

SAMTRANS
CORRESPONDENCE
as of 6-23-2023



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June 14, 2023

Ms. Tanisha Taylor
Interim Executive Director
California Transportation Commission
1120 N Street MS-52
Sacramento, CA 95814

APRIL CHAN
GENERAL MANAGER/CEO

Dear Ms. Taylor:

On behalf of the San Mateo County Transit District (SamTrans), I write today to thank you for recommending the SamTrans Emission Zero Project for 2022 Local Partnership Competitive Program funds.

This funding will be instrumental as SamTrans works to upgrade its bus fleet to zero emission buses. This phase of the Emission Zero Project includes the procurement and construction of battery electric charging infrastructure, bus charging bays, and essential electrical power distribution networks at SamTrans' South Base facility located in San Carlos. It will enable the deployment of SamTrans' first set of 37 zero emission battery electric replacement buses and expansion buses to support new services such as Route EPX, which will provide a new connection between the cities of East Palo Alto, Redwood City, San Francisco International Airport, and the San Bruno BART station.

Your support of this project will provide critical infrastructure improvements that help improve mobility for all SamTrans riders, and especially for low-income riders and historically under-served communities that rely on SamTrans for their transit. The project is an important first step towards the expansion of SamTrans' Zero Emission fleet, replacing the need for diesel buses. It will help reduce the region's greenhouse gas and carbon emissions, decrease fossil fuel consumption, and provide more efficient and equitable access to sustainable and clean public transportation in San Mateo County.

Thank you again for your support. Please contact Government and Community Affairs Manager Jessica Epstein at epsteinj@samtrans.com if you have any questions or need any additional information.

Sincerely,

E-SIGNED by April Chan
on 2023-06-14 23:30:02 GMT

April Chan
General Manager/CEO

Cc: San Mateo County Transit District Board of Directors
San Mateo County Transit District State Legislative Delegation

SAN MATEO COUNTY TRANSIT DISTRICT
1250 San Carlos Ave. – P.O. Box 3006
San Carlos, CA 94070-1306 (650) 508-6200

From: [MICHAEL HARRIS](#)
To: [Sean Curmi](#)
Cc: [Baker, John C.](#); [Board \(@samtrans.com\)](#)
Subject: Arroyo bus shelter vandalized
Date: Wednesday, June 21, 2023 8:05:59 PM

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Dear Sean,

I forgot to email you last week.

I visited OSH in Millbrae June 14.

I boarded the ECR at Arroyo Drive stop.

3 windows are broken out.

Karyl Matsumoto & I worked several years to get the old one repaired.

MSB could have several cameras, hidden from view, to watch for the next damage.

Mike

From: [Dora Seamans](#)
To: [Board \(@samtrans.com\)](#)
Subject: Samtrans Comment - 888690, 888710, 888992, 889030, and 889390
Date: Tuesday, June 20, 2023 8:16:34 AM

From: Jan Alexis Salandanan
Sent: Monday, June 19, 2023 6:58 PM
To: CAperson4@proton.me
Subject: Samtrans Comment - 888690, 888710, 888992, 889030, and 889390

Good evening.

Thank you for contacting SamTrans. We appreciate you taking the time to share your concerns with us regarding the lighting at our bus stops as well as the frequency of our ECR and 397 service. Know that your feedback was forwarded to the proper parties for further handling. A copy of this correspondence will also be sent to our Board of Directors.

For your concerns regarding lighting at our bus stops along the El Camino Real in Burlingame and in Portola Valley, please keep in mind that specifically streetlight poles are not within the San Mateo County Transit District's jurisdiction. However, lighting is a consideration of ours at our bus stops; for example, many of our bus stop shelters have solar powered lights. To that end, your concerns were brought to the attention of the SamTrans staff who are working on the Bus Stop Improvement Plan (BSIP).

In case you have not heard of it, the Bus Stop Improvement Plan is intended to identify bus stop features and amenities that SamTrans riders, local governments, and community members value in order to lay out a plan for improving bus stops across the SamTrans network. Depending on the unique conditions of each stop, improvements could include displaying real-time arrival information, improving boarding areas, and—more topically—enhancing lighting. You can read more about the Bus Stop Improvement Plan on our website: <https://www.samtrans.com/projects/bus-stop-improvement-plan>.

As for your feedback for Route ECR and Route 397, rest assured, your requests to increase the frequency of these routes were sent to our Operations Planning team for consideration. Please note, though, Route 397 is intended to operate as a limited overnight service bus line; having the 397 operate from morning to midnight would go against the service's intended purpose. For travel during the day, SamTrans already offers a number of bus lines that serve the same areas as the 397, such as the 292 and the ECR.

Speaking of Route ECR, it is already one of more most frequent bus lines. The ECR runs roughly every 15 minutes throughout the day during weekdays. On the weekends, the ECR is admittedly a bit less frequent, with intervals ranging between 20-30 minutes. However, we are intending to increase the weekend frequency to every 15 minutes as well once we have more resources available to us.

Again, thank you for reaching out to us to share your feedback. We at SamTrans look forward to providing you and the rest of our community with safe and reliable transit service.

Kind regards,

Alexis Salandanan

San Mateo County Transit District

Customer Service Dept.

1250 San Carlos Avenue

San Carlos, CA 94070-1306

1-800-660-4287

www.smctd.com

From: [MICHAEL HARRIS](#)
To: [Everything South City](#)
Cc: [Beach, Emily \[ebeach@burlingame.org\]](#); [Board \(@samtrans.com\)](#); [Tom Carney](#); [Jan Alexis Salandanan; cacsecretary \[@samtrans.com\]](#); [Tina Dubost](#); [Baker John C.](#); [Jon Mays](#); [phil.ting@asm.ca.gov](#)
Subject: Fw: Seton MC bus stop ownership (Outfront Media owns decrepit bus shelters)
Date: Thursday, June 15, 2023 8:55:58 AM

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It appears Samtrans bus shelters with advertisements are not owned by Samtrans.

Web complaints against Outfront Media are available for viewing.
I called their NYC 800 number. It did not answer.

I brought the Seton MC bus shelter problem to Supervisor David Canepa years ago.
He would not help.

Home Depot could install & maintain bus shelters in Colma near their 2 stores.
There could be on 2 on El Camino Real & 2 on JS.

Who owns bus shelters at SSF & SB BART stations?

Samtrans contracts for all bus shelters should be made public.

Mike

----- Forwarded Message -----

From: Jan Alexis Salandanan <salandananj@samtrans.com>
To: MICHAEL HARRIS <usmmmh@yahoo.com>
Sent: Tuesday, June 13, 2023 at 11:01:43 AM PDT
Subject: RE: Seton MC bus stop ownership

To Mike,

The bus shelter at the Seton Medical Center's front entrance, Stop 332209 used by Route 122, is owned, operated, and maintained by Outfront Media under contract. SamTrans can notify Outfront Media of issues at shelters they are overseeing, but the actual work to maintain or repair is legally tied to the contractors.

However, Facilities can and has attended to issues at Outfront Media shelters, but the work they are able to do is limited. At best, they can keep issues stable until Outfront Media can deploy a proper fix to a problem, like installing barrier tape for example.

Kind regards,

Alexis Salandanan

San Mateo County Transit District

Customer Service Dept.

1250 San Carlos Avenue

San Carlos, CA 94070-1306

1-800-660-4287

www.smctd.com

From: MICHAEL HARRIS <usmmh@yahoo.com>
Sent: Tuesday, June 13, 2023 6:50 AM
To: Jan Alexis Salandanan <salandanaj@samtrans.com>
Subject: Seton MC bus stop ownership

You don't often get email from usmmh@yahoo.com. [Learn why this is important](#)

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Who owns the Seton MC route 122 bus stop?

From: [MICHAEL HARRIS](#)
To: [Beach, Emily \[ebeach@burlingame.org\]](mailto:ebeach@burlingame.org)
Cc: [Kim Eunejune](#); [Christina Fernandez](#); [Phillip Perry](#); [Erik Rietdorf](#); [Tom Carney](#); paul.wilson@dot.ca.gov; earl.sherman.iii@dot.ca.gov; [Everything South City](#); phil.ting@asm.ca.gov; [James Coleman](#); [Sam Langi](#); [Helen Fiscaro](#); [Board \(@samtrans.com\)](#); [Dora Seamans](#); [Jan Alexis Salandanan](#)
Subject: Called Public Works SSF & Colma on bad road
Date: Tuesday, June 13, 2023 11:35:21 AM

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Dear Emily,

I called Eunejune Kim this morning.
EJ will look into this & revert.

I then called Colma Public Works Director & left V/M.

I called Paul Wilson on his C/F & left a V/M too.
Paul can be reached at 650 670 2743.

Colma is working on Old Mission Road to improve bike safety.
This is on the town website.

Paul promised to try to have road lights installed.
Caltrans Planning is in SF.

There are 9 PGE poles between Arlington & Hickey with no road lights.
These are on the west side of El Camino Real.

Paul works for Earl Sherman III in the East Bay.

BTW: Jeffrey Tong discovered the term STROAD.
Stroad is a street & road.
It does not serve either purpose very well.

Jeff fought for bike safety 10+ years at SB & SMC levels.

He sent numerous emails out on the awful Westborough bike & pedestrian problems.

I need to discover how much \$\$\$ was paid in Measure A & Measure W taxes from SSF & Colma.

Mark Nagales told me years ago that Jackie obtained funding for the JS retaining wall near Hickey.

Mike