

**San Mateo County Transit District (District)
1250 San Carlos Avenue, San Carlos, California**

**Minutes of Community Relations Committee Meeting /
Committee of the Whole**

September 7, 2022

Committee Members Present: R. Guilbault (Committee Chair), M. Fraser, R. Medina

Committee Members Absent: None

Other Board Members Present Constituting Committee of the Whole: J. Gee, J. Powell, P. Ratto, C. Stone

Other Board Members Absent: C. Groom, D. Pine

Staff Present: J. Cassman, D. Olmeda, A. Chan, J. Brook, K. Scribner, D. Seamans

9.a.1 Call to Order

Committee Chair Rose Guilbault called the meeting to order at 2:27 pm.

9.a.2 Approval of Minutes of Committee Meeting of August 3, 2022

Motion/Second: Fraser/Medina

Ayes: Fraser, Gee, Guilbault, Medina, Powell, Ratto, Stone

Noes: None

Absent: Groom, Pine

9.a.3 Accessible Services Update for September 7, 2022

Tina Dubost, Manager, Accessible Transit Services, said that later in the month, the District would be promoting the District's paratransit services at the *San Mateo Daily Journal's* Senior Showcase.

9.a.4 Paratransit Coordinating Council Update

Mike Levinson said they are planning an appreciation event for drivers and staff of Redi-Wheels. He said they had recently authorized a contract for the IVR (interactive voice response) system through Trapeze. He also promoted membership on the PCC.

9.a.5 Citizens Advisory Committee Update

Meredith Park, CAC Chair, provided a summary of the August 31 meeting, which included an update on Operator Restroom Access Improvement project, exceptional service by bus operators, and approval of the Youth Unlimited program.

9.a.6. Mobility Management Report: Annual Summary

David Olmeda, Chief Operating Officer, Bus, provided the presentation with an overall review of service that included statistics on bus service, ridership, and key performance.

Chair Ratto noted that he had recently taken the bus from San Mateo to Millbrae BART, noting that it was full and there was standing room only.

9.a.7 Monthly Performance Report | July 2022

Ana Rivas, Director of Bus Transportation, provided a brief summary of July performance, noting that there was a small increase in ridership recovery. She also recognized the Bus Operations employees of the month.

9.a.8 Adjourn

The meeting adjourned at 2:47 pm.

An audio/video recording of this meeting is available online at <https://www.samtrans.com/about-samtrans/video-board-directors-cac>. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.