

SAMTRANS
CORRESPONDENCE
as of 8-12-2022

From: [Brook, Jean](mailto:Brook.Jean@samtrans.com)
To: [Board \(@samtrans.com\)](mailto:Board@samtrans.com)
Subject: FW: Follow up on Comment on Route 87
Date: Friday, August 12, 2022 7:46:16 AM

From: Salandanan, Jan Alexis <SalandananJ@samtrans.com>
Sent: Tuesday, August 9, 2022 1:08 PM
To: Brook, Jean <BrookJ@samtrans.com>; Linehan, Amy <LinehanA@samtrans.com>; Epstein, Jessica <EpsteinJ@samtrans.com>
Cc: Seamans, Dora <SeamansD@samtrans.com>; Petrik, Michaela <PetrikM@samtrans.com>; Nabong, Sarah <nabongs@samtrans.com>
Subject: RE: Public Comment 08-03-22 Follow-up

To Jean,

Sure thing. I have sent the below response to the commenter:

To Aaron Straight,

Thank you for contacting SamTrans with your concerns about our timetable update for Route 87. The reason we removed morning service for Route 87 was due to very low ridership we had observed for bus line's AM schedule.

We are very sorry if this has caused you trouble. Please rest assured, though, that we are not making these decisions lightly. We are well aware a number of our younger riders take this route. However, we are unfortunately working with limited resources; in order to ensure our service is distributed as effectively as possible, we are required to prioritize areas with the greatest transit needs. These changes were motivated by the findings of our Reimagine SamTrans Project, which had looked to our own historical ridership data, need in areas with high transit dependency, as well as feedback from our community over the course of several years to guide our decision-making.

Staff will closely monitor the performance of the new network alongside community and operator feedback. To that end, know that your comments regarding this change was forwarded to the proper parties. However, as noted earlier, while we carefully consider feedback we receive, please keep in mind that we are working with limited resources. But to hopefully provide you with some measure of reassurance, know that our goal at SamTrans is still the same: to provide our community with the best and most equitable service we can possibly offer.

Kind regards,

Alexis Salandanan
San Mateo County Transit District
Customer Service Dept.
1250 San Carlos Avenue
San Carlos, CA 95070-1306
1-800-660-4287

From: [Aron F. Straight](#)
To: [cacsecretary \[@samtrans.com\]](mailto:cacsecretary [@samtrans.com]); [Epstein, Jessica](#); [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: 87 Bus Route
Date: Tuesday, August 9, 2022 11:52:23 AM

[Some people who received this message don't often get email from astraight@stanford.edu. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Citizens Advisory Committee and SamTrans Board of Directors,

I wanted to reach out to advocate for support of the 87 Bus route in the AM to Woodside High School from Woodside, Portola Valley and West Menlo Park. I recently found out that the route is being canceled which will have a major negative impact on many of the high school students who depend on that transport to get to high school. Many of the students don't have alternate means to get to high school and even though the 87 route may be less profitable than others it is a critical resource for our community that supports the education of our kids. Please let me know if there is anything that can be done to support transport along this route.

Aaron Straight
1103 Los Trancos Rd
Portola Valley, CA
94028

From: [Mary Morrissey Parden](#)
To: [Board \(@samtrans.com\)](#)
Subject: 5th Annual Belmont Water Dog Run
Date: Wednesday, August 10, 2022 6:58:58 PM
Attachments: [5th-Annual-Belmont-Water-Dog-Run PACKET.pdf](#)

You don't often get email from mmparden@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Chair Ratto and SamTrans Board of Directors --

It's the 5th Annual Belmont Water Dog Run (BWDR), and I have personally wanted to figure out a connection with SamTrans since our first event in 2018. The BWDR uses Belmont roads and so does SamTrans? Well be patient, as we work to figure out a nexus of sorts as it has to exist, especially as we will gather an enthusiastic group of San Mateo County residents at our start and finish lines.

As you may be aware, the Belmont Water Dog Run has been virtual or hybrid for the last few years due to the pandemic and we are really looking to go strong in our 5th Annual year. We have been grateful for local support and we were hoping to ask if you could (either as an individual or as an organization) dig deep this year and consider a sponsorship? Perhaps you would consider an in kind sponsorship, such as electrolyte drinks branded with your SamTrans labeling? We unabashedly and absolutely realize our primary goal is to ask for DONATIONS or BUCKETS of MONEY, as it would help in our efforts to fund educational programs in Belmont that have taken a hit themselves during the pandemic. I am attaching a letter from Belmont Mayor Julia Mates along with our sponsorship opportunity sheet for your consideration.

Additionally, here's the link to the website (with our educational mission, the website was developed by educator John Rowe's Carlmont High School Business Class): www.belmontwaterdogrun.com and a group of dynamic interns. Another fun fact is that we have the 900 - 1,000 runners course through the Carlmont Shopping Center in both the 5K and 10K on October 8th and we have the Rotary Pancake Breakfast at Twin Pines Park with an additional 300 people present. Maybe you could get a SamTrans team to participate; what do you think, they could all walk or run in SamTrans branded gear? Okay, that was thinking outside of the box!

If it makes it easier, we also have the ability to take sponsorship payments through SQUARE and here is the link to our dedicated site: belmont-water-dog-run.square.site

Thank you, one and all on the SamTrans Board of Directors for your consideration of our ask!

-- Mary

In the most respectful way, I wish you a nice rest of the day!

Mary Morrissey Parden

Belmont Water Dog Run Founder & Board Member

www.belmontwaterdogrun.com

mmparden@gmail.com

1043 Alameda de las Pulgas, Belmont, CA 94002

From: [cacsecretary \[@samtrans.com\]](mailto:cacsecretary [@samtrans.com])
To: [@samtrans.com](mailto:Board (@samtrans.com))
Subject: FW: Please restore route 260 with MORE service
Date: Wednesday, August 10, 2022 6:49:50 PM

From: M Cheng <mingchengnelson@yahoo.com>
Sent: Wednesday, August 10, 2022 2:12 PM
To: cacsecretary [@samtrans.com] <cacsecretary@samtrans.com>; Public Comment <PublicComment@samtrans.com>
Subject: Please restore route 260 with MORE service

You don't often get email from mingchengnelson@yahoo.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello,

I was disappointed to hear that the 260 route has been shortened due to low ridership.

The low ridership is due to the fact that the bus comes once every hour so for my kid at Carlmont High School, for example, it's not reasonable /convenient due to after-school activities. If the bus ran more often, you will find more kids that live up western Belmont take the 260 bus.

So the low ridership WAS CAUSED BY the infrequent schedule and now the western Belmont kids that go to Carlmont or CSM are no longer served at all.

A good trial may be to run the 260 more frequently AND do some marketing at Carlmont and CSM. Another may be a dedicated bus (similar to those at Ralston Middle School) that brings the kids from Carlmont up Ralston Ave to CSM.

Thanks for the consideration.

[Sent from Yahoo Mail on Android](#)