



Report for CAC January 2023

Ridership:

SamTrans ridership increased 22.3% compared to January 2022 and is up 1.2% from last month's ridership.

The total ridership recovery rate for the three modes is 74.8 percent for the first six months of fiscal year 2023, compared to the same period in FY 2020. This recovery rate compares favorably to peer transit agencies locally and out of state.

Regarding Key Performance Indicators (KPI):

OTP:

On-Time-Performance (OTP) for January 2023 was below SamTrans' OTP goal of 85.0 percent at 79.1 percent. Staff continues to monitor on-time performance.

DNO:

In January 2023, there was 1 DNO (trips that did not operate).

MBSC:

Miles Between Service Calls (MBSC) – SamTrans had 19 service calls in January 2023. The goal is to have one or fewer service calls per every 25,000 miles. SamTrans continues to surpass its goals with 0.87 service calls per 25,000 miles.

Preventable Accidents

In January 2023 there were 15 preventable accidents. The goal is to have 100,000 miles between preventable accidents. This month SamTrans did not meet the goal with 47,011 miles between accidents.

Employee of the Month:

Anendra Krishna is the January 2023 Bus Operator of the Month at North Base. This is his 1st EOM achieved during his 4 years of service. **Jose Avila Moreno** is the January 2023 Bus Operator of the Month at South Base. Operator Moreno has been driving with the District for 3 years, and this is his 1st EOM award.

Driver Appreciation Day

Driver Appreciation Day will be on March 20, 2023. Transit Driver appreciation day is an annual event to celebrate the public service of public transit vehicle operators.

Base Tours for New Employees

SamTrans is offering a tour of the Bases to small groups of new administrative employees. Transit 101 explains operations and maintenance and what it takes to serve San Mateo County.

Safety Campaign

The Safety Campaign is “Be Prepared for Winter Driving and Slow Down.” During rainstorms, it can be difficult for drivers to see other vehicles, pedestrians and a variety of road hazards such as slippery roads, low hanging tree branches, potholes, and distracted pedestrian and motorists. Operators are reminded to allow adequate time for pre-trip inspections, to pay extra attention to safe following distance and to provide smooth braking and throttle acceleration. It is an Operator’s responsibility to keep the public and themselves safe in all weather conditions.