

**SAN MATEO COUNTY TRANSIT DISTRICT
1250 SAN CARLOS AVENUE, SAN CARLOS, CALIFORNIA**

**CITIZENS ADVISORY COMMITTEE (CAC)
MEETING MINUTES**

May 26, 2021

MEMBERS PRESENT (Via Teleconference): M. Adler, S. Appenrodt, J. Baker (Chair), I. Chan, B. Gomez, A. Juarez, S. Johnston (Vice Chair), N. Lacsamana, A. Madrid

MEMBERS ABSENT: A. Barnes

STAFF PRESENT: A. Rivas, M. Templo, D. Olmeda, J. Brook

1. CALL TO ORDER/PLEDGE OF ALLEGIANCE

Chair John Baker called the meeting to order at 6:32 pm led the Pledge of Allegiance.

2. ROLL CALL

CAC Secretary Jean Brook called the roll. A quorum was present.

3. PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA

Chair Baker noted that Sonny Koya had submitted a comment via email. Ms. Brook noted that she would forward it to the Committee and also include it in the Board's weekly correspondence.

4. APPROVAL OF MEETING MINUTES FROM APRIL 28, 2021

Motion/Second: Lacsamana/Johnston

Ayes: Adler, Appenrodt, Baker, Chan, Gomez, Juarez, Johnston, Lacsamana, Madrid

Noes: None

Absent: Barnes

5. PRESENTATION: SAMTRANS WEBSITE PROJECT UPDATE

Mark Templo, Web Developer, introduced Jens-Peter Jungclaussen and Eric Leland, consultants from FivePaths, LLC, who provided the presentation.

Scott Johnston said that the train and bus icons should be more exaggerated to show the difference between Caltrain and SamTrans. He asked if they have access to points of interest between stops; Mr. Jungclaussen said that they did.

Alex Madrid asked about the functionality of the phone app versus the website. He asked how they are including accessibility features. Mr. Jungclaussen said the desktop version would have the same functionality as the phone app but the layout would have more horizontal space. Mr. Templo said that both the app and desktop versions would be compliant with ADA (Americans with Disabilities Act) regulations. Mr. Leland

said that when new images are added to the site, they will be required to be accessible.

Ms. Lacsamana said that most people are primarily interested in knowing where their bus is in 10 seconds or less. Mr. Jungclaussen said that information would be available from the live map. Mr. Leland noted ways in which users could save information for frequently accessed routes.

Public Comment:

Drew said he liked the icons and the live map. He suggested allowing users to load favorite maps rather than having to zoom in each time. He also suggested incorporating icons for accessing other modes of transportation, and said that he supporting having more images that supported diversity.

Allie Juarez asked if users visiting to samtrans.com would be redirected to the new site. Mr. Templo said they were redesigning the entire site.

6. REPORT OF THE CHAIR

Chair Baker said that he had no report.

7. SAMTRANS STAFF UPDATE

Ana Rivas, Director of Bus Transportation, presented her report on the April 2021 bus statistics.

Public Comment:

Adina Levin, TEAMC, submitted a written comment encouraging SamTrans to restore service and increase staffing levels in light of the easing of COVID restrictions and the availability of federal funding for transit.

Ms. Rivas remarked on the shooting tragedy at VTA (Santa Clara Valley Transportation Authority) and said that the transit police were coordinating with the District's Safety and Security department to protect the Central, North Base, and South Base facilities, as well as Caltrain. She presented her report on the April 2021 bus statistics.

Ms. Lacsamana said that VTA was planning on increasing the capacity on buses and asked when SamTrans would be following suit. Ms. Rivas said they were waiting until the state officially opens on June 15 to remove capacity restrictions.

Mr. Madrid asked if operators need to wear a mask while the bus is in motion. Ms. Rivas said that operators are required to wear masks at times. He asked how school service is being provided. Ms. Rivas said they are continuously recruiting and training bus operators as school service and other service increases.

8. CAC MEMBER COMMENTS/REQUESTS

Iris Chan asked when FCX (Foster City Express) bus service would be fully reinstated. She asked if Route 295 would return to hourly service. Ms. Rivas said that they were working to adjust the timing of the FCX and were examining increasing the frequency of Route 295.

Ms. Juarez said she noticed more activity on the buses in San Mateo, and expressed hope that ridership would increase accordingly.

Ms. Lacsamana said that she had attended the South Bay and North Bay Reimagine SamTrans presentations where she learned a lot hearing other participants' perspectives.

9. SAMTRANS BOARD LIAISON REPORT

Chair Baker provided a summary of the May 5 Board meeting.

10. NEXT MEETING

Chair Baker said that the next meeting will be held Wednesday, June 30, 2021 at 6:30 pm, via Zoom teleconference.

11. ADJOURNMENT

Chair Baker called for a moment of silence to honor those VTA employees who lost their lives in the light railyard shooting that morning. The meeting adjourned at 8:03 pm in their memory and also in memory of former CAC Secretary Cindy Mamaradlo-Gumpal, who recently passed away.