

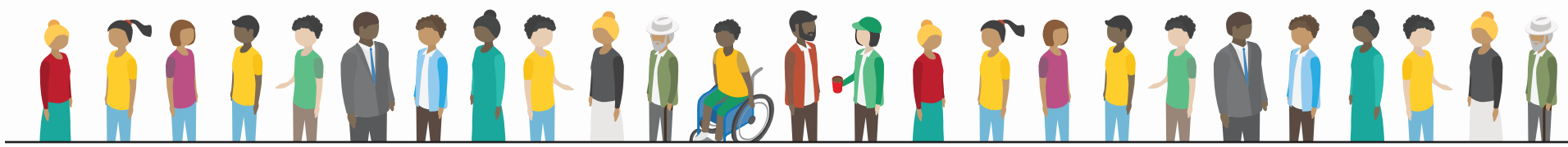
QUARTERLY DASHBOARD

July–September 2022 (FY23 Q1)



RIDERSHIP, SERVICE, & ON-TIME PERFORMANCE

Systemwide Overview



2,042,258

Boardings (+7%¹)

70
Routes

1.48M
Revenue Miles

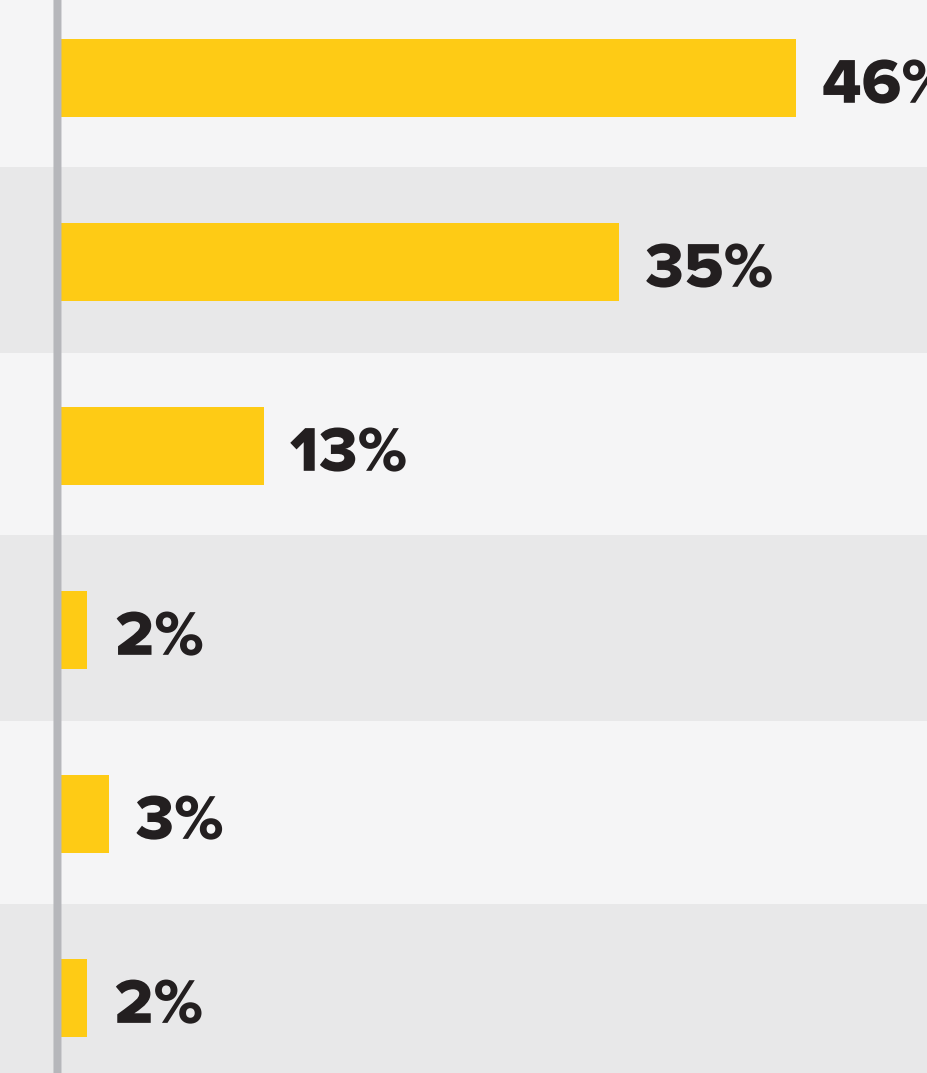
Service Categories

What types of service are available?

15 min	Frequent 15-minute or better frequency, 7 days/week	46%	58%	73%
30 min	Local 30-minute or better frequency, 7 days/week	35%	28%	76%
60 min	Community 60-minute or better frequency, 5–7 days/week	13%	6%	77%
→	School-Oriented Routes aligned with school bell times, 5 days/week	2%	7%	72%
→	Express & Limited Stop Peak-only routes with few stops, 5 days/week	3%	1%	80%
Night	Owl Overnight routes, 7 days/week	2%	1%	58%

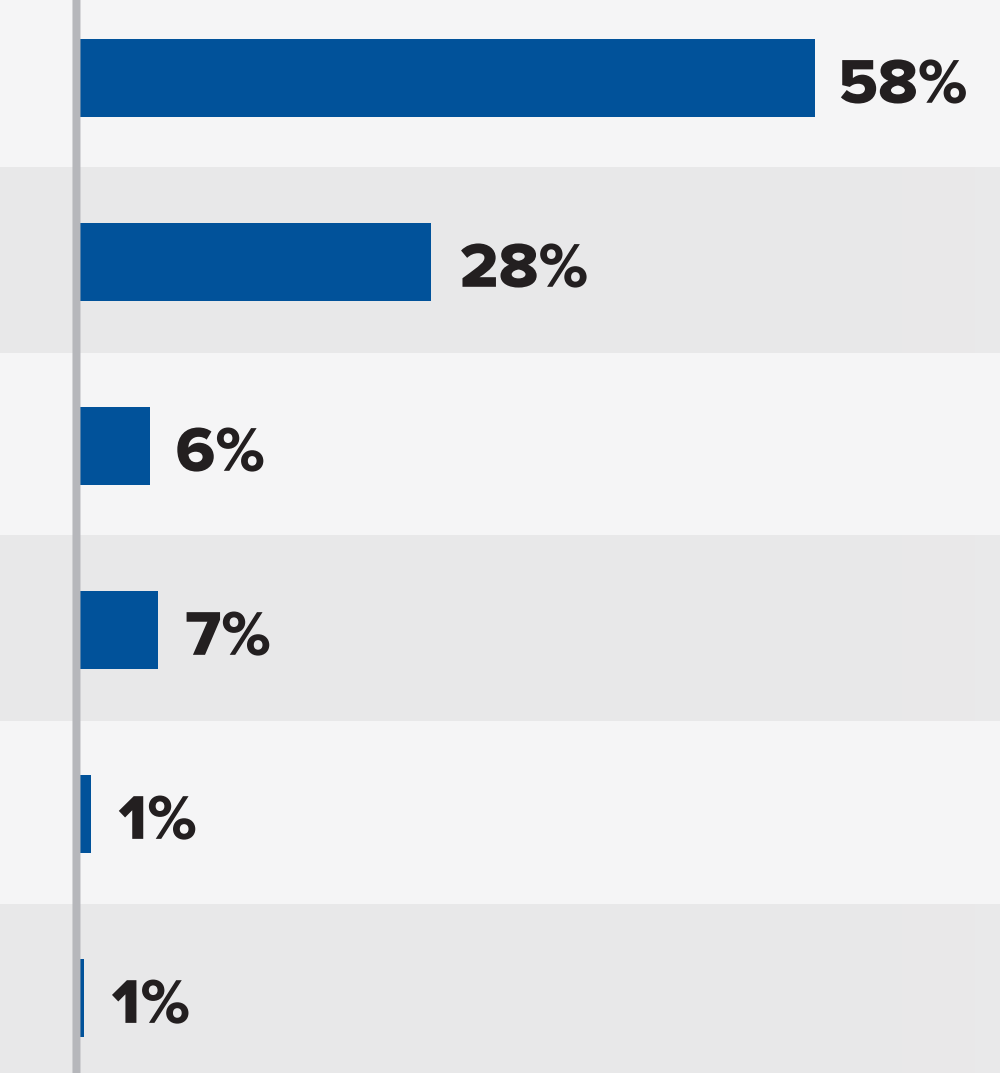
Revenue Hours

How much service is available?



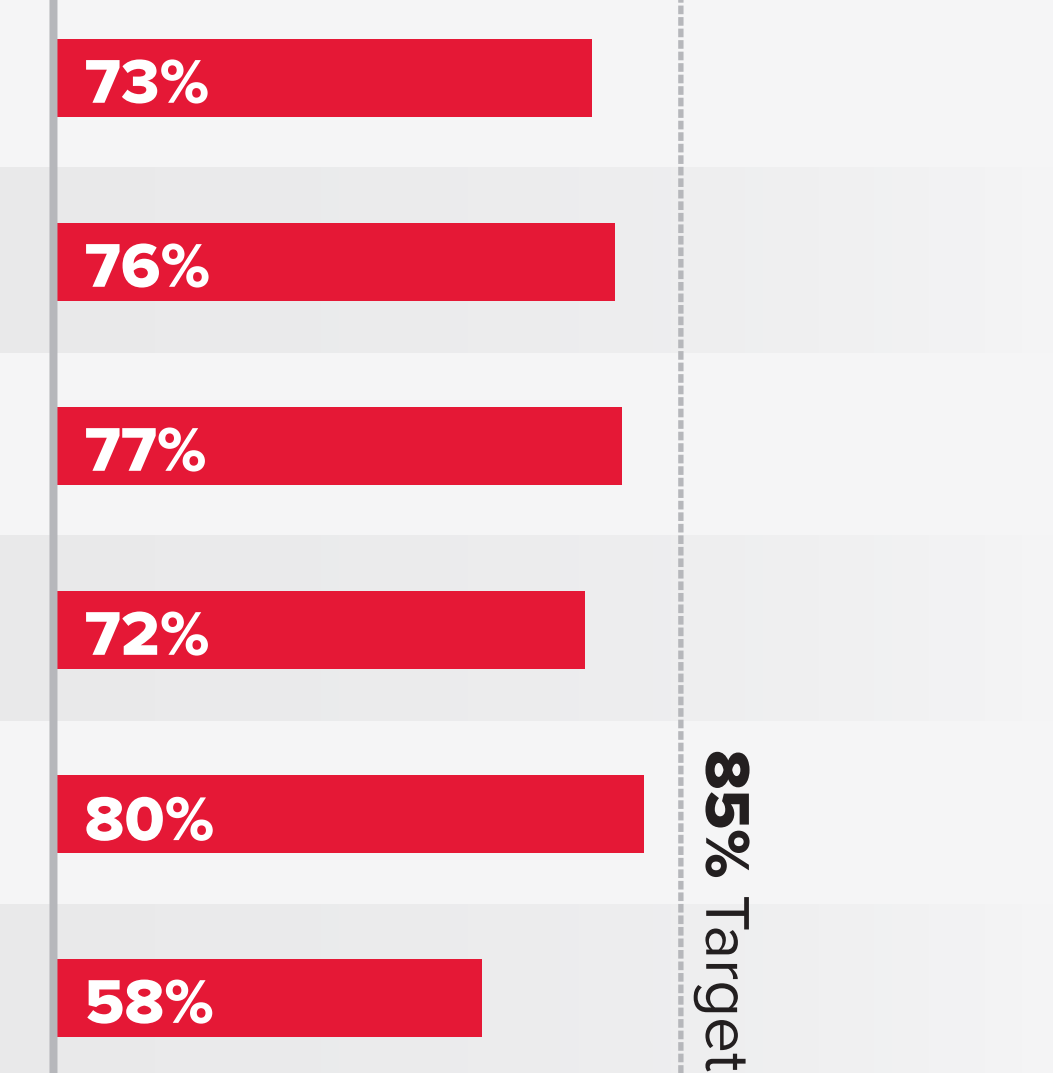
Avg Weekday Ridership

How many people ride?



On-Time Performance²

How often is the bus on time?



137.8K Total Revenue Hours

25.7K Systemwide Average

74.8% Systemwide Average

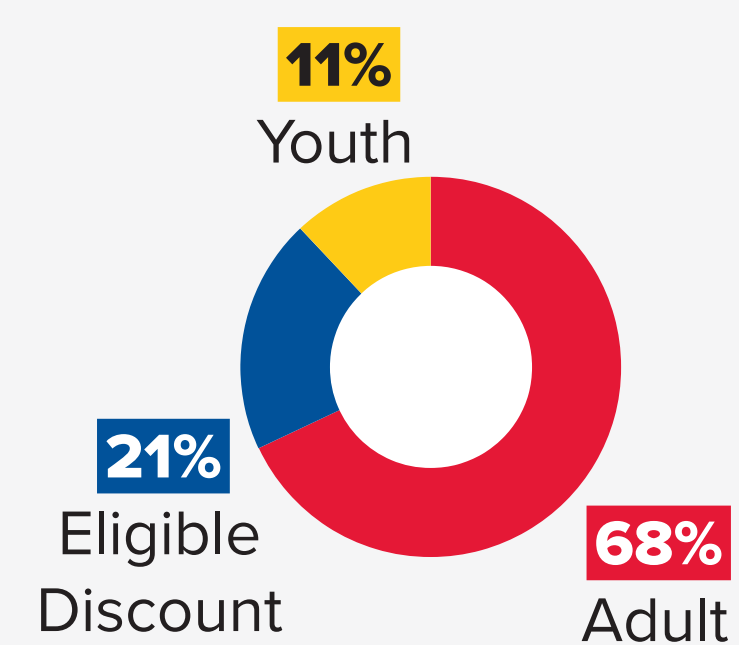
85% Target

FARES

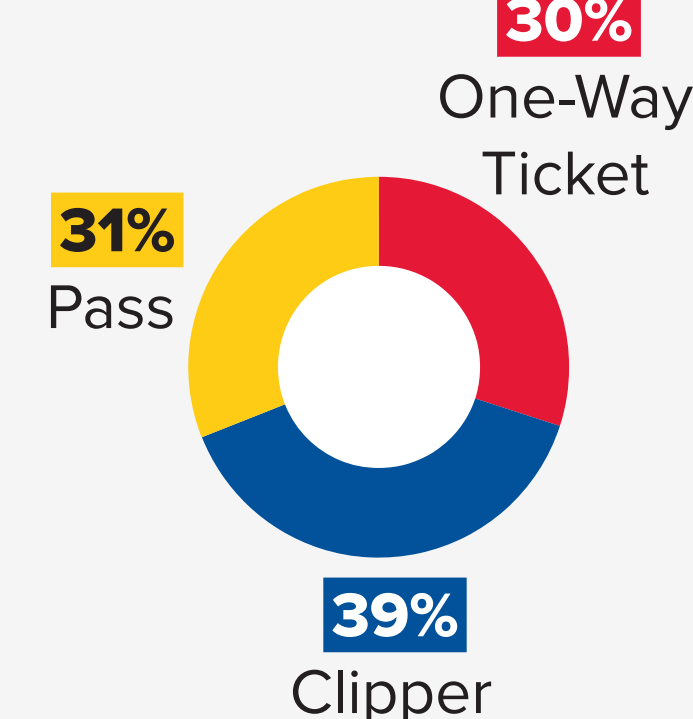
\$2.48M Fare Revenue

\$14.55 Subsidy Per Passenger Trip

Fare Type



Payment Method

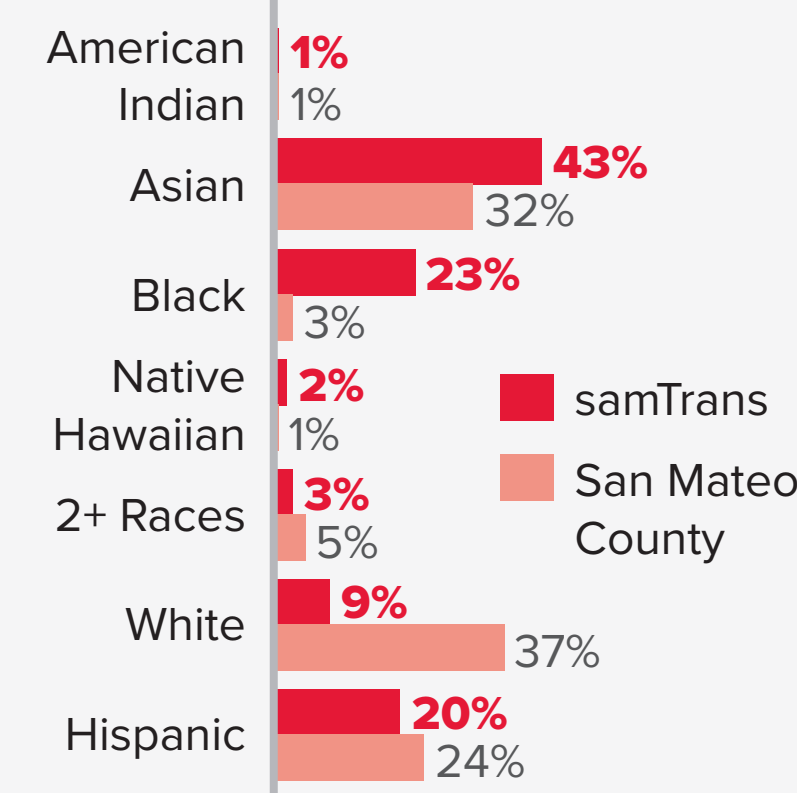


OPERATORS

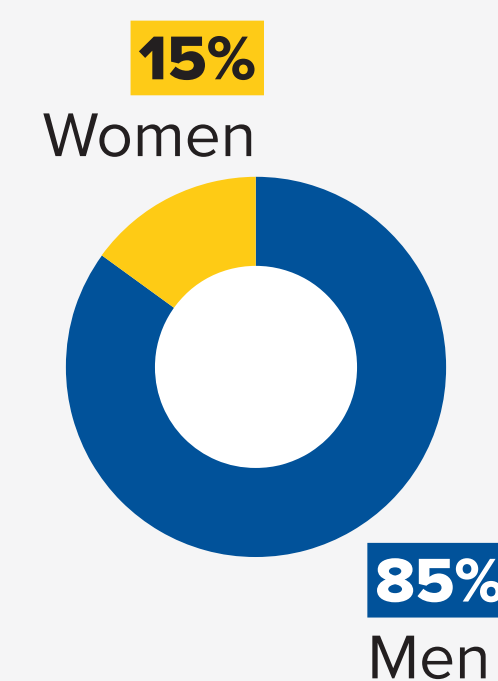
417 Average Number of Operators



Race & Ethnicity

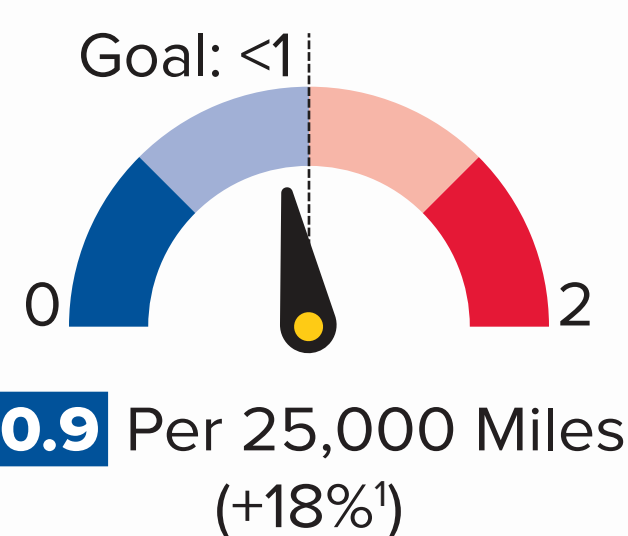


Gender

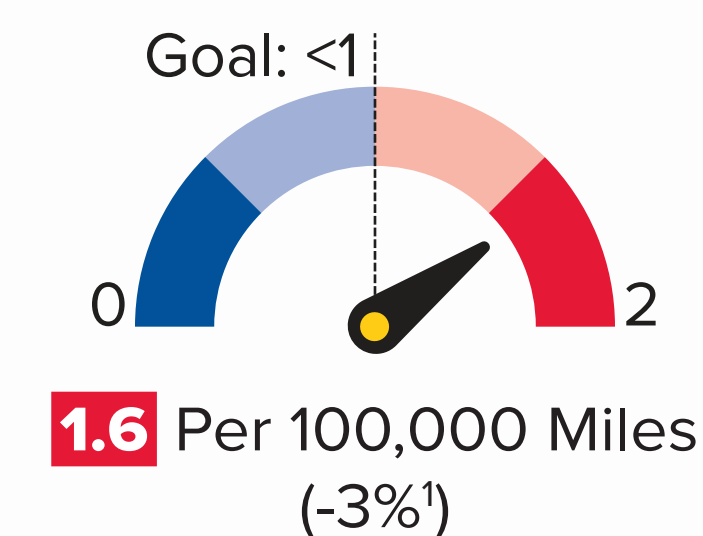


ENVIRONMENT & SAFETY

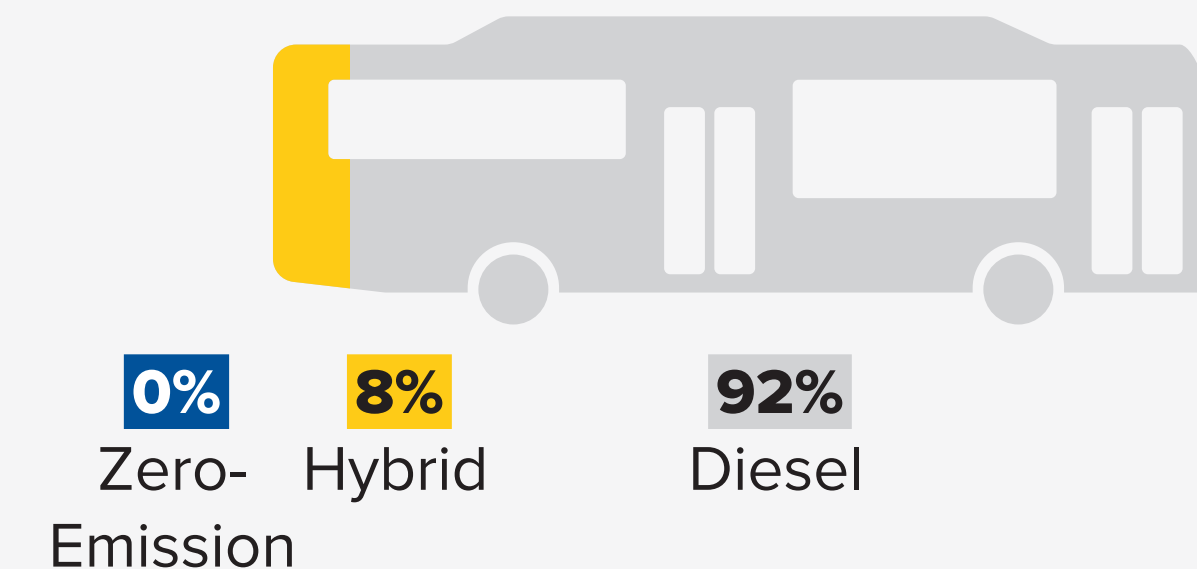
Service Calls



Preventable Accidents



Fleet in Operation



RIDER EXPERIENCE

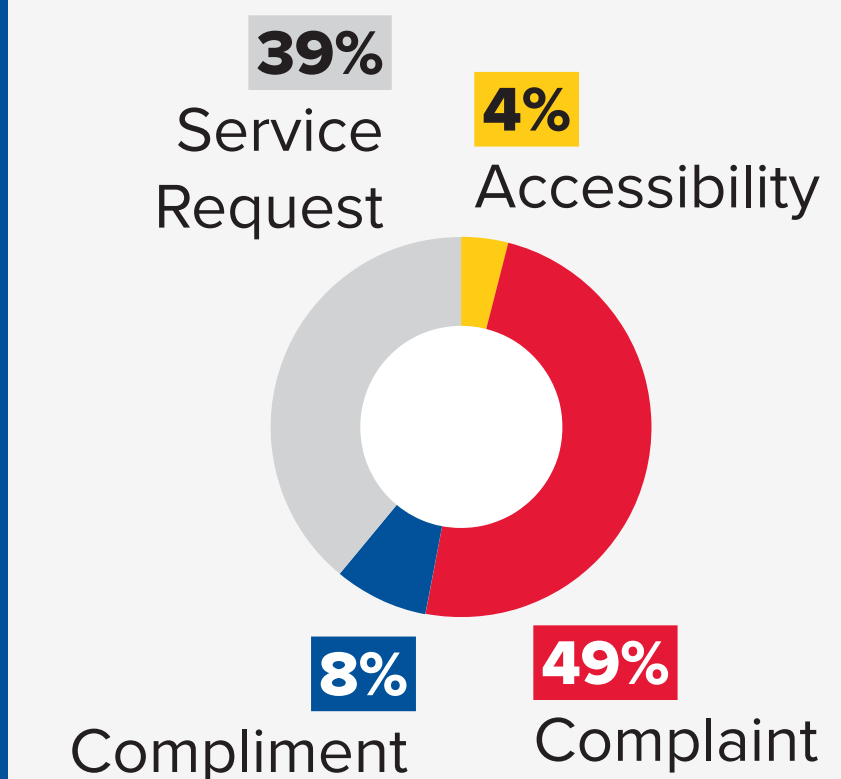
11

Trips Not Operated Per 100,000 Miles (-89%¹)

35

Comments Per 100,000 Boardings (+39%¹)

Comment Type



Trending Themes

37% Schedules
16% Operators
8% Bus Stop or Shelter

Top 3 in FY22 Q4: Operators, Pass-Up, No Show

¹ Percent change from the previous quarter (FY22 Q4)

² Buses are on-time if they depart a timepoint within 59 seconds before schedule or 4 minutes and 59 seconds after schedule