

SAMTRANS
CORRESPONDENCE
as of 1-5-2022



December 30, 2021

Emil Lawrence
3749 Buchanan Street
San Francisco, CA 94123

To Emil Lawrence,

I am in receipt of your letter dated December 11, 2021 to the SamTrans Board of Directors. Thank you for again taking the time to send your comments and concerns to us in order to aid us in improving our service.

I am sorry to hear, however, that you have had issues with a Route 398 operator. Rest assured, we at SamTrans strive to provide our community with a high-quality transit system, which includes maintaining a strong focus on customer service. Bus Operations monitors our service, and they do take appropriate action to ensure our drivers remain professional when performing their duties.

With that noted, though, please keep in mind that our operators cannot control the volume of their onboard announcements. The volume is set well before our operators begin their work for the day. Nonetheless, thank you for letting us know about the problem with the volume of Bus 719's announcements. While our Maintenance crews regularly service our buses to ensure our equipment remains in a state of good repair, we appreciate having some extra help in watching out for issues.

Once more, I thank you for taking the time to reach out to SamTrans. We always appreciate receiving feedback from our community.

Kind regards,

Rona Rios, Director, Customer Experience
1250 San Carlos Ave, San Carlos, CA 94070
Office Phone: 650-508-6239

CC: SamTrans Board of Directors

From: [Rick Nahass](mailto:rick.nahass@smcgov.org)
To: boardfeedback@smcgov.org
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: SMC Supervisor Approval of Connect the Coastsides Plan
Date: Sunday, January 2, 2022 10:43:15 PM

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To: San Mateo County Board of Supervisors

CC: SamTrans Board of Directors

BCC: San Mateo Coastsides Leadership and Community Organizations, Other Affected Transit Stakeholders

It was first brought to my attention that an updated [Connect the Coastsides](#) traffic plan "...will likely be approved by the Board of Supervisors in the spring..." in the December 29, 2021 edition of the Pacifica Tribune, a publication of the Coastsides News Group, a local news organization that consistently demonstrates its commitment to connecting the coastsides. The website link for the *Connect the Coastsides* traffic plan is:

https://planning.smcgov.org/sites/planning.smcgov.org/files/Connect%20the%20Coastsides%20Final%20Draft_Oct%202021.pdf

There are several inconsistencies in the *Connect the Coastsides* comprehensive plan which should be addressed before final approval, including:

(1) [Page 26 \(pdf\) Approach](#) - "The goals of the outreach efforts were to hear from as many different Coastsides stakeholders as possible and to provide multiple ways to learn about and provide comments on the Plan." [Page 168 \(pdf\) Traffic Control Measures](#) "Connect the Coastsides recommends the Planning and Building Department engage partners, including the cities of Pacifica and Half Moon Bay, to develop a coordinated approach to traffic control for uses and events that generate large traffic volumes."

I live in Pacifica, 4 blocks from the Pacifica Ocean on the east side of state route 1. The Dec 29th publication in our local paper is the first I am hearing about an updated *Connect the Coastsides* plan. Additionally, there are no advisors listed in the plan from Pacifica City Staff, local Economic Development Committee, Pacifica Police or local Pacifica Community Resource organizations.

(2) [Page 11 \(pdf\) Background](#) "The County does not intend to amend LCP Policy 1.23 and plans to continue limiting the maximum number of dwelling units to 40 units each calendar year."

There is no account made of actual real growth on the coast:

- a) No mention or accommodation for Housing Growth as mandated in the [ABAG Regional Housing Needs Allocation page 27 \(pdf\)](#): Pacifica 1892 and Half Moon Bay 480 additional housing units.
- b) No account for the March 2021 Coastal Commission approval of [71 affordable housing units in Moss Beach](#).

Possible actions and changes before approval might include:

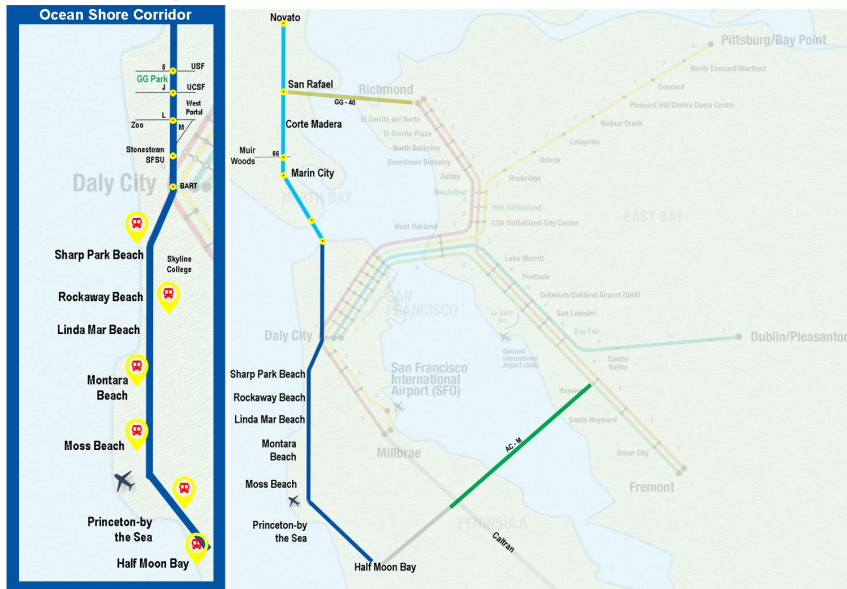
1. Approach Pacifica stakeholders for feedback and comments. Include the hiking and biking routes from the north side of the planning area that connect the coastsides from the Pedro Point Headlands to the newly named [Aramai Point](#) all the way to Mussel Rock in Daly City.
2. Recommend that a San Mateo Coastsides Transportation Demand Planning (TDM) project be created that includes the coastsides from Pescadero to Pacifica and references the *Connect the Coastsides* plan as a subset of the overall Coastsides TDM. This can be funded by the \$1.7M annual allocation for TDM planning by the San Mateo County Transportation Authority (SMCTA). Competitive call for projects is anticipated Spring 2022, 30% percent grant funding is allocated for "Small and Coastal Jurisdictions" ([page 32 \(pdf\) Draft ACR/PDF Plan](#).)
3. SamTrans planners and project managers have done an excellent job through their recent Reimagine SamTrans initiative, planning efficient local public bus transportation to local schools and to local places on the coast for those who cannot drive. Despite SamTrans passion and commitment to our communities in need, due to severe lack of funding, connection for a rider to regional 'rail' corridors can be up to 25 miles and take 1-2 hours, leaving our most vulnerable 'stranded' on the coast.

The SMC Board might take the action to support or better yet sponsor a request to the Metropolitan Transit Commission (MTC) to establish an [OceanShore Corridor](#) pilot when the MTC creates the task force to evaluate 'Regional Bus Corridors' for the 9 county Bay Area Transportation Region. This would add a single-ride bus 'regional corridor' a stones throw from existing local bus routes for truly connecting the coastsides.

- a) The MTC has established a working task force model for planning regional transit initiatives as

demonstrated by unanimous approval by the Commissioners of Blue Ribbon Recovery Task Force to move forward with a Regional 'Fare Integration' pilot project.

b) The MTC has established a relationship with Caltrans District 4 leadership, whose Director is a MTC Commissioner, participated on the Blue Ribbon Task force and has agreed to fully collaborate with future regional task force initiatives.



Thank You,
Rick Nahass, 392 Brighton Rd, Pacifica, CA
650 580-5141
<https://www.coastcommute.org/oceanshore/>