

**San Mateo County Transit District
1250 San Carlos Avenue, San Carlos, California**

**Citizens Advisory Committee (CAC)
Meeting Minutes**

April 27, 2022

Members Present (Via Teleconference): M. Adler, S. Appenrodt, J. Baker, I Chan, B. Gomez, A. Juarez, S. Johnston, N. Lacsamana, M. Lewis, A. Madrid, M. Park (Vice Chair), D. Seibert

Members Absent: B. Randall (Chair)

Staff Present: A. Rivas, T. Dubost, B. Thompson, J. Steketee, J. Brook

1. Call to Order/Pledge of Allegiance

Vice Chair Meredith Park called the meeting to order at 6:30 pm and led the Pledge of Allegiance.

2. Announcement of New and Continuing CAC Members

- a. **Denise Seibert – for a partial term expiring April 2023**
- b. **Mary Adler – for a term expiring April 2025**

Vice Chair Park announced new member Denise Seibert and continuing member Mary Adler.

3. Roll Call

CAC Secretary Jean Brook called the roll. A quorum was present.

4. Public Comment for Items Not on the Agenda

There were no comments.

5. Approval of Meeting Minutes from March 30, 2022

Motion/Second: Johnston/Madrid

Ayes: Adler, Appenrodt, Baker, Chan, Gomez, Juarez, Johnston, Lacsamana, Lewis, Madrid, Park, Seibert

Noes: None

Absent: Randall

6. Presentation: Clipper 2.0

Bruce Thompson, Business Intelligence Analyst, provided the presentation.

John Baker asked if stored Clipper card value would transfer, and Mr. Thomson confirmed that it would. He asked if you payments could be from phone and credit card. Mr. Thompson said it would not, and the open payment would only be for a one-way adult fare.

Alex Madrid asked if Clipper would be enabled on paratransit vehicles. Mr. Thompson said they are working on having riders pay for paratransit rides on Clipper. Tina Dubost, Manager, Accessible Transit Services, said she would discuss Clipper and paratransit at the next PCC (Paratransit Coordinating Council) meeting.

Iris Chan asked if you could still add value at retain locations. Mr. Thompson said there are currently multiple ways to add value to the Clipper card, such as the app or the website.

Nancy Lacsamana said she was happy to have the ability to manage her son's Clipper card on the website. She commented that it still takes some time for the payments to process using a credit card versus using Apple Pay or Google Pay.

Vice Chair Park asked if the neighboring counties were on the same timeline for rollout, which Mr. Thompson confirmed. She asked if the system would still accept other forms of payment, and he said it would.

7. Report of the Chair

Vice Chair Park noted that since Chair Bianca Randall had retired from the Committee that they would need to reconvene the Chair and Vice Chair Nominating Committee to propose new Chair and Vice Chair nominees at the May 25 meeting. She requested a third member to join the Nominating Committee, and Ms. Lacsamana volunteered.

8. SamTrans Staff Update

Ana Rivas, Director of Bus Transportation, reviewed the highlights of the staff report. She played new recorded messages advising passengers to hold on once the bus starts moving and remain seated until the bus stops.

9. CAC Member Comments/Requests

Mr. Baker said that Route 398 runs sometimes get skipped due to lack of staffing. He said that even one missed run is bad for the ridership when it occurs in the middle of the night.

Iris Chan said that the Bus IDs on the website do not indicate north or south.

Mr. Johnston asked if standing in the aisle was prohibited. Ms. Rivas said that it was strongly recommended that riders remain seated until the bus comes to a complete stop.

Bob Gomez asked when in-person meetings would resume. Ms. Brook said that the Boards were beginning to have hybrid in-person and Zoom meetings starting in May and the CACs and other committees were likely to also have hybrid meetings later on in the year.

Allie Juarez asked if passengers were required to exit from the rear doors only and Ms. Rivas said that that was no longer the policy.

Michelle Lewis asked if drivers were required to wear masks and Ms. Rivas said it was now optional unless the operator is not vaccinated.

Mr. Madrid thanked the CAC for having the idea for the new recorded messages.

Denise Seibert noted that the operator on her bus does not wait for her to sit down before moving the bus. Ms. Rivas encouraged her to report any such problems so that the appropriate steps could be taken with the operator, including retraining.

10. SamTrans Board Liaison Report

Vice Chair Park provided a summary of the April 6 Board meeting.

11. Next Meeting

Vice Chair Park said that the next meeting will be held Wednesday, May 25, 2022 at 6:30 pm via Zoom teleconference (additional location, if any, to be determined).

12. Adjournment

The meeting adjourned at 7:13 pm.