

# Fact Sheet



## OVERVIEW

SamTrans provides fixed-route bus and paratransit services serving the people of San Mateo County since 1976.

**Mission:** To supply the public with a high-quality, safe and efficient transportation system that enhances quality of life by increasing access and mobility, reducing congestion, improving the environment and promoting economic vitality.

**Vision:** The District is a mobility leader, providing transportation choices and a sustainable future that meets the needs of our diverse communities.

## EMPLOYEES

Operators: 302  
(+5 trainees)

Maintenance: 56

Utility Worker: 27

Admin: 284

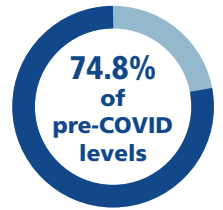


## BOARD

- Two San Mateo County Supervisors.
- One transportation expert appointed by the San Mateo County Board of Supervisors.
- Three city councilmembers, appointed by the City Selection Committee, representing a different judicial district in San Mateo County.
- Three public members, one of whom must reside on the Coastsides, appointed by the other six members.

## RIDERSHIP (OVER 5 YEARS)

- **Monthly:** 659,746  
(recorded from Jan 2023)
- **Annual:** 8,012,900  
(extrapolated from quarterly numbers)



## FLEET

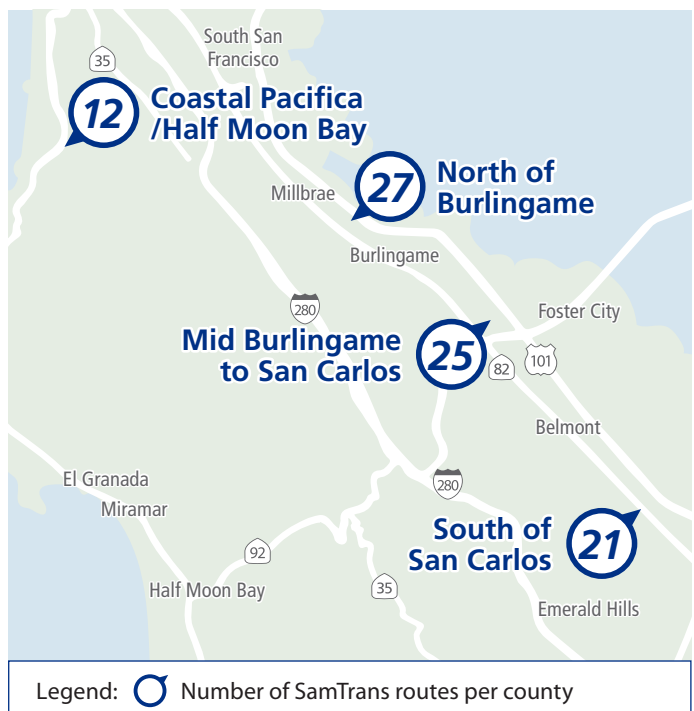
Number of buses:  
297

Paratransit vehicles:  
67

## ROUTES

- **Number of Bus Lines:** 70
- **Number of Bus Stops:** 1871

## SAMTRANS ROUTES BY REGION



RIDERSHIP  
DEMOGRAPHICS  
About our Riders

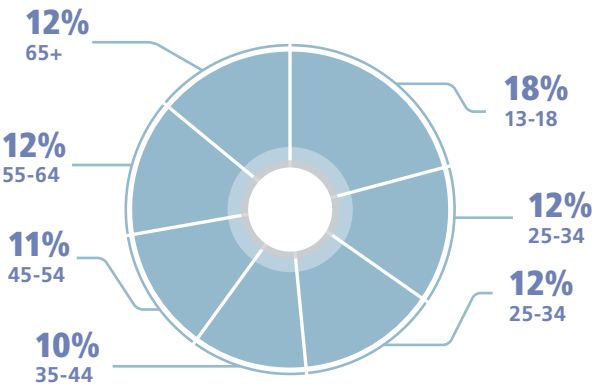


CUSTOMER SATISFACTION

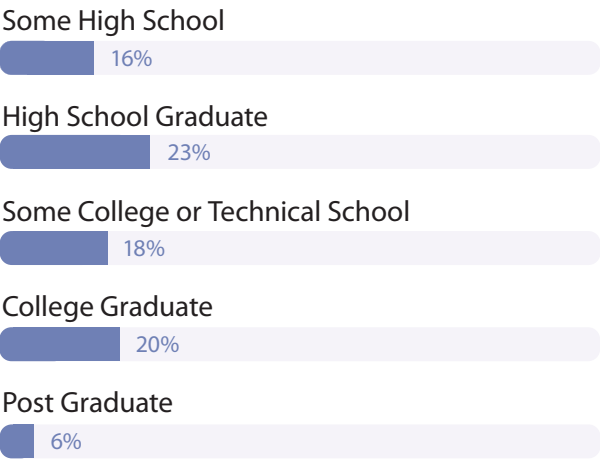
- Overall Experience: 76%
- System Performance: 79.1%  
(as of January 2023)



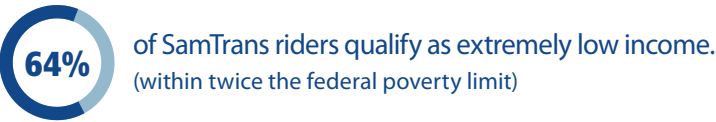
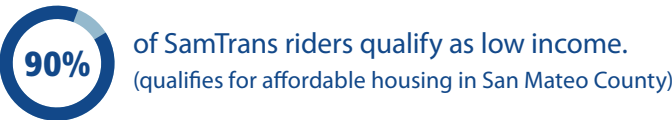
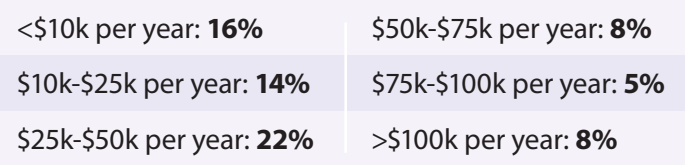
AGE



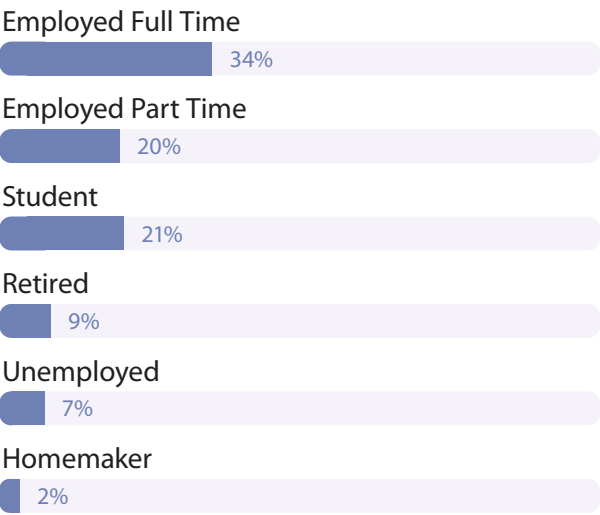
EDUCATION



INCOME



EMPLOYMENT



YOUTH UNLIMITED PASS

Rides Provided by  
Youth Unlimited Passes in 2022: 313,690

The Youth Unlimited Pass was launched in January 2022, allowing students classified as Socioeconomically Disadvantaged by the California Department of Education to apply and ride SamTrans free. The program was made permanent in July of 2022.



REIMAGINE SAMTRANS



Reimagine SamTrans was a comprehensive operational analysis of the entire SamTrans bus system. Conducted over the course of three years with extensive public outreach, the project delivered a new network, designed to improve equity, efficiency and connectivity throughout the system. In the four-week period after the first phase of the new system was implemented last Fall, SamTrans saw an 18% increase in total ridership.

ZERO EMISSION BUSES



Battery  
Electric Buses: 20  
  
Hydrogen-fuel Cell Electric Buses: 10

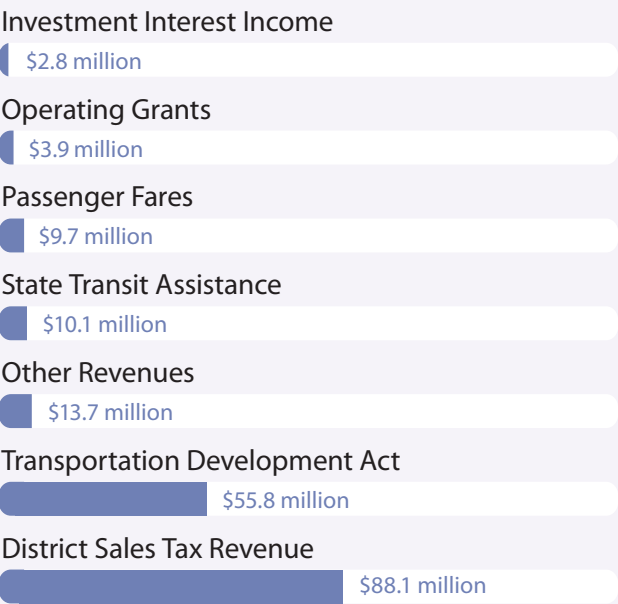
SamTrans is working to have a fully zero-emission fleet by 2034, six years ahead of the state mandated conversion. The ZEBs purchased so far will enter service in 2023 & 2024 and will run throughout the SamTrans network.

FY23 REVENUES

Capital Budget: \$30.6 Million



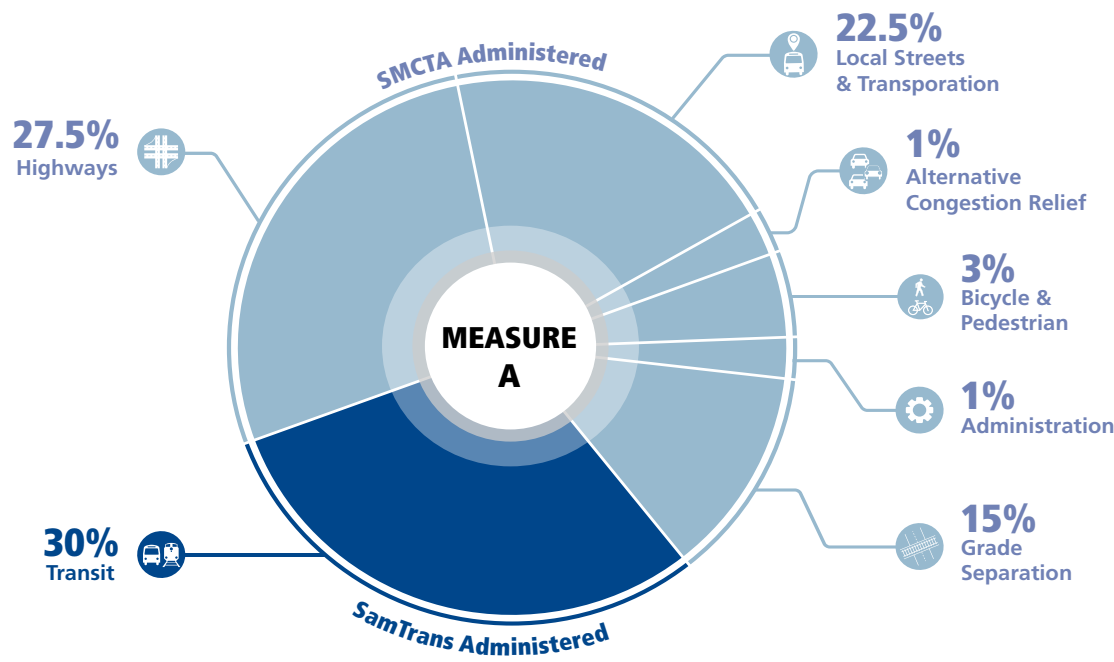
Operating Budget: \$184.1 Million



MEASURE A & MEASURE W

SamTrans is supported in part by sales taxes raised from Measures A & W.

Measure A Sales Tax      FY21: \$93,833,349      FY22: \$112,905,953



Measure W Sales Tax      FY21: \$46,577,377      FY22: \$56,123,833

