# Fact Sheet



#### **OVERVIEW**

SamTrans provides fixed-route bus and paratransit services serving the people of San Mateo County since 1976.

Mission: To supply the public with a high-quality, safe and efficient transportation system that enhances quality of life by increasing access and mobility, reducing congestion, improving the environment and promoting economic vitality.

**Vision:** The District is a mobility leader, providing transportation choices and a sustainable future that meets the needs of our diverse communities.

#### **EMPLOYEES**

Operators: 302 (+5 trainees)

Maintenance: 56

Utility Worker: 27

Admin: 284



#### **BOARD**

- Two San Mateo County Supervisors.
- One transportation expert appointed by the San Mateo County Board of Supervisors.
- Three city councilmembers, appointed by the City Selection Committee, representing a different judicial district in San Mateo County.
- Three public members, one of whom must reside on the Coastside, appointed by the other six members.

# RIDERSHIP (OVER 5 YEARS)

 Monthly: 659,746 (recorded from Jan 2023)

Annual: 8,012,900
 (extrapolated from quarterly numbers)





#### **ROUTES**

Number of Bus Lines: 70

Number of Bus Stops: 1871

# **SAMTRANS ROUTES BY REGION**



www.samtrans.com

**Fact Sheet** Spring 2023



## **CUSTOMER SATISFACTION**

• Overall Experience: 76%

• System Performance: 79.1% (as of January 2023)

Helpfulness/Courtesy of Bus Operators

75% Satisfied

Comfort of Ride

77% Satisfied

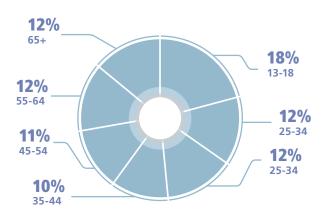
**Total Trip Time** 

69% Satisfied

On-time Arrival

60% Satisfied

#### **AGE**



#### **EDUCATION**

Some High School

16%

**High School Graduate** 

23%

Some College or Technical School

18%

College Graduate

20%

Post Graduate



6%

#### **INCOME**

<\$10k per year: <b>16%</b>	\$50k-\$75k per year: <b>8%</b>
\$10k-\$25k per year: <b>14%</b>	\$75k-\$100k per year: <b>5%</b>
\$25k-\$50k per year: <b>22%</b>	>\$100k per year: <b>8%</b>



of SamTrans riders qualify as low income. (qualifies for affordable housing in San Mateo County)



of SamTrans riders qualify as extremely low income. (within twice the federal poverty limit)

## **EMPLOYMENT**

**Employed Full Time** 

**Employed Part Time** 

20%

Student

21%

Retired

9%

Unemployed

7%

Homemaker

2%

www.samtrans.com 2/4 Fact Sheet Spring 2023

#### YOUTH UNLIMITED PASS

**Rides Provided by** 

Youth Unlimited Passes in 2022: 313,690

The Youth Unlimited Pass was launched in January 2022, allowing students classified as Socioeconomically Disadvantaged by the California Department of Education to apply and ride SamTrans free. The program was made permanent in July of 2022.



### **REIMAGINE SAMTRANS**



Reimagine SamTrans was a comprehensive operational analysis of the entire SamTrans bus system.
Conducted over the course of three years with extensive public outreach, the project

delivered a new network, designed to improve equity, efficiency and connectivity throughout the system. In the four-week period after the first phase of the new system was implemented last Fall, SamTrans saw an 18% increase in total ridership.

#### ZERO EMISSION BUSES



Battery

Electric Buses: 20

Hydrogen-fuel Cell Electric Buses: 10

SamTrans is working to have a fully zero-emission fleet by 2034, six years ahead of the state mandated conversion.

The ZEBs purchased so far will enter service in 2023 & 2024 and will run throughout the SamTrans network.

#### Operating Budget: \$184.1 Million **FY23 REVENUES** Investment Interest Income Capital Budget: \$30.6 Million \$2.8 million **Operating Grants** State Transit Assistance State of Good Repair \$3.9 million \$1.5 million **Passenger Fares** \$9.7 million **District Sales Tax** State Transit Assistance \$5.5 million \$10.1 million Other Revenues Measure W Sales Tax \$13.7 million \$23.5 million Transportation Development Act \$55.8 million District Sales Tax Revenue \$88.1 million

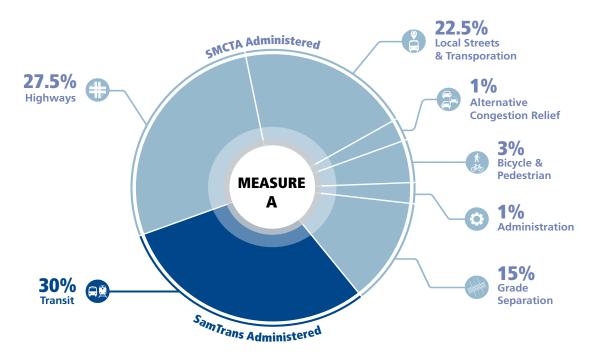
www.samtrans.com 3/4

Fact Sheet Spring 2023

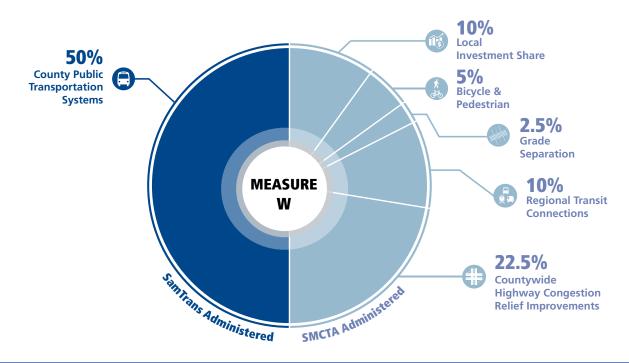
# **MEASURE A & MEASURE W**

SamTrans is supported in part by sales taxes raised from Measures A & W.

Measure A Sales Tax FY21: \$93,833,349 FY22: \$112,905,953



Measure W Sales Tax FY21: \$46,577,377 FY22: \$56,123,833



www.samtrans.com 4/4