

SAMTRANS
CORRESPONDENCE
as of 4-5-2023

From: [Jim Recker](#)
To: [Public Comment](#)
Subject: Comments for Reimagine SamTrans Enhancements to be presented 04-05-23
Date: Tuesday, April 4, 2023 11:40:04 PM

You don't often get email from jcrecker@gmail.com. [Learn why this is important](#)

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Dear SamTrans Board and Staff,
I have two concerns:

1. While SamTrans seems to be seeing an increase in ridership, all ridership figures are for all routes combined. Consequently, the Board and the Public are unable to see performance of individual routes. I would encourage the Board to ask Staff to share route ridership on a quarterly basis.
2. My observations are unscientific and anecdotal: Nevertheless, several of the local routes in Redwood City are seeing very low ridership, most often 0-2 riders by the time it reaches halfway through its run. If I am correct (and again do not have access to the ridership numbers for individual runs), why would Staff recommend a service increase for later evening service on routes 278 and 295?

I will be present if anyone on the Board or Staff wishes to offer a response during the April 5 Board of Directors meeting.

Thank you,

Jim Recker
Redwood City
jcrecker@gmail.com

From: [Mass Transit](#)
To: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: Join this live fireside chat to discuss the latest digital transformation trends
Date: Wednesday, April 5, 2023 12:30:27 PM

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Transforming Transit – A Fireside Chat w/ AC Transit

Date: Monday, April 17, 2023

Time: 2:00 PM ET / 11:00 AM PT

[Join](#) this live fireside chat with Samir Saini, Industry Director for State/Local Government with Microsoft and Ahsan Baig, CIO for AC Transit. They will discuss the latest digital transformation trends in the Transit sector and how AC Transit is deploying innovative technologies to improve the rider experience, increase operational efficiency, and enhance safety and sustainability.

This is a must-attend event for anyone involved in the transit industry who wants to stay up-to-date on the latest trends and strategies for transit digital transformation.

Hope to see you there!

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Presented by:



Samir Saini

*US State and Local
Government Industry Director
Microsoft*



Ahsan Baig

*CIO
Alameda-Contra Costa
Transit (AC Transit)*

today, and we'll send you a link to the on-demand recording shortly after the event.

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