esellison97@gmail.com
973-337-9547

From: [Jean Brook](#)
To: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: FYI - SamTrans Rodeo 2023 videos
Date: Wednesday, July 26, 2023 3:49:56 PM

FYI: SamTrans Rodeo 2023 videos:

[SamTrans: Rodeo 2023](#)

[SamTrans: Maintenance Competition 2023](#)

[SamTrans: Rodeo Obstacle Course Breakdown 2023](#)

From: [Mass Transit Board \(@samtrans.com\)](#)
To: [Mass Transit Rail Update](#)
Subject: [Mass Transit Rail Update](#)
Date: Tuesday, July 25, 2023 6:03:59 AM

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Mass Transit Rail Update

Mass Transit Rail Update - Tuesday ENL | [View online](#)

MASS TRANSIT Rail Update

JULY 25, 2023



TRAIN ARRIVAL PREDICTION SYSTEM
REAL-TIME DATA | OPEN INTERFACE
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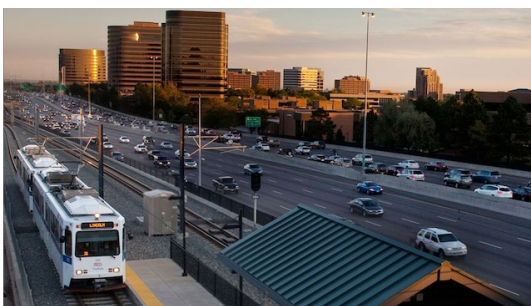
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Clever Devices



Three consortia invited to bid on Canada's High Frequency Rail project

The groups will bid on the project to determine which will become the developer partner on the project to connect Toronto to Quebec City with improved and more accessible rail service.



Denver RTD resumes work on scheduled maintenance along the E, H and R lines south of I-25 Broadway Station

The maintenance project to repair coping panels along I-25 was temporarily paused to address network communications issues and accommodate the high volume of customers using the system during the weekend of July 15 in downtown Denver.

Amtrak advances infrastructure improvements on NEC

The improvements include replacing 40 track switches throughout New York and Mid-Atlantic regions, updating 25 miles of track in the Mid-Atlantic Region and completing more than 1 million feet of surfacing work across the entire NEC for



high-speed rail.



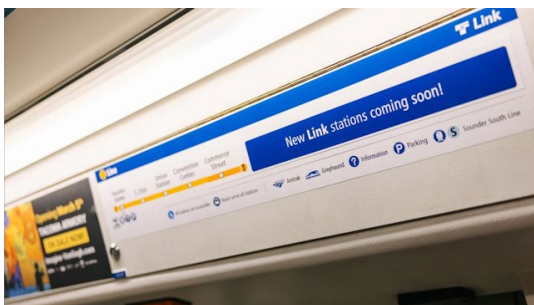
MDOT MTA Purple Line will open in the spring of 2027

The revised opening date of the transit project is the result of an agreement between MDOT MTA and Purple Line Transit Partners.



Final major stage of CTA's Red and Purple Modernization Phase One to begin July 28

Stage B of the Lawrence to Bryn Mawr Modernization project will see the construction of four new Red Line stations, as well as the reconstruction of a section of track structure.



Sound Transit begins simulated service testing on Hilltop Tacoma Link Extension

The 2.4-mile light-rail extension includes six new stations and one relocated station that will link the Theater District up to the Stadium District and south to St. Joseph.

MTA Metro-North Railroad fully reopens services following storm damage

The restoration of services on the Metro-North Railroad comes three days after historic rainfall and flooding hit the region on



July 9.



Arup contracted as sustainability program manager for CHSRA

Arup will lead a team of 12 consultants to support the delivery of sustainability services along the entire high-speed rail system



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