

**SAN MATEO COUNTY TRANSIT DISTRICT (DISTRICT)
1250 SAN CARLOS AVENUE, SAN CARLOS, CALIFORNIA**

**MINUTES OF COMMUNITY RELATIONS COMMITTEE MEETING /
COMMITTEE OF THE WHOLE
MARCH 3, 2021**

Committee Members Present: R. Guilbault (Committee Chair), M. Fraser, R. Medina, P. Ratto

Committee Members Absent: None

Other Board Members Present Constituting Committee of the Whole: J. Gee, C. Groom, D. Pine, J. Powell, C. Stone

Other Board Members Absent: None

Staff Present: J. Hartnett, C. Mau, J. Cassman, D. Olmeda, A. Chan, J. Brook, D. Seamans

1. CALL TO ORDER

Committee Chair Rose Guilbault called the meeting to order at 2:28 pm.

2. APPROVAL OF MINUTES OF COMMITTEE MEETING OF FEBRUARY 3, 2021

Motion/Second: Medina/Gee

Ayes: Fraser, Gee, Groom, Guilbault, Medina, Pine, Powell, Ratto, Stone

Noes: None

Absent: None

3. ACCESSIBLE SERVICES UPDATE

Tina Dubost, Manager, Accessible Transit Services, announced that Senior Focus at Sutter Health is closing, which was an important program for many years and represented approximately 5 percent of paratransit ridership.

4. PARATRANSIT COORDINATING COUNCIL UPDATE

Ben McMullan, PCC Chair, said they have been planning the agenda for the upcoming PCC retreat and were instating a new member.

Committee Chair Guilbault asked if they will still be recruiting members following the new member joining. Mr. McMullan said they still have four or five vacancies.

5. CITIZENS ADVISORY COMMITTEE UPDATE

John Baker, Chair, Citizens Advisory Committee, provided a brief summary of the February 24 meeting.

Director Jeff Gee requested that the SamTrans CAC help manage expectations that school service will not be running the same as pre-COVID once they open, and Director Rico Medina echoed his concerns.

Carter Mau, Deputy General Manager/CEO, said they would be meeting in two weeks with the San Mateo County School Superintendent Nancy McGee, to discuss the school districts' needs to provide the best service. He noted that underserved communities would receive priority.

Chair Charles Stone said that people needed to be patient as the District works to restore its school service.

6. QUARTERLY DASHBOARD REPORT – OCTOBER-DECEMBER 2020

David Olmeda, Chief Operating Officer/Bus, provided the presentation. He noted that DNOs (Did Not Operate) are down to nearly zero.

Committee Member Peter Ratto asked if signal priority was in operation all along El Camino Real, and Mr. Olmeda confirmed that it was.

7. MONTHLY PERFORMANCE REPORT – JANUARY 2021

Mr. Olmeda said that as the District aims to recover its services, bus service is performing better than other forms of transit such as BART.

Committee Chair Guilbault asked if he saw a relationship between people having been vaccinated against COVID and ridership. Mr. Olmeda responded that it is too early to determine due to the current low supply of vaccine.

8. ADJOURN

The meeting adjourned at 2:49 pm.

An audio/video recording of this meeting is available online at www.samtrans.com. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.