



## Proposed Monthly Pass Product Change Virtual Public Meeting

Dear Caltrain Riders & Community Members,

You're invited to a virtual public meeting on November 9, 2022, at 5:00 pm to learn about changes to Caltrain's monthly pass fare product and to give public comment.

**Wednesday, November 9, 2022**

**5:00 to 6:00 p.m.**

[Click here to join the meeting](https://bit.ly/MonthlyPassChange)

(Or type in <https://bit.ly/MonthlyPassChange>)

Meeting ID: 221 815 826 639 | Passcode: efzU27

Phone only: 929-352-1591 | Phone ID: 566255810#

### Background Information

Currently the monthly pass is valid only for the defined zones for which the customer has specifically purchased the monthly pass. For example, a two-zone monthly pass purchased for travel between zones 2 to 3 is only valid in those specific zones. Travel outside of those defined zones requires a paper upgrade pass for each additional zone, which can be purchased at ticket vending machines. Customers are required to tap on and off once per month to activate their pass

The proposed monthly pass enables dynamic zones utilization which allows customers to travel the number of zones purchased throughout Caltrain's service area at no extra cost. For example, a two-zone pass would be valid for travel between zones 1 and 2 or 2 or 3 for free and any additional zones traveled above the number of zones purchased would be subject to a zone upgrade charge at tap off automatically charged to the customer's Clipper card. Under this new zone structure customers will be required to tap on and off for every trip.

### Public Comments

Prior to the public meeting, comments may be sent by completing the online comment form at [www.caltrain.com/monthlypass](http://www.caltrain.com/monthlypass) or by email to [publiccomment@caltrain.com](mailto:publiccomment@caltrain.com) or phone 1.800.660.4287 (TTY 650.508.6448). Comments may also be mailed to the Board Secretary, Caltrain: Peninsula Corridor Joint Powers Board (PCJPB), P.O. Box 3006, San Carlos, CA 94070-1306.

For translation or interpretation assistance, call Caltrain at 1.800.660.4287 at least three days before the meeting.

*Para traducción llama al 1.800.660.4287; 如需翻譯,請電 1.800.660.4287.*



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