

SAMTRANS
CORRESPONDENCE
as of 7-29-2022

From: [Jim Recker](#)
To: [Public Comment](#)
Subject: Public Comment for July 27 meeting
Date: Wednesday, July 27, 2022 5:53:30 PM

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Comment: I am astonished at the lack of preparations for the upcoming bus route changes to samTrans on August 7th:

- No details for new routes schedules
- Missing bus stops for certain new services (ie. 195 in Redwood City) apparent on site.

I am astonished by the adoption of new services and schedules based upon screwed data (gathering during a pandemic?), on minimal ridership feedback (I can't believe there was any public outreach, or at least I could not find evidence in Redwood City).

I am outraged as a taxpayer to have to subsidize a public bus service that is so dysfunctional, with so few riders (the empty buses drive by my residence on a daily basis), and actively avoiding to serve certain obvious routes. I am mostly disappointed that I now have to drive my car on to Caltrain when there used to be a perfectly good bus route.

I am also disappointed that, as a taxpayer, that samTrans couldn't find a vendor to share a usable bus map on mobile devices, sharing bus routes and bus locations in real time.

Finally, I do wonder if any of the members in attendance at this meeting rode public transit to the meeting tonight.

Regards,

Jim Recker
Redwood City

From: [Jennifer Lo](#)
To: [Board \(@samtrans.com\)](#)
Subject: Bus route 51 Eastbound schedule
Date: Monday, July 25, 2022 10:58:45 AM

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To the Board members,

My son will be a freshman at the Hillsdale high school this Fall and plans to take bus route #51 to/from school. However, the scheduled arrival time at the Hillsdale High on Monday, Tuesday and Thursday will present a significant challenge. The students only have 5 mins to get to the bus stop since they are dismissed at 3:45pm. I hope you all agree that 5 mins. Is not enough time for the students to arrive at the bus stop on time. This will add unnecessary stress to our students on top of the pressure from high school.

In addition, we would really like to support public transportation but with the current schedule, it's not realistic for us to utilize the Eastbound route. I understand that there are plenty of factors that influence the bus schedule but I sincerely request that you reconsider the schedule to allow the students a more reasonable amount of time to get to the bus stop safely. For example, students have 15 minutes to get to the bus stop on Wednesday and Friday, which is more doable. I believe the old routes had 10 mins.

Thanks for your time,
Jen