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**Report for CAC  
January 2023**

**Revised 2-22-2023**

**Ridership:**

SamTrans: Average weekday ridership (AWR) across all three modes (Bus, Paratransit, Shuttles) increased by 22.7 percent in the month of January 2023 compared to January 2022. Similarly, the total monthly ridership increased by 22.7 percent comparing January 2023 to January 2022.

**Key Performance Indicators (KPI):**

- Preventable Accidents – In January 2023, there were 15 preventable accidents (9 from District-operated services or 57,162 miles between accidents; and 6 from our Contracted services or 35,431 miles between accidents). The goal is to have one or fewer preventable accidents per every 100,000 miles; this month, SamTrans did not meet its goal with 2.06 accidents per 100,000 miles.

<b>January 2023 Preventability Group/Type</b>		
<b>Group</b>	<b>Collisions</b>	<b>Passenger Fall</b>
Bus - North Base	2	2
Bus - South Base	5	0
MV - CUB	6	N/A
Maintenance	0	N/A
Transit Training	2	N/A

- Miles Between Service Calls (MBSC) – SamTrans had 26 service calls in January 2023. The goal is to have one or fewer service calls per every 25,000 miles. SamTrans continues to surpass its goals with 0.89 service calls per 25,000 miles.
- On-Time-Performance (OTP) systemwide for January 2023 was below SamTrans’ OTP goal of 85.0 percent at 79.1 percent. Further schedule adjustments in an effort to improve on-time performance were implemented in February 2023.
- In January 2023, there was 1 DNO (trips that did not operate) – 35 less than in December 2022.

## KEY PERFORMANCE INDICATORS

SAMTRANS (BUS)   Operations Key Performance Indicators			
KPI	Jan-21	Jan-22	Jan-23
On-Time Performance	89.2%	84.0%	79.1%
Preventable Accidents	13	8	15
Service Calls	21	14	26
Trips Scheduled	35,864	38,416	37,613
Did Not Operate DNOs	7	1,111	1

SAMTRANS (BUS)   Fleet Key Performance Indicators			
KPI	Jan-21	Jan-22	Jan-23
Revenue Hours (Sched.)	48,507	46,036	45,150
Revenue Miles (Sched.)	506,702	527,542	491,665
Total Fleet Miles (Actual)	671,127	708,973	727,040

PARATRANSIT   Operations Key Performance Indicators			
KPI	Jan-21	Jan-22	Jan-23
On-Time Performance (RW)	98.0%	96.5%	91.0%
On-Time Performance (RC)	96.0%	95.4%	92.1%
Preventable Accidents (RW)	0	3	2
Preventable Accidents (RC)	0	0	0
Service Calls (RW)	1	5	5
Service Calls (RC)	0	0	0

SamTrans' OTP goal is 85.0 percent. On-Time Performance (OTP) is calculated by evaluating time points within the route's schedules across the system for late, early, and on-time arrival and departure. A route is considered late if it exceeds 5 minutes. A route is considered early if it departs 59 seconds ahead of schedule.

SamTrans' Miles between Preventable Accidents goal is 100,000 miles. There were 48,469 Miles between Preventable Accidents this month.

SamTrans' Miles between Service Calls goal is 25,000 miles. There were 27,963 Miles between Service Calls this month.

Notes: All KPIs include all SamTrans service operated directly and by contract.

Sched. = Scheduled, which includes in-service and layover.

## SAFETY:

The Safety Campaign continues with **“Be Prepared for Winter Driving and Slow Down.”**

- During rainstorms, it can be difficult for drivers to see other vehicles, pedestrians and a variety of road hazards such as slippery roads, low hanging tree branches, potholes, and distracted pedestrian and motorists. Operators are reminded to:
- Allow adequate time for pre-trip inspection.
- Pay extra attention in winter conditions for passengers that may slip, following distance, and smooth brake and throttle.
- It is an Operator's responsibility to keep the public and themselves safe in all weather conditions.
- Slow Down
- Safety before Schedule

## EOM:

**Bus Operators:** Anendra Krishna is the Operator of the Month at North Base and Jose Avila Moreno is January's Operator of the Month at South Base.

**Bus Maintenance:** Robert Viera is North Base Maintenance's Employee of the Month for December 2022, and Vincent Jones is the Employee of the Month at South Base.

The SamTrans Operator of the Year and the Maintenance employee of the year will be announced at the SamTrans Board meeting in March.